



Framingham Community Electricity

Exemplar Opt-Out Mailing Materials

April 11, 2023 - Drafts

Language Access Document cover sheet

Opt-out letter

- **MA Class I version** - assumes additional renewable energy purchased on a voluntary basis is from “premium” renewable energy projects in the New England region (MA Class I RECs).

Opt-out reply card

External envelope

Alternative versions of the letter:

- **MA Class I RECs and Other Renewable Energy version** – Assumes additional renewable energy purchased on a voluntary basis is a blend of MA Class I RECs and other renewable energy sources.
- **Very Large Commercial Customer version** – To be sent to any very large customers that are eligible for a market price instead of the program price at the time of enrollment.



Framingham Community Electricity



IMPORTANT NOTICE



844-202-6226



TTY 771 or 800-439-2370 / Español 866-930-9252



FraminghamCommunityElectricity.com

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Framingham about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

SPANISH/ESPAÑOL Incluye importante notificación de Framingham sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.	POLISH/POLSKI Załączono ważne powiadomienie od Framingham dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.
PORTUGUESE/PORTUGUÊS Aviso importante incluído do Framingham sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.	NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Framingham बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।
CHINESE (SIMPLIFIED)/中文 随附来自 Framingham 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。	MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे Framingham आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.
CHINESE (TRADITIONAL)/中文 随附以下重要通知 Framingham 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。	YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti ọ̀dọ̀ Framingham nípa ìṣẹ́ iná mọ̀nà mọ̀nà ẹ̀. Túmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà náà tàbí ẹ̀ ẹ̀yẹ̀ lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.
HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan Framingham osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.	IGBO/NDI IGBO Ọkwa dị mkpa e zitere na Framingham gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusaitị, dij n'elu, maka enyemaka.

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ Framingham</p> <p>về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ Framingham</p> <p>የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от Framingham</p> <p>касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid Framingham</p> <p>oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من Framingham</p> <p>حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 Framingham</p> <p>からの電力供給に関する重要なお知らせが添付されています。このお知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី Framingham</p> <p>អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે Framingham</p> <p>તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de Framingham</p> <p>à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa Framingham</p> <p>kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da Framingham</p> <p>riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना Framingham</p> <p>की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Framingham</p> <p>에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Framingham</p> <p>เกี่ยวกับบริการไฟฟ้าของคุณ แปะประกาศทันที โทรไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσκλείεται σημαντική ειδοποίηση από Framingham</p> <p>που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ Framingham</p> <p>ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>



CITY OF FRAMINGHAM, MA

City Electricity Aggregation Program

Enrollment Notification Letter

[MONTH] [DAY], 202X

Dear Framingham Electricity Customer,

This letter contains important information about your Eversource electric bill and Framingham Community Electricity, a new City group electricity program that is an alternative to Eversource Basic Service and third-party electricity suppliers.

In this program, Eversource will continue to deliver your electricity, but the City selects its own electricity supplier. Participating in the program changes the Supply price on your Eversource bill, which is the part of the bill where you are charged for the electricity you use.

If you received this letter, you will be AUTOMATICALLY enrolled in Framingham Community Electricity unless you choose not to participate.

If you choose not to participate, your opt-out request must be postmarked by [MONTH] [DAY], 202X, to avoid automatic enrollment.

- ▶ **If you participate**, Eversource will remain your electric utility. You will see [SUPPLIER NAME] listed on your bill as your new electricity supplier, and Eversource will use a Framingham Community Electricity price to calculate the Supply portion of your bill.
- ▶ **If you do not participate and opt out**, Eversource will continue to calculate the Supply charge on your bill using their Basic Service price, as they do now. There is no penalty to opt out.

Through the program, you will automatically receive XX% of your electricity from renewable resources in addition to the minimum amount required by state law. The program also offers two other options that are available by request. **If you are eligible for a low-income rate or fuel assistance, you will continue to receive those benefits as a participant in Framingham Community Electricity.**

Program benefits

Cleaner electricity - Framingham Community Electricity participants automatically receive more renewable electricity from the New England region.

