

Exhibit 1 – Municipal Aggregation Plan

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Town of Weston

Municipal Aggregation Plan

October 15, 2020

The Town of Weston (Town) has developed the Weston Power Choice program (Program) to bring the benefits of renewable energy and electricity choice to its residents and businesses. A centerpiece of the Program will be the integration of additional renewable energy into the power supply. The Program will offer a selection of supply options as well as the ability to leave the Program and return to utility Basic Service at any time with no penalty or fee. The Program is part of the Town's efforts to achieve its sustainability goals.

I. Key Features

The key features of the Town's municipal aggregation Program will include:

Cleaner electricity: The Town will seek to maximize the use of power from renewable resources such as wind and solar.

Price stability: The Town will seek to provide greater price stability when compared with utility Basic Service prices. The Town will also seek to provide competitive prices, but savings cannot be guaranteed.

Automatic enrollment and opting out: Eligible customers¹ will be automatically enrolled in the Program unless they opt out. Customers can opt out of the Program at any time, either before enrollment or after, with no fee.

II. Three New Electricity Choices

The Town will give Program participants a choice in the percentage of renewable energy and price of their electricity supply by offering three Program options. Because the integration of renewable energy into the Town's power supply is a driving motivation for Weston's Program, the Town anticipates offering a level of renewable energy above the state minimum requirement, known as the Renewable Portfolio Standard (RPS), in two of its three planned Program options. Specifically:

1. A Cleaner Standard Offering

The Program will seek to provide a standard, or default, electricity offering that includes a higher renewable energy content from sources within New England, than is included in utility Basic Service. The Town will consider a variety of renewable energy resources and will choose the option that offers the best combination of renewable content and price. The Town will establish the final percentage of renewables after it receives price bids.

¹ Eligible customers shall include (1) basic service customers; (2) basic service customers who have indicated that they do not want their contact information shared with competitive suppliers for marketing purposes; and (3) customers receiving basic service plus an optional green power product that allows concurrent enrollment in either basic service or competitive supply. Eligible customers shall not include: (1) basic service customers who have asked their electric distribution company to not enroll them in competitive supply; (2) basic service customers enrolled in a green power product program that prohibits switching to a competitive supplier; and (3) customers receiving competitive supply service. Order on Eligible Customers, D.P.U. 16-10, at 19 (2017).

2. An Even Cleaner Option

If the standard offering is not 100% renewable, the Program will offer at least one option that includes more clean electricity than the standard offering. For example, this option may include a higher percentage of renewable content from new, renewable resources within New England, or it may include a higher percentage of solar power. This option would be available at an additional cost to Program participants. By offering this option in addition to the standard offering, the Town will give its residents and businesses the freedom to make individual choices about the price and environmental impact of their power supply.

In both the standard offering and the even cleaner option, the Town envisions achieving integration of-renewable electricity through the purchase of Renewable Energy Certificates (RECs).²

3. A Basic Option

The Town also envisions offering a basic option, which includes no additional renewable energy above state minimum requirements.

III. Procedural Requirements

The Municipal Aggregation Statute, [G.L. c. 164, § 134](#), sets out the legal requirements for a municipal aggregation plan. Those requirements include procedural requirements, specified plan elements, and substantive requirements. The procedural requirements are discussed below, and the other requirements in the sections that follow.

1. Local Approval

The Municipal Aggregation Statute provides that a town may initiate the process to aggregate electrical load upon authorization by a majority vote of town meeting. The Town obtained such authorization by vote at its Town Meeting on December 3, 2019. A copy of the Town Meeting vote is provided as Attachment A to Exhibit 3 of the Town's Petition for Approval of Municipal Aggregation Plan (Petition).

2. Consultation with the Department of Energy Resources

The aggregation statute also requires the Town to consult with the Department of Energy Resources (DOER) in developing its aggregation plan. The Town submitted a draft of its Aggregation Plan to DOER, and Town officials discussed the draft with DOER on August 13, 2020. DOER's consultation letter is provided as Attachment B to Exhibit 3 of the Town's Petition.

3. Citizen Review

The Town made the Aggregation Plan available for review by its citizens by posting the plan for comment and holding a public meeting on June 11, 2020.

² RECs are used to track renewable electricity and allow it to be bought and sold. One REC is created for each megawatt-hour of renewable electricity. The system for tracking RECs is maintained by the New England Power Pool and is used by the New England states for tracking RPS compliances as well as voluntary purchases of renewable energy.

IV. Elements of the Plan

The Municipal Aggregation Statute requires that the Aggregation Plan contain the following elements:

- Organizational structure
- Operations
- Funding
- Details on rate setting and other costs to participants
- The method of entering and terminating agreements with other entities
- The rights and responsibilities of Program participants
- The procedure for termination of the Program

Each of those elements is discussed in turn below.

1. Organizational Structure

The organizational structure of the aggregation Program will be as follows:

Select Board and Town Manager: The aggregation will be overseen by the Select Board and the Town Manager. The Select Board will set the policy direction. The Town Manager will approve the plan, manage the consulting team, and sign the electric supply agreement.

Consultants: The Town's aggregation consultant (Consultant) will manage the aggregation under the Town Manager's direction. Their responsibilities will include managing the supply procurement, developing and implementing the public education plan, interacting with the local distribution company, monitoring the supply contract, maintaining the aggregation website and providing customer service. The Town has selected MassPowerChoice, LLC to provide these services for an initial term.

Competitive Supplier: The Competitive Supplier will provide power for the aggregation, provide customer support including staffing a toll-free number for customer questions, and fulfill other responsibilities as detailed in the Competitive Electric Service Agreement.

2. Operations

Following approval of the Plan by the Department of Public Utilities (DPU), the key operational steps will be:

- a. Issue a Request for Qualifications (RFQ) and Request for Prices (RFP) and select winning competitive supplier
- b. Implement the public education effort, including notice of the opt-out period
- c. Enroll customers and provide service, including required information disclosures
- d. Submit reports to the DPU and DOER

a. Issue a Request for Qualifications and Request for Proposals and select winning competitive supplier

After the DPU approves the Aggregation Plan, the next step is to procure the electricity supply.

