

TOWN OF WEBSTER

TOWN ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

November 1, 2022

Dear Webster Electricity Service Customer,

This letter contains information about your National Grid electricity bill. Webster has a Town electricity aggregation program, **Webster PowerUp**. The program is a form of group electricity purchasing. Webster PowerUp will change your electricity supplier and the price that is used to calculate the Supply Services portion of your National Grid electricity bill.

If you received this letter and you do nothing, you will be automatically enrolled in Webster PowerUp.

To avoid automatic enrollment, your opt-out request must be postmarked by December 5, 2022.

If you do not opt out, you will be enrolled in PowerUp Standard at a price of 9.509 ¢/kWh.

- If you participate: You will remain a National Grid customer. Your electricity bill will continue to come from National Grid, and you will continue to call National Grid if your power goes out. However, Dynegy will be listed as your electricity supplier, and National Grid will use the Webster PowerUp price to calculate the Supply Services portion of your bill. National Grid's delivery charges will be unaffected.
- **If you do not participate:** National Grid will continue to calculate the Supply Services portion of your electricity bill using their Basic Service price.

Program Benefits

Choice - Webster PowerUp gives you two new electricity choices: 1) PowerUp Standard is the default program offering and meets minimum state renewable energy requirements; 2) PowerUp Green is a program option that provides 100% of your electricity from renewable sources for a small premium. You will be automatically enrolled in PowerUp Standard, but you may choose PowerUp Green. (Please see the back for details.)

Potential savings - Webster PowerUp offers a long-term price with the potential for savings compared to National Grid's Basic Service prices. However, because National Grid's Basic Service prices change every 6 months for residential and commercial customers and every 3 months for industrial customers and their future prices are not known, savings compared with National Grid cannot be guaranteed.

Price stability - Your electricity supply price will not change before your November 2023 meter read. Long-term price stability makes the program different from National Grid's Basic Service and from many commercial electricity supply offers in the marketplace.

If you are on a budget plan or are eligible for a low-income rate or fuel assistance, you will continue to receive those benefits as a participant in Webster PowerUp.

Webster PowerUp

Your New Electricity Supply Price 9.509 ¢/kWh

This price will be fixed until your November 2023 meter read. Compare to National Grid's prices on the back.

Customer Support

1-844-379-2171

WebsterPowerUp.com webster@MassPowerChoice.com

Don't Want to Participate?

Participation is not required. There is no penalty or fee to opt out of the program, and you may opt out at any time.

If you choose not to participate, you will remain on National Grid's Basic Service pricing.

To opt out, do one of the following at any time. To avoid automatic enrollment, submit or postmark your opt-out request no later than **December 5, 2022**:

- Sign & mail the enclosed reply card
- Opt out online at
 WebsterPowerUp.com
- Call customer support at 1-844-379-2171

Program Options & Pricing

1. If you do nothing, you will be automatically enrolled in POWERUP STANDARD:

9.509 ¢/kWh* for residential, commercial, and industrial accounts

Renewable energy content Meets Massachusetts minimum renewable energy requirements (20% MA Class I RECs in 2022).

Rate term Enrollment - November 2023 meter read.

Exit terms Leave any time. No exit charge.

2. If you want 100% renewable energy, you may choose POWERUP GREEN:

12.281 ¢/kWh* for residential, commercial, and industrial accounts

To choose POWERUP GREEN, call customer support at 1-844-379-2171.

Renewable energy content 100% renewable electricity from the New England region (MA Class I RECs).

Rate term Enrollment - November 2023 meter read.

Exit terms Leave any time. No exit charge.

3. If you choose to opt out, you will remain on NATIONAL GRID'S BASIC SERVICE:

33.891 ¢/kWh residential 32.287 ¢/kWh commercial 27.387 ¢/kWh industrial

NOTE: National Grid's prices are not long-term prices. Prices are for National Grid's current 6- or 3-month rate term only, and future prices are not known.

Renewable energy contentMeets Massachusetts minimum renewable energy requirements (20% MA Class 1 RECs in 2022).

Rate term November 1, 2022 - April 30, 2023, for residential and commercial accounts. November 1, 2022 - January 31,

2023, for industrial accounts. National Grid's fixed Basic Service prices change every 6 months for residential and commercial accounts and every 3 months for industrial accounts. (For the most current prices, visit https://www.nationalgridus.com/MA-Home/Rates/Supply-Costs and select "Basic Service Rates.")

Exit terms

Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic

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Service option may receive a billing adjustment, which may be either a credit or a charge.

Frequently Asked Questions

Are savings guaranteed? No. National Grid's prices change every 6 months for residential and commercial accounts and every 3 months for industrial accounts, and future prices are not known. National Grid's prices will next change on May 1, 2023, for residential and commercial accounts, and on February 1, 2023, for industrial accounts.

I have signed my own contract with an electricity supplier. Will I be automatically enrolled? You may have signed your contract after this mailing list was created. If that is the case, you must opt out if you wish to retain your current contract. If you do not opt out, your account will be enrolled in Webster PowerUp, and that may trigger early termination fees from your electricity supplier.

I have a tax-exempt account. How can I retain my account's tax-exempt status? Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Dynegy. Visit WebsterPowerUp.com for information on where to submit your documentation.

For more information, please visit **WebsterPowerUp.com**. If you have any additional questions, please do not hesitate to contact customer support at **webster@MassPowerChoice.com** or **1-844-379-2171**. Our Town consultants will be happy to help you.

^{*} The PowerUp Standard price and the PowerUp Green price both include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

Opt-Out Reply Card



Webster PowerUp

Opt-Out Instructions

You do not need to take any action to participate in Webster PowerUp.

If you DO NOT wish to participate, you must opt out. To opt out by mail:

- 1. Sign and date this card.
- 2. Place the card in the enclosed envelope.
- 3. Drop the envelope in the mail.

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be postmarked no later than **December 5**, **2022**, to opt out of the program before being enrolled. You may also opt out at any time online at **WebsterPowerUp.com** or by phone at **1-844-379-2171**.

Signature Date