



# CITY OF CAMBRIDGE

## COMMUNITY ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

**Español:** [masspowerchoice.com/cambridge/letter\\_spanish.pdf](https://masspowerchoice.com/cambridge/letter_spanish.pdf)  
**Kreyòl ayisyen:** [masspowerchoice.com/cambridge/letter\\_hcreole.pdf](https://masspowerchoice.com/cambridge/letter_hcreole.pdf)  
**বাংলা:** [masspowerchoice.com/cambridge/letter\\_bangla.pdf](https://masspowerchoice.com/cambridge/letter_bangla.pdf)  
**አማርኛ:** [masspowerchoice.com/cambridge/letter\\_amharic.pdf](https://masspowerchoice.com/cambridge/letter_amharic.pdf)  
[masspowerchoice.com/cambridge/letter\\_arabic.pdf](https://masspowerchoice.com/cambridge/letter_arabic.pdf) **عربي**

September 29, 2023

Dear Cambridge Resident or Business,

This letter contains important information about your electric bill.

You currently have Eversource Basic Service. This means Eversource delivers your electricity, and Eversource is also your electricity supplier (they buy electricity for you).

However, the City of Cambridge has an electricity program called the **Cambridge Community Electricity (CCE) Program**. In this program, Eversource delivers your electricity, but the City selects its own electricity supplier. The City has used the program to develop a new solar energy project in Cambridge. By participating, you're helping to add more renewable electricity to the local electricity grid.

**If you received this letter and you do nothing, you will be AUTOMATICALLY enrolled in the Cambridge Community Electricity Program.**

**Your opt-out request must be postmarked by November 1, 2023, to avoid automatic enrollment in the program.**

**Participation means:** Eversource will remain your electric utility. You will continue to receive your electric bill from them and call them if the power goes out. But you will see Direct Energy listed on the Supply portion of your Eversource bill, and the Cambridge Community Electricity Program price will be used to calculate the Supply charge on your bill.

**If you are eligible for a low-income delivery rate or fuel assistance, you will continue to receive those benefits.**

**Choosing not to participate means:** Eversource will continue to be your electricity supplier, and the Supply portion of your bill will remain on Eversource's Basic Service price.

### Benefits of participating

**Local, renewable electricity** - The City uses the funds collected by the Cambridge Community Electricity Program participants to add new renewable energy to the grid. The renewable energy from the City's new solar energy project is producing green electricity that lowers the greenhouse gas emissions impact of CCE customers' electricity supply.

**Choice** - The program gives you two options: 1) Standard Green, which includes adding renewable energy to the grid from the new solar project in Cambridge, and 2) 100% Green *PLUS*, with 100% renewable electricity and also includes adding renewable energy to the grid from the new solar project in Cambridge. **You will be automatically enrolled in Standard Green, but you may choose 100% Green PLUS. (Details on back.)**

**Potential savings** - The program price may be lower than Eversource's Basic Service price. However, Eversource's Basic Service prices change every 6 months for residential and small business customers and every 3 months for large business customers. As a result, the program price may not always be below the Eversource price, and savings cannot be guaranteed.

## Cambridge Community Electricity Program

Your new electricity supply price  
**10.20 ¢/kWh**

Eversource residential Basic Service  
**16.078 ¢/kWh**

Eversource business prices on the back ▶

### Customer Support:

**1-844-379-9934**

### Don't want to participate?

**You don't have to. There is no penalty or fee to opt out of the program, and you may opt out at any time.**

If you choose not to participate, you will remain an Eversource Basic Service customer.

To opt out before being enrolled, do one of the following before **November 1, 2023**:

- ▶ Sign & return the enclosed card (postmarked no later than **November 1, 2023**), call customer support at **1-844-379-9934**, or opt out online at **masspowerchoice.com/cambridge**.

To opt out in the future, do one of the following at any time:

- ▶ Call customer support at **1-844-379-9934** or opt out online at **masspowerchoice.com/cambridge**.

## Program options and pricing

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59.2% from renewable energy resources in 2023. Both Standard Green and 100% Green *PLUS* exceed this requirement.