The Town will issue an RFQ to leading competitive suppliers, including those currently supplying aggregations in Massachusetts and other states. The RFQ will require that the supplier satisfy key threshold criteria, including:

- Licensed by the DPU
- Strong financial background

- Experience serving the Massachusetts competitive market or municipal aggregations in other states
- Demonstrated ability, supported by references, to provide strong customer service

In addition, suppliers will be required to agree to the terms and conditions of a Competitive Electric Service Agreement (ESA), substantially in the form of the Town's model ESA. The agreement requires the supplier to:

- Provide all-requirements service
- Allow customers to exit Program any time with no penalty or fee
- Agree to specified customer service standards
- Comply with all requirements of the DPU and the local distribution company

The Town will issue an RFP for price bids from suppliers that meet the threshold criteria and agree to the terms and conditions prescribed in the ESA. If none of the bids are satisfactory, the Town will reject all bids and repeat the solicitation as often as needed until market conditions yield a price that is acceptable to the Town.

The Town will solicit bids for power supply that meets the Massachusetts Renewable Portfolio Standard (RPS) requirements and for a cleaner supply containing additional renewable energy over and above the RPS requirements. The Town will seek bids that include a variety of renewable sources, and will choose the proposal that offers the best combination of environmental benefit and price.

The renewable energy in the power supply will be documented using RECs. The RECs used for RPS compliance will be created and recorded in the New England Power Pool Generation Information System (NEPOOL GIS). RECs in excess of the RPS requirements will be certified as having been retired and not re-sold, either through the NEPOOL GIS, another regional tracking system, or third party certification.

b. Implement public education effort, including notice of the pre-launch opt-out period

Once a winning supplier is selected, the Town will implement a comprehensive public education effort.

The delivery of a public education effort and associated materials are pivotal to ensuring clarity, participation, and enthusiasm for the aggregation. The Town will use a variety of channels to communicate the Program's objectives, the primary terms and conditions of the contract, the right to opt out of the Program, and the Program options.

The public education plan will include both broad-based efforts and an opt-out notice to be mailed to every eligible customer.

Please see Attachment A for Weston's Education and Outreach Plan, which provides greater detail around the broad-based efforts.

Opt-out notice

As a part of Weston's public education and outreach efforts, an opt-out notice will be mailed to every eligible customer after the electricity supply contract is signed and before Program launch. The notice will be an official Town communication, and it will be sent in an envelope clearly marked as containing time-sensitive information related to the Program. The notice will: (1) introduce and describe the Program; (2) inform eligible customers of their right to opt out and that they will be automatically enrolled if they do not exercise that right; (3) explain how to opt out; and (4) prominently state all Program charges and compare the price and primary terms of the Town's competitive supply to the price and terms of utility Basic Service.

The direct mailing will include a language access document, an opt-out reply card, and a postage-paid return envelope. The language access document will provide instructions in 26 languages to have the opt-out notice

translated. The reply card will identify the date by which the return envelope must be postmarked in order for the customer to be opted out prior to being enrolled.

The opt-out notice and reply card will be designed by the Town and printed and mailed by the competitive supplier, who will process the opt-out replies. An exemplar opt-out notice is provided with this Plan as Attachment B-1. An exemplar language access document cover sheet is provided as Attachment B-2. An exemplar opt-out reply card is provided as Attachment B-3. An exemplar opt-out reply card return envelope is provided as Attachment B-4.

c. Enroll eligible customers that do not opt out and provide service, including information disclosure

After the completion of the opt-out period, the competitive supplier will enroll into the Program all eligible customers that did not opt out. The enrollments shall commence no sooner than 37 days after the mailing of the opt-out notice. All enrollments and other transactions between the competitive supplier and the local distribution company, Eversource, will be conducted in compliance with the relevant provisions of DPU regulations, Eversource's *Terms and Conditions for Competitive Suppliers*, and the protocols of the Massachusetts Electronic Business Transactions Working Group.

Once customers are enrolled, the electricity supplier will provide all-requirements power supply service. The supplier will also provide ongoing customer service and process new customer enrollments, ongoing opt-outs, opt-back-ins, and customer selections of optional products. Prior to the expiration of the initial power supply agreement, the Town intends to enter a new supply agreement on behalf of the Weston Power Choice customers.

As part of its ongoing service, the Town will provide the disclosure information required by G.L. c. 164, § 1(F)(vi) and 220 C.M.R. § 11.06. Like the other Massachusetts aggregations, the Town has requested a waiver from the requirement that the disclosure label be mailed to every customer and seeks permission instead to provide the information through alternative means, including press releases, postings at Town Hall, and postings on the Program website. As the DPU has found with other aggregations, this alternate information disclosure strategy will allow the Town to provide the required information to its customers as effectively as through mailings.

d. Submit reports to the DPU and DOER

On an annual basis, the Town will report to the DPU and DOER on the status of the Program, including all information requested by the DPU or DOER.

3. Funding

The costs of the Program will be funded primarily through the supply contract.

The principal Program cost will be the competitive supplier's charges for the power supply. These charges will include the costs of RECs and will be established through the competitive solicitation for a supplier.

The administrative costs of the Program will be funded through a per kilowatt-hour adder that will be included in the supply price and paid by the competitive supplier to the Consultant, as specified in the Competitive Electric Service Agreement. This fee will cover the services of the Consultant, including developing the Aggregation Plan, managing the DPU approval process, managing the supply procurement, developing and implementing the public education plan, managing a robust opt-in campaign, providing customer support, interacting with the local distribution company, monitoring the supply contract, and providing ongoing reports. This charge has been set for the initial term of the Consultant's contract at \$0.001 per kilowatt-hour.

4. Rate Setting and Other Costs to Participants

As described above, the Program's electricity supply charges will be set through a competitive bidding process and will include the administrative adder. Prices, terms, and conditions will vary by product and may differ among customer classes. For each customer class, prices will be fixed for periods at least as long as the Basic Service price period for the class.³ When prices change, the Town will notify consumers by issuing a media release and posting a notice on the Town website.

If there is a change in law (i.e., "regulatory event" or "new taxes" per Article 18 of the ESA) that results in a direct, material increase in costs during the term of the ESA (see Article 18 of the ESA), the Town and the competitive supplier will negotiate a potential change in the Program price. At least 30 days prior to the implementation of any such change, the Town will notify consumers of the change in price by issuing a media release and posting a notice in Town Hall and on the Program website. The Town will notify the DPU Consumer Division prior to the implementation of any change in Program price related to a change in law. Such communication shall occur no less than ten days prior to the consumer notification and include copies of all media releases, Town Hall and website postings, and other communications the Town intends to provide to customers regarding the change in price.

The Program affects only customers' electricity supply charges. Delivery charges will be unchanged and will continue to be charged by the local distribution company in accordance with tariffs approved by the DPU. Also, low income discounts provided by the local distribution company will continued to be applied.

Participants will continue to receive one bill from their local distribution company that includes both the electricity supply charge and their local distribution company's delivery charges. Required taxes will be billed as part of the electricity supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate documentation to the competitive supplier.