Choice - Framingham Community Electricity is a consumer-friendly program with no hidden fees or penalties. You will be automatically enrolled in Framingham Standard Green, but you may choose from the two other options within the program to customize your costs and level of renewables in your electricity supply.

Stable prices - Your electricity supply price will remain the same and will not change until [MONTH] [YEAR]. Price stability makes the program different from Eversource's Basic Service, which you have now. Eversource's prices change every 6 months for residential and small business accounts and every 3 months for large business accounts. However, the program cannot guarantee to provide savings compared with Eversource's prices.



FRAMINGHAM
Community Electricity

Your New Supply Price

XX.XXX ¢/kWh

Compare to Eversource's current Basic Service prices and other program options on the back. ▶

Customer Support

1-844-202-6226

support@FraminghamCommunityElectricity.com

FraminghamCommunityElectricity.com

Don't Want to Participate?

You don't have to. There is no penalty or fee to opt out of the program, and you may do so at any time.

To opt out before being enrolled, do one of the following by [MONTH] [DAY], 202X.

- ▶ Sign and return the enclosed postcard (must be postmarked no later than [MONTH] [DAY], 202X).
- ▶ Call Customer Support at **1-844-202-6226**.
- ▶ Opt out online at **FraminghamCommunityElectricity.com**.

You may also try the program and opt out at any time in the future with no penalty.

It's your choice

If you take no action and do not opt out of the program, you will be automatically enrolled in the **Framingham Standard Green** option and will receive an additional XX% of energy from renewable resources. You also have two other options: **Framingham Green Plus** for XX% renewable electricity or **Framingham Basic** for the minimum XX% of renewable electricity required by Massachusetts law.

To make a change, visit FraminghamCommunityElectricity.com or call customer support with the City's program consultants at 1-844-202-6226.

Massachusetts requires that all electricity supply products include a minimum of XX% from renewable energy resources. Framingham Basic meets this requirement. Framingham Standard Green and Framingham Green Plus exceed this requirement.

	Your options in Framingham Community Electricity:			If you do not participate:
	Framingham Standard Green (auto enroll)	Framingham Green Plus (option)	Framingham Basic (option)	Eversource's Basic Service** (opt out)
Renewable electricity From premium resources in the New England (NE) region (MA Class I RECs), added by Framingham Community Electricity	XX%	XX%	-	-
From premium resources in the NE region (MA Class I RECs), required by state law	XX%	XX%	XX%	XX%
Other clean or renewable energy required by state law	XX%	XX%	XX%	XX%
Prices	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh - Residential XX.XXX ¢/kWh - Sm. business XX.XXX ¢/kWh - Lg. business
Price period	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	Residential and small business: [MONTH] [DAY], 202X – [MONTH] [DAY], 202X. Large business: [MONTH] [DAY], 202X – [MONTH] [DAY], 202X.

* Program prices include a \$0.001/kWh administration fee and a \$0.001/kWh fee to support program management and energy initiatives in Framingham. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** Exit terms for Eversource's Basic Service: No penalty charge. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

Additional information

If you have a tax-exempt account, you should know that taxes will be billed as part of the Program's power supply charge, and you are responsible for identifying and requesting an exemption from the collection of any tax. If you wish to retain your tax-exempt status in the program, you must provide appropriate tax-exemption documentation to [SUPPLIER NAME]. Visit FraminghamCommunityElectricity.com for information.

If you have received this letter but you have signed a contract with a different electricity supplier, you may have signed your contract after this mailing was created. To continue receiving electricity from the supplier you chose and to prevent any early termination fees from that supplier, you should opt out of Framingham Community Electricity.

At the end of the price period, the City intends to enter into a new electricity supply contract. At that time, the price and renewable energy content may change. If you are still enrolled in the program at that time, you will receive a notice informing you of any changes.