<b>1. If you do nothing, you will be automatically enrolled in STANDARD GREEN:</b>		<b>10.20 ¢/kWh*</b> for residential, small business, and large business accounts
<b>Renewable energy content</b>	<b>Meets Massachusetts minimum renewable energy requirements, and provides additional renewable energy from the new Cambridge solar project.**</b>	
<b>Price period</b>	Enrollment - January 2024 meter read.	
<b>Exit terms</b>	Leave any time. No exit fee.	
<b>2. If you want 100% renewable energy, you may choose 100% GREEN PLUS:</b>		<b>13.669 ¢/kWh*</b> for residential, small business, and large business accounts
<b>► To choose 100% GREEN PLUS, call customer support at 1-844-379-9934.</b>		
<b>Renewable energy content</b>	<b>100% clean energy from premium renewable energy projects in New England (MA Class I RECs), and provides additional renewable energy from the new Cambridge solar project.**</b>	
<b>Price period</b>	Enrollment - January 2024 meter read.	
<b>Exit terms</b>	Leave any time. No exit fee.	
<b>3. If you choose not to participate, you will remain on EVERSOURCE BASIC SERVICE:</b>		<b>16.078 ¢/kWh</b> residential <b>15.899 ¢/kWh</b> small business <b>15.614 ¢/kWh</b> large business
<b>Renewable energy content</b>	Meets Massachusetts minimum renewable energy requirements.	
<b>Price period</b>	July 1, 2023 - December 31, 2023, for residential and small business accounts. October 1, 2023 - December 31, 2023, for large business accounts. Eversource's fixed Basic Service prices change every 6 months for residential and small business accounts and every 3 months for large business accounts.	
<b>Exit terms</b>	Leave any time. No exit fee. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.	

\* The Standard Green price and the 100% Green *PLUS* price both include a \$0.00075/kWh administrative fee and a \$0.002/kWh operational adder. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

\*\* Funds collected as a result of the operational adder have been used to support the development of a new solar project. The City will apply RECs generated by this project to lower the greenhouse gas emissions of Standard Green and 100% Green *PLUS* participants' electricity supply.

## Frequently asked questions

**Are savings guaranteed?** No. Eversource's fixed Basic Service prices change every six months or less, depending on what type of account you have, and future prices are not known. Eversource's Basic Service prices will next change on January 1, 2024, for residential, small business, and large business accounts. For current prices, visit <https://www.eversource.com>.

**I have already signed my own contract with an electricity supplier. What should I do?** If you have an existing contract with an electricity supplier and you wish to remain in that contract, you must opt out of the Cambridge Community Electricity Program. Failure to opt out of the program will result in your enrollment and could trigger penalties from your electricity supplier.

**I have a tax-exempt account. How can I retain my account's tax-exempt status?** Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Direct Energy. Visit [masspowerchoice.com/cambridge](https://masspowerchoice.com/cambridge) for information on where to submit your documentation.

If you have any additional questions, please contact customer support at **1-844-379-9934** or **cambridge@masspowerchoice.com**, or visit **[www.masspowerchoice.com/cambridge](https://www.masspowerchoice.com/cambridge)**. Our program consultants will be happy to help you. Or you may contact the City of Cambridge directly at 617-349-5323.

Yi-An Huang  
City Manager

# OPT-OUT REPLY CARD



## Cambridge Community Electricity Program

X \_\_\_\_\_  
Signature Date

### Opt-Out Instructions

You do not need to take any action to participate in the Cambridge Community Electricity Program.

**If you DO NOT wish to participate, you MUST opt out.**

To opt out by mail:

- 1. Sign and date this card.**
- 2. Place the card in the enclosed envelope.**
- 3. Drop the envelope in the mail.**

This card must be signed by the Customer of Record whose name appears on the card. The envelope must be postmarked no later than **November 1, 2023**, to avoid automatic enrollment. You may also opt out anytime at [masspowerchoice.com/cambridge](https://masspowerchoice.com/cambridge) or by calling customer support at **1-844-379-9934**.