5. Method of Entering and Terminating Agreements with Other Entities

The Town's process for entering, modifying, enforcing, and terminating all agreements associated with the Aggregation Plan will comply with the Town's charter, federal and state law and regulations, and the provisions of the relevant agreement.

When the Town has decided that it is timely to solicit bids for a new electric service agreement, the procurement steps will be as follows:

- The Town's Consultant will prepare and issue an RFQ on behalf of the Town
- The Town will receive and evaluate qualifications
- The Consultant will issue an RFP for prices
- The Town will receive and evaluate bids and, if acceptable, execute a contract with the winning bidder. The Town Manager will be responsible for executing the supply contract.

If the prices bid on any given bid date are not satisfactory, the Town will wait to see if market conditions improve and then repeat the process.

³ Basic Service pricing periods vary by customer class. For residential and small business customers, the prices change every six months. For medium and large business customers, prices change quarterly.

6. Rights and Responsibilities of Program Participants

All participants will have the right to opt out of the Program at any time without charge. They may exercise that right by any of the following: 1) calling the competitive supplier's toll-free number; 2) submitting the opt-out form on the Program website; 3) contacting their local distribution company and asking to be returned to Basic Service; or 4) enrolling with another competitive supplier.

All participants will have the consumer protection provisions of Massachusetts law and regulations, including the right to question billing and service quality practices. Customers will be able to ask questions of and register complaints with the Town, the Consultant, the Competitive Supplier, the local distribution company, and the DPU. As appropriate, the Town and Consultant will direct customer complaints to the competitive supplier, their local distribution company, or the DPU.

Participants will be responsible for paying their bills and for providing access to metering and other equipment necessary to carry out utility operations.

7. Extension or Termination of Program

Prior to the end of the term of the initial Competitive Electric Service Agreement, the Town will solicit bids for a new supply agreement and plans to continue the Program with the same or a new competitive supplier.

Although the Town is not contemplating a termination date, the Program could be terminated upon the termination or expiration of the Competitive Electric Service Agreement without any extension, renewal, or negotiation of a subsequent supply contract, or upon the decision of the Town Manager with the approval of the Select Board to dissolve the Program effective on the end date of any outstanding supply agreement. In the event of termination, customers would be returned to their local distribution company's Basic Service via Electronic Data Interchange (EDI) by the competitive supplier in accordance with the rules set forth in the Electronic Business Transactions (EBT) Working Group Report unless the customers choose an alternative competitive supplier.

The Town will notify the local distribution company of the planned termination or extension of the Program. In particular, the Town will provide notice to the local distribution company: (1) 90 days prior to a planned termination of the Program; (2) 90 days prior to the end of the anticipated term of the Program's ESA; and (3) four business-days after the successful negotiation of a new electricity service agreement.

The Town will notify consumers of Program termination by issuing a media release and posting a notice on the Town website. In addition, consumers will receive notice of a supplier change on their bill from their local distribution company.

The Town will notify the Director of the Department's Consumer Division 90 days prior to a planned termination of the Program. Such communication shall include copies of all media releases, town clerk and website postings, and all other communications the town intends to provide to customers regarding the termination of the Program and the return of participants to basic service.

V. Substantive Requirements

The Municipal Aggregation Statute also requires that the aggregation plan satisfy three substantive requirements:

- Universal access
- Reliability
- Equitable treatment of all customer classes

The Town's Program will satisfy all three requirements, as discussed below.

1. Universal Access

The Aggregation Plan provides for universal access by guaranteeing that all customer classes will be included in the Program under equitable terms.

Most importantly, all customers will have access to the Program. All eligible customers will be automatically enrolled in the Program unless they choose to opt out.

As new eligible customers move into the Town, they will have an opportunity to join the Program. New eligible customers will initially be placed on Basic Service. They will then receive an opt-out notice and will be enrolled in the aggregation unless they choose to opt out within the opt-out period. New customers will be offered the same price as the existing customers, with the exception of new Very Large Commercial and Industrial Customers ("VLC&I Customers"). New VLC&I Customers are defined as any customer that is on the utility's largest rate class and has historical or projected consumption in excess of 1,000,000 kWh per year. These customers, if any, will be offered a price that reflects market prices at the time of enrollment.

All customers will have the right to opt out of the Program at any time. Customers that opt out will have the right to return to the Program at any time. They may be offered either the Program price or a price that reflects market conditions at the time of their return.

2. Reliability

Reliability has both physical and financial components. The Program will address both through the ESA with the competitive supplier. From a physical perspective, the ESA commits the competitive supplier to provide all-requirements power supply and to use proper standards of management and operations (ESA, Article 7.) The local distribution company will remain responsible for delivery service, including the physical delivery of power to the consumer, maintenance of the delivery system, and restoration of power in the event of an outage. From a financial perspective, the ESA requires the supplier to pay actual damages for any failure to provide supply at the contracted rate (i.e., to pay the difference between the contract rate and the utility supply rate). The ESA also requires the competitive supplier to maintain insurance (ESA, Article 16). Accordingly, the Program satisfies the reliability requirement of the statute.

3. Equitable Treatment of all Customer Classes

The Aggregation Statute requires "equitable" treatment of all customer classes. The DPU has determined that this does not mean that all customers must be treated "equally," but rather that similarly-situated classes be treated "equitably." In particular, the DPU has allowed variations in pricing and terms and conditions among customer classes to account for the disparate characteristics of those classes.

The Program makes four distinctions among groupings of customers. First, the Program may distinguish among customer classes (residential, small business, large business) by soliciting separate pricing for each of those classes. The Program will use the customer classes that the local distribution company uses for its Basic Service pricing.

Second, the Program will distinguish among customers receiving different products, for example, the standard product and the optional cleaner product. Customers will be charged the price associated with the product they receive.

Third, as described above under "Universal Access," among New Customers the Program may distinguish between a) New VLC&I Customers, and b) all other New Customers. The Program will offer New Customers other than New VLC&I Customers the standard contract pricing. However, the Program will offer new VLC&I Customers pricing based on market prices at the time the customer seeks to join the aggregation.

Finally, consistent with DPU rulings, among customers that are served by a competitive supplier at the time of Program launch and later seek to join the aggregation, the Program will distinguish between a) residential and small commercial and industrial (C&I) customers, and b) medium, large, and very large C&I customers. Residential and small C&I customers will be offered standard contract pricing. Medium, large, and very large C&I customers will be offered market based rates which will reflect market conditions at the time the customer seeks to join the aggregation.