If you have any additional questions, please contact customer support at 1-844-202-6226 or support@FraminghamCommunityElectricity.com, or visit FraminghamCommunityElectricity.com. Our program consultants will be happy to help. You can also contact the City on the Public Information Line at 508-532-5411.

Charlie Sisitsky
Mayor



FRAMINGHAM
Community Electricity

X _____

Signature

Date

Opt-Out Instructions

You do not need to take any action to participate in Framingham Community Electricity.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

1. Sign and date this card.
2. Place the card in the enclosed envelope.
3. Drop the envelope in the mail.

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be postmarked by, **[MONTH] [DAY], 202X**, to opt out of the program before being enrolled automatically. You may also opt out online at **FraminghamCommunityElectricity.com** or by phone at **1-844-202-6226**.



CITY OF FRAMINGHAM

C/O [Supplier Name]

[Supplier Address]

[City], [State] [Zip]

Presorted
Standard
U.S. Postage
PAID
XXXX
XXXXX

**Time-sensitive notice sent on behalf of the City of Framingham
regarding your electricity supply price.**



CITY OF FRAMINGHAM, MA

City Electricity Aggregation Program
Enrollment Notification Letter

[MONTH] [DAY], 202X

Dear Framingham Electricity Customer,

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In this program, Eversource will continue to deliver your electricity, but the City selects its own electricity supplier. Participating in the program changes the Supply price on your Eversource bill, which is the part of the bill where you are charged for the electricity you use.

If you received this letter, you will be AUTOMATICALLY enrolled in Framingham Community Electricity unless you choose not to participate.

If you choose not to participate, your opt-out request must be postmarked by [MONTH] [DAY], 202X, to avoid automatic enrollment.

- ▶ **If you participate**, Eversource will remain your electric utility. You will see [SUPPLIER NAME] listed on your bill as your new electricity supplier, and Eversource will use a Framingham Community Electricity price to calculate the Supply portion of your bill.
- ▶ **If you do not participate and opt out**, Eversource will continue to calculate the Supply charge on your bill using their Basic Service price, as they do now. There is no penalty to opt out.

Through the program, you will automatically receive XX% of your electricity from renewable resources in addition to the minimum amount required by state law. The program also offers two other options that are available by request. **If you are eligible for a low-income rate or fuel assistance, you will continue to receive those benefits as a participant in Framingham Community Electricity.**

Program benefits

Cleaner electricity - Framingham Community Electricity participants automatically receive more renewable electricity.

Choice - Framingham Community Electricity is a consumer-friendly program with no hidden fees or penalties. You will be automatically enrolled in Framingham Standard Green, but you may choose from the two other options within the program to customize your costs and level of renewables in your electricity supply.

Stable prices - Your electricity supply price will remain the same and will not change until [MONTH] [YEAR]. Price stability makes the program different from Eversource's Basic Service, which you have now. Eversource's prices change every 6 months for residential and small business accounts and every 3 months for large business accounts. However, the program cannot guarantee to provide savings compared with Eversource's prices.



FRAMINGHAM
Community Electricity

Your New Supply Price

XX.XXX ¢/kWh

Compare to Eversource's current Basic Service prices and other program options on the back. ▶

Customer Support

1-844-202-6226

support@FraminghamCommunityElectricity.com

FraminghamCommunityElectricity.com

Don't Want to Participate?

You don't have to. There is no penalty or fee to opt out of the program, and you may do so at any time.

To opt out before being enrolled, do one of the following by [MONTH] [DAY], 202X.

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- ▶ Opt out online at **Framingham CommunityElectricity.com**.

You may also try the program and opt out at any time in the future with no penalty.

It's your choice

If you take no action and do not opt out of the program, you will be automatically enrolled in the **Framingham Standard Green** option and will receive an additional XX% of energy from renewable resources. You also have two other options: **Framingham Green Plus** for XX% renewable electricity or **Framingham Basic** for the minimum XX% of renewable electricity required by Massachusetts law. **To make a change, visit FraminghamCommunityElectricity.com or call customer support with the City's program consultants at 1-844-202-6226.**

Massachusetts requires that all electricity supply products include a minimum of XX% from renewable energy resources. Framingham Basic meets this requirement. Framingham Standard Green and Framingham Green Plus exceed this requirement.