Enrollment procedures and pricing are summarized in the tables below:

Enrollment procedures

Enrollment scenario	Residential	Small C&I	Medium C&I	Large C&I	Very Large C&I
Eligible customer at program initiation	An opt-out notice will be mailed to all eligible customers before Program launch. After the completion of the opt-out period, the competitive supplier will enroll eligible customers that did not opt out. The enrollments shall commence no sooner than 37 days after the mailing of the opt-out notice.				
New eligible customers moving into the town after Program initiation	An opt-out notice will be mailed to all new eligible customers moving into town after Program initiation. After the completion of the opt-out period, the competitive supplier will enroll eligible customers that did not opt out. The enrollments shall commence no sooner than 37 days after the mailing of the opt-out notice.				
Customers who opt out and subsequently wish to enroll	Customers may request enrollment by contacting Program customer support or the program's electricity supplier.				
Competitive supply customers at Program initiation who wish to enroll in the Program after their competitive supply contract ends	Customers may request enrollment by contacting Program customer support or the program's electricity supplier.				

Pricing procedures

Enrollment scenario	Residential	Small C&I	Medium C&I	Large C&I	Very Large C&I
Eligible customer at program initiation	Standard contract pricing for each product				
New eligible customers moving into the town after Program initiation	Standard contract pricing for each product				Customers will be offered a market-based price that reflects market conditions at the time the customer seeks

		to join the aggregation
Customers who opt out and subsequently wish to enroll	Customers may be offered either a Program price or a price that reflects market conditions at the time the customer seeks to join the aggregation	
Competitive supply customers at Program initiation who wish to enroll in the program after their competitive supply contract ends	Standard contract pricing for each product	Customers will be offered a market-based price that reflects market conditions at the time the customer seeks to join the aggregation

VI. Planned Schedule

Milestone	Day Estimate
RFQ for competitive supplier issued	Day 1
RFP for final supply prices issued	Day 30
Electricity Supply Agreement executed	Day 44
Broad-based educational campaign begins, including the announcement of supply contract and pricing and an update of Program web site, and including an opt-up campaign for greener power.	Day 45
Opt-out notice mailed to customers	Day 55
Opt-out postmark deadline	Day 88
Earliest date program enrollment may begin	Day 92

The planned schedule is presented for illustrative purposes. The final schedule will be established when the Town receives DPU approval.⁴

VII. Conclusion

The Weston Power Choice program meets all of the requirements of the municipal aggregation statute, including universal access, a reliable power supply, and equitable treatment of all customer classes, and will bring the benefits of renewable energy and electricity choice to the town's residents and businesses.

⁴ The planned schedule is designed to give the competitive supplier sufficient time to satisfy EDI testing requirements. However, the schedule will be adjusted if additional time is needed to meet those requirements.

Exhibit 1 – Municipal Aggregation Plan

- Attachment **A** – Education and Outreach Plan

Weston Power Choice

Education and Outreach Strategy

This document presents a draft public education and outreach strategy for the Weston Power Choice program. The Town will be able to finalize the strategy once the program launch date and pricing have been established, which cannot happen until after the Department of Public Utilities approves the Town's aggregation plan and the Town selects an electricity supplier for the program.

I. Education and Outreach Schedule

1. Aggregation Plan Development Period

While developing its aggregation plan, the Town endeavored to begin engaging the community with the program by making the plan available for public comment on June 11th, 2020. The formal announcement and public presentation of the plan was publicized as follows:

- Weston Power Choice aggregation website - WestonPowerChoice.com
- Town website: landing page plus link to the aggregation website
- Top Town news
- Article in the Town Crier
- Social media posts on official Town accounts
- Email distribution lists
- Weston media segment

As part of that, a presentation was delivered (see Petition for Approval of Municipal Aggregation Plan ("Petition"), Attachment F for a copy of the presentation). A public comment period of three weeks was announced and comments were solicited (see Petition, Attachment G for copies of comments received).

In addition, the Town developed initial program branding and launched an informational website, which is available at WestonPowerChoice.com. Further, through the website, the general public could already access customer support resources to get questions answered about the program. See Petition, Attachment E for a copy of communications sent out about the public presentation of the plan and public comment period.

2. Regulatory Review Period

While Weston's aggregation plan is undergoing regulatory review, the Town plans to continue building general awareness about aggregation and about the Town's goals to increase the renewable energy content of the community's electricity supply.

As part of these efforts, the Town will endeavor to connect to community organizations. The Town will prioritize groups that provide support for vulnerable populations, such as faith communities, affordable housing organizations, and groups that provide support to veterans and seniors and anyone who needs language support. The Town will also target groups whose missions focus on environmental and sustainability issues. Weston will offer to speak with staff and to constituents and will develop a brochure and provide copies of the brochure (electronically and hard copy, if possible). Examples of organizations the Town may target include:

- Council On Aging
- Faith-based organizations
- Weston Forest and Trail
- Land's Sake
- Sustainable Weston Action Group

3. Electricity Supply Contract Is Signed

After the regulatory review process is complete, the electricity supply contract is signed. Signing the electricity supply contract does not itself include any outreach to the general community, but it is a milestone that moves the Town toward the formal education and outreach efforts that immediately precede program launch.

The contract is signed as a result of a competitive procurement process. With the signed contract in place, the Town knows the program pricing, the program structure and the amount of any additional renewable electricity that will be available through the program, the electricity supplier, and the electricity supply contract duration.

4. Formal Public Education and Outreach Period

During the period of time between when Weston signs its electricity supply contract and program enrollments, the Town will conduct a formal public education and outreach effort. That effort will include the following:

a. Contract announcement + website update + outreach to community organizations

The Town will send out a **press release/announcement** about the program launch and program details to local news outlets. The announcement will also be publicized via:

- Town social media accounts
- Town email lists
- Post on bulletin boards in town where possible
- Mention as a News Item on the municipal website (home page)
- Mention on the WestonPowerChoice aggregation website
- Announcement at a Select Board meeting
- Weston Media

The Town will send program details to **community groups** with specific information about pricing and launch and letting them know the Town will be happy to answer more questions and meet with staff and/or constituents as requested.

The **program website** will be updated to include the following information:

- Supplier name
- Customer support information
- Program pricing and program option descriptions
- Information about the renewable energy content in the program offerings
- A form that allows customers to select a program option
- Opt-out information and a form for opting out online
- Information about how to opt in to the program, for those customers who will not be automatically enrolled, including an online enrollment form
- Information on submitting tax exemption documentation
- Additional resources, such as the approved aggregation plan and the electricity supply contract

b. “Coming soon” postcard mailing by the supplier

- To ensure the public is looking for and recognizes the opt-out letter as an important and legitimate communication from the Town, a 6” x 4” “coming soon” postcard will be mailed to eligible customers in Weston. The contracted electricity supplier will cover the cost of the postcard and will execute the mailing.

c. Opt-out letter mailing by the supplier

- The opt-out letter and reply card will be mailed to eligible customers in Weston.

d. Public education events

- The Town will host **at least two community-wide public education sessions** that are available to the general public, in addition to meetings with community groups, with **at least one of those public education sessions to be held at the Weston Council on Aging targeted for seniors**. The public information sessions will be publicized in the program announcement, on the program website, and through the Town’s social media accounts. In addition, the Town will publicize the information sessions to community groups and ask them to share the dates with their members via email, social media, and other means.

e. Customer support

Customer support will remain available through the program launch via a toll-free phone number, through the customer support form on the WestonPowerChoice.com website, and via email.

Anticipated materials for the public education effort:

- **Informational presentation:** An informational presentation will be created to provide a program overview at public education events
- **Revised informational brochure:** The initial informational brochure will be revised and distributed in public buildings, to community groups, and at public information sessions about the program. The brochure will provide program details such as pricing, program options, how to opt out, and participation information.
- **Lawn signs:** The Town will recruit members of the community to host lawn signs promoting the 100% renewable option
- **Social media posts**

5. After Program launch

After Program launch, customer support will remain available via a toll-free phone number, through the customer support form on the WestonPowerChoice.com website, and via email.

When prices change, the Town will notify consumers by issuing a media release and posting a notice on the Town website.

If, after Program launch, there is a change in law (i.e., “regulatory event” or “new taxes” per Article 18 of the ESA) that results in a direct, material increase in costs during the term of the ESA, the Town and the competitive

supplier will negotiate a potential change in the Program price. At least 30 days prior to the implementation of any such change, the Town will notify consumers of the change in price by issuing a media release and posting a notice in Town Hall and on the Town website. The Town will notify the DPU Consumer Division prior to the implementation of any change in Program price related to a change in law. Such communication will occur at least ten days prior to the consumer notification and include copies of all media releases, Town Hall and website postings, and other communications the Town intends to provide to customers regarding the change in price.

As part of its ongoing service, the Town will provide the disclosure information required by G.L. c. 164, § 1(F)(vi) and 220 C.M.R. § 11.06. Like the other Massachusetts aggregations, the Town has requested a waiver from the requirement that the disclosure label be mailed to every customer and seeks permission instead to provide the information through alternative means, including postings at Town Hall and postings on the Town website and the Program website.

II. Access for Customers with Limited English Proficiency and Who Require Other Assistance

The 2015 American Community Survey 5-year estimate provides estimates of the number of members of specific language communities that speak English less than very well. The table below presents, for each language community, the estimated population that speaks English less than very well in Weston and also that population's percentage of the total population of Weston. The Table assumes a total Weston population of 10,994, and that total and all data in the table are taken directly from the 2015 American Community Survey 5-year estimate.¹

¹ Table B16001: Language Spoken at Home by Ability to Speak English for the Population 5 Years and Over

Population speaking English less than very well

Language	Number of speakers	% of total Weston population
Spanish or Spanish Creole	50	0.45%
Italian	28	0.25%
Portuguese or Portuguese Creole	22	0.20%
Russian	23	0.21%
Persian	16	0.15%
Hindi	75	0.68%
Urdu	5	0.05%
Chinese	181	1.65%
Korean	18	0.16%
Vietnamese	8	0.07%
Tagalog	11	0.10%
Arabic	18	0.16%

Please see Appendix A for a copy of the original data and the data source.

To ensure adequate access to the aggregation opt-out letter and other information about the program to electricity customers with limited English proficiency and to who require other assistance, Weston will:

- Provide on-demand machine translation of the Program website and any included price-change information both before and after Program launch.
- Include the DPU-required Language Access Document as a cover sheet with the opt-out letter mailing, both before and after program launch. As stipulated, the Language Access document will include the following text translated into 26 languages:

Important notice enclosed from Weston about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help.

In addition, the Language Access document will include the MassRelay TTY phone number.

- Provide on-demand phone interpreting via the program's toll-free customer service telephone number in more than 200 languages. On-demand phone interpreting will be available both during Program launch and after launch for the duration of the Program.
- Work directly with anyone who needs language support on an ad-hoc basis both before and after program launch.
- Communicate directly with the staff at the Weston Council on Aging to ensure they understand the program and schedule at least one presentation about the program.

- Any further need for interpreting or translation will be addressed on an ad hoc basis as the need becomes known to the Town, both before and after Program launch.

1. Access for Customers with a Physical Disability or Who Require Visual or Audio Assistance

To the extent possible, all public education events will be held in accessible spaces such as the Weston Town Hall, the Weston Public Library, and the Weston Council on Aging. In the event public education events cannot be presented as in-person events, they will be held online and as such will be accessible to those with limited mobility. Customers who are deaf or hard of hearing may request an ASL interpreter at these public events from customer support using the web form or via email, and this option will be communicated as a part of the Town's publicity about the events.

Before program launch and on an ongoing basis after program launch, customers who are blind or otherwise visually impaired may request assistance reading Program materials and the Program website, which will include price change information, by calling the customer support number. For customers who are deaf or hard of hearing, the Language Access Document, which will accompany the opt-out letter, will include TTY phone numbers for use by both English- and Spanish-speaking customers. In addition, customer support will be available via multiple modalities: voice (phone) as well as written (web form and email) both before and after program launch.

Appendix A – Source Data for Population Speaking English Less than Very Well

The original data source is Table B16001 from the US Census data, which is entitled *Language Spoken at Home by Ability to Speak English for the Population 5 Years and Over*. The table can be accessed directly at the following link:

<https://data.census.gov/cedsci/table?q=B16001%3A%20LANGUAGE%20SPOKEN%20AT%20HOME%20BY%20ABILITY%20TO%20SPEAK%20ENGLISH%20FOR%20THE%20POPULATION%205%20YEARS%20AND%20OVER&hidePreview=true&tid=ACSDT5Y2015.B16001&vintage=2018&g=0600000US2501777255&t=Language%20Spoken%20at%20Home>

A copy of the original data table is below. The data was accessed on 04/20/2020:

GEO_ID	id	0600000US2501777255	
NAME	Geographic Area Name	Weston town, Middlesex County, Massachusetts	
		Estimate	Margin of error
B16001_001E	Total	10994	239
B16001_002E	Speak only English	8769	529
B16001_003E	Spanish or Spanish Creole	221	112
B16001_004E	Spanish or Spanish Creole "Speak English very well"	171	94
B16001_005E	Spanish or Spanish Creole "Speak English less than very well"	50	48
B16001_006E	French (incl. Patois, Cajun)	47	39
B16001_007E	French (incl. Patois, Cajun) "Speak English very well"	47	39
B16001_008E	French (incl. Patois, Cajun) "Speak English less than very well"	0	19
B16001_009E	French Creole	8	15
B16001_010E	French Creole "Speak English very well"	8	15
B16001_011E	French Creole "Speak English less than very well"	0	19
B16001_012E	Italian	69	64
B16001_013E	Italian "Speak English very well"	41	37
B16001_014E	Italian "Speak English less than very well"	28	32
B16001_015E	Portuguese or Portuguese Creole	276	339
B16001_016E	Portuguese or Portuguese Creole "Speak English very well"	254	338
B16001_017E	Portuguese or Portuguese Creole "Speak English less than very well"	22	28

B16001_018E	German	58	75
B16001_019E	German "Speak English very well"	58	75
B16001_020E	German "Speak English less than very well"	0	19
B16001_021E	Yiddish	40	64
B16001_022E	Yiddish "Speak English very well"	40	64
B16001_023E	Yiddish "Speak English less than very well"	0	19
B16001_024E	Other West Germanic languages	0	19
B16001_025E	Other West Germanic languages "Speak English very well"	0	19
B16001_026E	Other West Germanic languages "Speak English less than very well"	0	19
B16001_027E	Scandinavian languages	25	40
B16001_028E	Scandinavian languages "Speak English very well"	25	40
B16001_029E	Scandinavian languages "Speak English less than very well"	0	19
B16001_030E	Greek	133	104
B16001_031E	Greek "Speak English very well"	133	104
B16001_032E	Greek "Speak English less than very well"	0	19
B16001_033E	Russian	50	78
B16001_034E	Russian "Speak English very well"	27	42
B16001_035E	Russian "Speak English less than very well"	23	36
B16001_036E	Polish	9	13
B16001_037E	Polish "Speak English very well"	9	13
B16001_038E	Polish "Speak English less than very well"	0	19
B16001_039E	Serbo-Croatian	0	19
B16001_040E	Serbo-Croatian "Speak English very well"	0	19
B16001_041E	Serbo-Croatian "Speak English less than very well"	0	19
B16001_042E	Other Slavic languages	0	19
B16001_043E	Other Slavic languages "Speak English very well"	0	19
B16001_044E	Other Slavic languages "Speak English less than very well"	0	19
B16001_045E	Armenian	17	26

B16001_046E	Armenian "Speak English very well"	17	26
B16001_047E	Armenian "Speak English less than very well"	0	19
B16001_048E	Persian	80	93
B16001_049E	Persian "Speak English very well"	64	91
B16001_050E	Persian "Speak English less than very well"	16	26
B16001_051E	Gujarati	0	19
B16001_052E	Gujarati "Speak English very well"	0	19
B16001_053E	Gujarati "Speak English less than very well"	0	19
B16001_054E	Hindi	153	163
B16001_055E	Hindi "Speak English very well"	78	116
B16001_056E	Hindi "Speak English less than very well"	75	113
B16001_057E	Urdu	19	27
B16001_058E	Urdu "Speak English very well"	14	21
B16001_059E	Urdu "Speak English less than very well"	5	9
B16001_060E	Other Indic languages	152	194
B16001_061E	Other Indic languages "Speak English very well"	152	194
B16001_062E	Other Indic languages "Speak English less than very well"	0	19
B16001_063E	Other Indo-European languages	5	11
B16001_064E	Other Indo-European languages "Speak English very well"	5	11
B16001_065E	Other Indo-European languages "Speak English less than very well"	0	19
B16001_066E	Chinese	436	181
B16001_067E	Chinese "Speak English very well"	255	147
B16001_068E	Chinese "Speak English less than very well"	181	98
B16001_069E	Japanese	33	45
B16001_070E	Japanese "Speak English very well"	33	45
B16001_071E	Japanese "Speak English less than very well"	0	19
B16001_072E	Korean	95	102
B16001_073E	Korean "Speak English very well"	77	82
B16001_074E	Korean "Speak English less than very well"	18	26
B16001_075E	Mon-Khmer, Cambodian	0	19

B16001_076E	Mon-Khmer, Cambodian "Speak English very well"	0	19
B16001_077E	Mon-Khmer, Cambodian "Speak English less than very well"	0	19
B16001_078E	Hmong	0	19
B16001_079E	Hmong "Speak English very well"	0	19
B16001_080E	Hmong "Speak English less than very well"	0	19
B16001_081E	Thai	0	19
B16001_082E	Thai "Speak English very well"	0	19
B16001_083E	Thai "Speak English less than very well"	0	19
B16001_084E	Laotian	0	19
B16001_085E	Laotian "Speak English very well"	0	19
B16001_086E	Laotian "Speak English less than very well"	0	19
B16001_087E	Vietnamese	52	54
B16001_088E	Vietnamese "Speak English very well"	44	53
B16001_089E	Vietnamese "Speak English less than very well"	8	15
B16001_090E	Other Asian languages	36	58
B16001_091E	Other Asian languages "Speak English very well"	36	58
B16001_092E	Other Asian languages "Speak English less than very well"	0	19
B16001_093E	Tagalog	27	29
B16001_094E	Tagalog "Speak English very well"	16	23
B16001_095E	Tagalog "Speak English less than very well"	11	17
B16001_096E	Other Pacific Island languages	0	19
B16001_097E	Other Pacific Island languages "Speak English very well"	0	19
B16001_098E	Other Pacific Island languages "Speak English less than very well"	0	19
B16001_099E	Navajo	0	19
B16001_100E	Navajo "Speak English very well"	0	19
B16001_101E	Navajo "Speak English less than very well"	0	19
B16001_102E	Other Native North American languages	0	19
B16001_103E	Other Native North American languages "Speak English very well"	0	19

B16001_104E	Other Native North American languages "Speak English less than very well"	0	19
B16001_105E	Hungarian	0	19
B16001_106E	Hungarian "Speak English very well"	0	19
B16001_107E	Hungarian "Speak English less than very well"	0	19
B16001_108E	Arabic	148	160
B16001_109E	Arabic "Speak English very well"	130	157
B16001_110E	Arabic "Speak English less than very well"	18	22
B16001_111E	Hebrew	0	19
B16001_112E	Hebrew "Speak English very well"	0	19
B16001_113E	Hebrew "Speak English less than very well"	0	19
B16001_114E	African languages	23	37
B16001_115E	African languages "Speak English very well"	23	37
B16001_116E	African languages "Speak English less than very well"	0	19
B16001_117E	Other and unspecified languages	13	21
B16001_118E	Other and unspecified languages "Speak English very well"	13	21
B16001_119E	Other and unspecified languages "Speak English less than very well"	0	19

Exhibit 1 – Municipal Aggregation Plan

- Attachment **B-1** – Exemplar Opt-Out Notice

Exemplar Opt-Out Notice



TOWN OF WESTON

TOWN ELECTRICITY AGGREGATION
PROGRAM NOTIFICATION LETTER



[MONTH] [DAY], 2021

Dear Weston Electricity Customer,

I am writing with important information about our Town's new electricity program called Weston Power Choice. Under this program, Weston residents and businesses can purchase their electricity supply from a Town-selected supplier. Benefits include price stability,* consumer protections, and the opportunity to increase the amount of clean, renewable energy in your electricity.