Your options in Framingham Community Electricity: If you do not participate:

	Framingham Standard Green (auto enroll)	Framingham Green Plus (option)	Framingham Basic (option)	Eversource's Basic Service** (opt out)
Renewable electricity From premium resources in the New England (NE) region (MA Class I RECs), added by Framingham Community Electricity	XX%	XX%	-	-
From [OTHER RENEWABLE SOURCE], added by Framingham Community Electricity	XX%	XX%	-	-
From premium resources in the NE region (MA Class I RECs), required by state law	XX%	XX%	XX%	XX%
Other clean or renewable energy required by state law	XX%	XX%	XX%	XX%
Prices	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh - Residential XX.XXX ¢/kWh - Sm. business XX.XXX ¢/kWh - Lg. business
Price period	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	Residential and small business: [MONTH] [DAY], 202X – [MONTH] [DAY], 202X. Large business: [MONTH] [DAY], 202X – [MONTH] [DAY], 202X.

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** Exit terms for Eversource's Basic Service: No penalty charge. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

Additional information

If you have a tax-exempt account, you should know that taxes will be billed as part of the Program's power supply charge, and you are responsible for identifying and requesting an exemption from the collection of any tax. If you wish to retain your tax-exempt status in the program, you must provide appropriate tax-exemption documentation to [SUPPLIER NAME]. Visit FraminghamCommunityElectricity.com for information.

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At the end of the price period, the City intends to enter into a new electricity supply contract. At that time, the price and renewable energy content may change. If you are still enrolled in the program at that time, you will receive a notice informing you of any changes.

If you have any additional questions, please contact customer support at **1-844-202-6226** or **support@FraminghamCommunityElectricity.com**, or visit FraminghamCommunityElectricity.com. Our program consultants will be happy to help. You can also contact the City on the Public Information Line at 508-532-5411.

Charlie Sisitsky
Mayor



CITY OF FRAMINGHAM, MA

City Electricity Aggregation Program
Enrollment Notification Letter

[MONTH] [DAY], 202X

Dear Framingham Electricity Customer,

This letter contains important information about your Eversource electric bill and Framingham Community Electricity, a new City group electricity program that is an alternative to Eversource Basic Service and third-party electricity suppliers.

In this program, Eversource will continue to deliver your electricity, but the City selects its own electricity supplier. Participating in the program changes the Supply price on your Eversource bill, which is the part of the bill where you are charged for the electricity you use.

If you received this letter, you will be AUTOMATICALLY enrolled in Framingham Community Electricity unless you choose not to participate.

If you choose not to participate, your opt-out request must be postmarked by [MONTH] [DAY], 202X, to avoid automatic enrollment.

- ▶ **If you participate**, Eversource will remain your electric utility. You will see [SUPPLIER NAME] listed on your bill as your new electricity supplier, and Eversource will use a Framingham Community Electricity price to calculate the Supply portion of your bill.
- ▶ **If you do not participate and opt out**, Eversource will continue to calculate the Supply charge on your bill using their Basic Service price, as they do now. There is no penalty to opt out.

Through the program, you will automatically receive XX% of your electricity from renewable resources in addition to the minimum amount required by state law. The program also offers two other options that are available by request. **If you are eligible for a low-income rate or fuel assistance, you will continue to receive those benefits as a participant in Framingham Community Electricity.**

Program benefits

Cleaner electricity - Framingham Community Electricity participants automatically receive more renewable electricity from the New England region.

Choice - Framingham Community Electricity is a consumer-friendly program with no hidden fees or penalties. You will be automatically enrolled in Framingham Standard Green, but you may choose from the two other options within the program to customize your costs and level of renewables in your electricity supply.