With Weston Power Choice, you have four options for the supply of your electricity.
(Note: The delivery of your electricity will remain with Eversource.)

- 1. POWER CHOICE STANDARD: *Default.*** If you received this letter, you will be AUTOMATICALLY enrolled in Power Choice Standard for **XX.XXX ¢/kWh** and receive an additional XX% clean, renewable electricity from New England projects above the state-required minimum for a total of XX% renewable electricity in 2021. **No action required.**
- 2. POWER CHOICE PLUS: *Opt up.*** For a small premium, you can receive 100% clean, renewable electricity from New England projects. Visit WestonPowerChoice.com or call 1-8XX-XXX-XXXX.
- 3. POWER CHOICE BASIC: *Opt down.*** For a small discount, you can still enjoy price stability* and consumer protections, but with no additional renewable energy beyond the 18% minimum required by the state. Visit WestonPowerChoice.com or call 1-8XX-XXX-XXX.
- 4. CONTINUE WITH EVERSOURCE'S BASIC SERVICE: *Opt out.*** If you do not wish to participate in Weston Power Choice and you wish to remain with Eversource for your electricity supply, **you must opt out.** Eversource offers no additional renewable electricity beyond the 18% minimum required by state law in 2021.

The automatic enrollment model is the state law for municipal electricity programs, but you do not need to participate. There is no penalty or fee to opt out. To opt out before being automatically enrolled, **you must do one of the following** before **[MONTH] [DAY], 2021**: Visit WestonPowerChoice.com and opt out online, call 1-8XX-XXX-XXXX, or sign and return the enclosed reply card (must be postmarked by [MONTH] [DAY], 2021). You can also try the program and opt out anytime in the future with no fee or penalty.

If you choose to participate in Weston Power Choice...

If you choose to participate, Eversource will remain your electric utility. Eversource will continue to deliver your electricity, and send your bill, and you will still call Eversource if the power goes out. Weston Power Choice only changes your electricity supplier, which will result in two changes to your Eversource bill:

- 1.** Your electricity *supplier* will be listed as [SUPPLIER NAME].
- 2.** Your *supply charge* will be calculated using the Weston Power Choice price instead of Eversource's Basic Service price. Eversource's *delivery charges* will not be affected by the program.

Weston has a contract with [SUPPLIER NAME] to supply electricity until [MONTH] 20XX. Your supply price will not change until then.

If you choose not to participate in Weston Power Choice...

If you choose not to participate, Eversource will continue to be listed as your electricity supplier and will calculate the supply charge on your bill using its Basic Service price. Eversource's Basic Service price changes every 6 months for residential and small business accounts and every 3 months for large business accounts.

*** In addition to price stability, Weston Power Choice offers the potential for savings compared with the average of Eversource's Basic Service prices, but because future Eversource prices are not known, savings cannot be guaranteed.**

Customer Support

1-8XX-XXX-XXXX

support@WestonPowerChoice.com

WestonPowerChoice.com

**Deadline to opt out
before automatic enrollment:**

[MONTH] [DAY], 2021

It's your choice...

If you do nothing, you will be enrolled in the Power Choice Standard (default) offering for the supply part of your electricity bill.

The following chart can help you decide whether to remain with Power Choice Standard or to choose one of the other three options. To estimate your monthly supply cost, find the number of kWh you use in a given month on your Eversource bill and multiply it by the prices listed below. To select Power Choice Plus or Power Choice Basic, or to opt out, visit WestonPowerChoice.com or call Weston's consultants at 1-8XX-XXX-XXXX.

	Power Choice Standard (Default)	Power Choice Plus (Option)	Power Choice Basic (Option)	If you opt out: Eversource's Basic Service Price***
Renewable energy content	XX% renewable electricity in addition to the minimum amount required by the state (XX in 202X) for a total of XX%	100%	Meets minimum Massachusetts renewable energy requirements: XX% in 202X	Meets minimum Massachusetts renewable energy requirements: XX% in 202X
Residential	XX.XXX ¢/kWh* for all customers	XX.XXX ¢/kWh* for all customers	XX.XXX ¢/kWh* for all customers	XX.XXX ¢/kWh - Residential
Small business				XX.XXX ¢/kWh - Sm. Business
Large business				XX.XXX ¢/kWh - Lg. Business
Monthly <i>supply</i> cost using 1,000 kWh/month	\$XX.XX	\$XX.XX	\$XX.XX	\$XX.XXX - Residential
Price period	Enrollment through your [MONTH] 20XX meter read	Enrollment through your [MONTH] 20XX meter read	Enrollment through your [MONTH] 20XX meter read	[MONTH] [DAY], 2021 – [MONTH] [DAY], 20XX, for residential and small business accounts** [MONTH] [DAY], 20XX – [MONTH] [DAY], 20XX, for large business accounts**

* Program prices include a \$.001/kWh administration fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electric supply agreement.

** Eversource's fixed Basic Service prices change every 6 months for residential and small business accounts and every 3 months for large business accounts. They will next change on [MONTH] [DAY], 20XX, for residential, small, and large business accounts.

*** Exit terms for Eversource's Basic Service: No penalty charge. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

Frequently Asked Questions

What happens if I am currently eligible for a low-income rate or fuel assistance? Those benefits will continue if you participate in Weston Power Choice.

I have a tax-exempt account. How can I retain my account's tax-exempt status? Taxes will be billed as part of the Weston Power Choice power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax exemption documentation to [SUPPLIER NAME]. Visit WestonPowerChoice.com and click "Tax Exempt Accounts" under Support for information on where to submit your documentation.

I have already signed my own contract with an electricity supplier. What should I do? If you received this letter and you also have a contract with an electricity supplier that you would like to keep, you must opt out of Weston Power Choice. If you do not opt out, your account will be enrolled, and that may trigger early termination fees from your existing electricity supplier.