Stable prices - Your electricity supply price will remain the same and will not change until [MONTH] [YEAR]. Price stability makes the program different from Eversource's Basic Service, which you have now. Eversource's prices change every 6 months for residential and small business accounts and every 3 months for large business accounts. However, the program cannot guarantee to provide savings compared with Eversource's prices.



FRAMINGHAM
Community Electricity

Your New Supply Price

XX.XXX ¢/kWh

Compare to Eversource's current Basic Service prices and other program options on the back. ▶

Customer Support

1-844-202-6226

support@FraminghamCommunityElectricity.com

FraminghamCommunityElectricity.com

Don't Want to Participate?

You don't have to. There is no penalty or fee to opt out of the program, and you may do so at any time.

To opt out before being enrolled, do one of the following by [MONTH] [DAY], 202X.

- ▶ Sign and return the enclosed postcard (must be postmarked no later than [MONTH] [DAY], 202X).
- ▶ Call Customer Support at **1-844-202-6226**.
- ▶ Opt out online at **FraminghamCommunityElectricity.com**.

You may also try the program and opt out at any time in the future with no penalty.

It's your choice

If you take no action and do not opt out of the program, you will be automatically enrolled in the **Framingham Standard Green** option and will receive an additional XX% of energy from renewable resources. You also have two other options: **Framingham Green Plus** for XX% renewable electricity or **Framingham Basic** for the minimum XX% of renewable electricity required by Massachusetts law. **To make a change, visit FraminghamCommunityElectricity.com or call customer support with the City's program consultants at 1-844-202-6226.**

Massachusetts requires that all electricity supply products include a minimum of XX% from renewable energy resources. Framingham Basic meets this requirement. Framingham Standard Green and Framingham Green Plus exceed this requirement.

The table below shows market pricing for the account number listed on the opt-out reply card. Market pricing within Framingham Community Electricity is provided for Large Business G-3 customers that use 1,000,000 kWh or more annually. Market pricing applies only to the electricity supply contract in place at the time of enrollment. Once enrolled, this account would receive standard program pricing for future contracts if it remains enrolled without interruption.

	Your options in Framingham Community Electricity:			If you do not participate:
	Framingham Standard Green (auto enroll)	Framingham Green Plus (option)	Framingham Basic (option)	Eversource's Basic Service** (opt out)
Renewable electricity From premium resources in the New England (NE) region (MA Class I RECs), added by Framingham Community Electricity	XX%	XX%	-	-
From premium resources in the NE region (MA Class I RECs), required by state law	XX%	XX%	XX%	XX%
Other clean or renewable energy required by state law	XX%	XX%	XX%	XX%
Prices	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh - Lg. business
Price period	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	[MONTH] [DAY], 202X – [MONTH] [DAY], 202X.

* Program prices include a \$0.001/kWh administration fee and a \$0.001/kWh fee to support program management and energy initiatives in Framingham. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** Exit terms for Eversource's Basic Service: No penalty charge. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

Additional information

If you have a tax-exempt account, you should know that taxes will be billed as part of the Program's power supply charge, and you are responsible for identifying and requesting an exemption from the collection of any tax. If you wish to retain your tax-exempt status in the program, you must provide appropriate tax-exemption documentation to [SUPPLIER NAME]. Visit FraminghamCommunityElectricity.com for information.

If you have received this letter but you have signed a contract with a different electricity supplier, you may have signed your contract after this mailing was created. To continue receiving electricity from the supplier you chose and to prevent any early termination fees from that supplier, you should opt out of Framingham Community Electricity.

At the end of the price period, the City intends to enter into a new electricity supply contract. At that time, the price and renewable energy content may change. If you are still enrolled in the program at that time, you will receive a notice informing you of any changes.

If you have any additional questions, please contact customer support at **1-844-202-6226** or **support@FraminghamCommunityElectricity.com**, or visit FraminghamCommunityElectricity.com. Our program consultants will be happy to help. You can also contact the City directly on the Public Information Line at 508-532-5411.

Charlie Sisitsky
Mayor