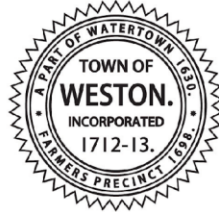
For additional information, please visit WestonPowerChoice.com, and do not hesitate to contact customer support with any questions at support@WestonPowerChoice.com or 1-8XX-XXX-XXXX. Our Town consultants will be happy to help you.

Leon Gaumond
Weston Town Manager

Exhibit 1 – Municipal Aggregation Plan

- Attachment **B-2** – Exemplar Language Access Document

Exemplar Language Access Document



Weston Power Choice



IMPORTANT NOTICE



8XX-XXX-XXXX



TTY 771 or 800-439-2370 / Español 866-930-9252



WestonPowerChoice.com

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Weston about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

SPANISH/ESPAÑOL Incluye importante notificación de Weston sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.	POLISH/POLSKI Załączono ważne powiadomienie od Weston dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.
PORTUGUESE/PORTUGUÊS Aviso importante incluído do Weston sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.	NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Weston बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।
CHINESE (SIMPLIFIED)/中文 随附来自 Weston 的重要通知,有关您的供电服务。请立刻翻译此通知。如果您需要帮助,请通过上面提供的信息致电或者访问网站。	MARATHI/मराठी कडून महत्वाची सूचना संलग्न केली आहे Weston आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.
CHINESE (TRADITIONAL)/中文 隨附以下重要通知 Weston 事關您的電力服務。請立即翻譯通知。如需協助,請致電上述號碼或瀏覽網站。	YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fì sínú rẹ̀ láti òdò Weston nípa íṣẹ́ iná mọ̀nàṣà ná. Tùmọ̀ àkíyèsí náà lẹ́sẹ̀kẹ́sẹ̀. Pe nǹbà náà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlówọ̀.
HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan Weston osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.	IGBO/NDI IGBO Okwa dị mkpa e zitere na Weston gbasara ọrụ ọkụ eletrik gị. Tugharịa okwa ozigbo. Kpọọ nomba à ma ọ bụ gaa na websaịtị, dị n'elu, maka enyemaka.

VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ Weston về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.	AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ Weston የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገራት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገዛ ለማግኘት ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።
RUSSIAN/РУССКИЙ Прилагается важное сообщение от Weston касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.	SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid Weston oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.
ARABIC/عربي ملاحظة هامة متضمنة من Weston حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.	JAPANESE/日本語 Weston からの電力供給に関する重要なお知らせが添付されています。このお 知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話 番号までお電話いただくか、ウェブサイトをご覧ください。
KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី Weston អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។	GUJARATI/ગુજરાતી ની તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે Weston તમારી વીજળી સેવા વિશે. સુચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.
FRENCH/FRANÇAIS Avis important ci-joint de Weston à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.	SWAHILI/KISWAHILI Notisi muhimu ambayo imeambatishwa kutoka kwa Weston kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.
ITALIAN/ITALIANO Comunicazione importante in allegato da Weston riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.	HINDI/हिंदी यह महत्वपूर्ण सूचना Weston की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।
KOREAN/한국어 귀하의 전기 서비스와 관련하여 Weston 에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.	THAI/ไทย ประกาศสำคัญที่แนบมาจาก Weston เกี่ยวกับบริการไฟฟ้าของคุณ โปรดประกาศทันที โปรดอย่าลืมหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ
GREEK/ΕΛΛΗΝΙΚΑ Εσωκλείεται σημαντική ειδοποίηση από Weston που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.	LAO/ລາວ ແຈ້ງການທີ່ສຳຄັນນຳມາຈາກ Weston ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສຳລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໄວເບີໄຊທ໌ ຢູ່ຂ້າງເທິງ.

Exhibit 1 – Municipal Aggregation Plan

- Attachment **B-3** – Exemplar Opt-Out Reply Card

Exemplar Opt-Out Reply Card


OPT-OUT REPLY CARD	
	<p>Opt-Out Instructions</p> <p>You do not need to take any action to participate in Weston Power Choice.</p> <p>If you DO NOT wish to participate, you MUST:</p> <ol style="list-style-type: none">1. Sign and date this card2. Place the card in the enclosed envelope3. Drop the envelope in the mail <p>This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be postmarked by [MONTH] [DAY], 2021, to opt out of the program before being enrolled. You may also opt out anytime after enrollment by phone or online at WestonPowerChoice.com.</p>
X _____ Signature	_____ Date

Exhibit 1 – Municipal Aggregation Plan

- Attachment **B-4** – Exemplar Opt-Out Reply Card Envelope

Exemplar Opt-Out Reply Card Exterior Envelope

TOWN OF WESTON

[SUPPLIER NAME]
[SUPPLIER ADDRESS]
[CITY], [STATE] [ZIP]



Presorted
Standard
U.S. Postage
PAID
XXXX
XXXX

**Time-sensitive notice sent on behalf of the Town of Weston
regarding your electricity rates.**

Exhibit 1 – Municipal Aggregation Plan

- Attachment **C** – Translation certification letter

September 28, 2020

Mark D. Marini, Secretary
Department of Public Utilities
One South Station
Boston, MA 02110

Re: Town of Weston Municipal Aggregation Plan; D.P.U. 20-99

Dear Secretary Marini:

The purpose of this letter is to verify that, but for the name of the municipality, the text of the Language Access Document ("LAD") included as Attachment B-2 to the Weston Aggregation Plan is identical to the verified text of the LAD in City of Worcester, D.P.U. 19-41 (2019). I have attached a copy of the certification letter from the translation service used in D.P.U. 19-14.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Paul W. Gromer', with a horizontal line extending to the right.

Paul W. Gromer

Enclosure



October 25, 2019

Marlana Patton
Vice President
Peregrine Energy Group
85 Merrimac Street
Boston, MA 20114

Re: Community Choice Aggregation Language Access Document

Dear Marlana:

As you requested, Rapport International has reviewed the model Community Choice Aggregation Language Access Document, and our team of native-speaking translators has revised the document as needed. As revised, the translations all state:

Important notice enclosed from [MUNI NAME] about your electricity service.
Translate the notice immediately. Call the number or visit the website, above, for help.

I have enclosed the revised document.

Rapport International is a leading translation and interpretation agency with over 30 years of experience. Our native-speaking translators are fluent in more than 200 languages and are only assigned to projects when they have subject matter expertise. Our clients include large and small businesses, non-profits, law firms, and federal and state governmental agencies.

Sincerely yours,

Wendy Pease
President