



Westborough Power Choice



IMPORTANT NOTICE



844-483-5004



TTY 771 or 800-439-2370 / Español 866-930-9252



WestboroughPowerChoice.com

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Westborough about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye importante notificación de Westborough sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od Westborough dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do Westborough sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Westborough बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自 Westborough 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे Westborough आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知 Westborough 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORUBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti ọ̀dọ̀ Westborough nípa ìṣẹ́ iná mọ̀nà mọ̀nà rẹ̀. Túmọ̀ àkíyèsí nàà lésẹ̀kẹ̀sẹ̀. Pe nọ́nbà nàà tàbí bẹ̀ àyẹ̀ lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan Westborough osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na Westborough gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusaitị, dij n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ Westborough về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ Westborough የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገልግላችን፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от Westborough касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid Westborough oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من Westborough حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 Westborough からの電力供給に関する重要なお知らせが添付されています。このお 知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話 番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី Westborough អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે Westborough તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de Westborough à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa Westborough kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da Westborough riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना Westborough की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Westborough 에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Westborough เกี่ยวกับบริการไฟฟ้าของคุณ แปลประกาศทันที โปรดไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσκλείεται σημαντική ειδοποίηση από Westborough που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ Westborough ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>



A NOTIFICATION FROM THE TOWN OF WESTBOROUGH ABOUT A CHANGE IN YOUR ELECTRICITY SUPPLY PRICE



October 10, 2023

Dear Westborough Electricity Customer,

This notice contains important information about a price change on your National Grid electric bill.

Your electricity account is enrolled in Westborough Power Choice, the Town's electricity program. The program gives you a Westborough price for the Supply Services portion of your National Grid electric bill. You have elected to participate in the 100% Green Plan, which means all of your electricity comes from renewable energy sources.

Westborough currently has a contract with Dynegy to supply electricity to Westborough Power Choice participants. That contract will expire in November of this year, and a new, 24-month contract with Direct Energy will go into effect. **The new contract will bring new prices.**

The Dynegy contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen significantly since then because of volatility in global energy markets. Westborough Power Choice prices will move to market levels when the Direct Energy contract takes effect.

▶ **Your new Westborough Power Choice price: 16.39 ¢/kWh**

The new price is fixed for 24 months, from November 2023 - November 2025.

Your new electricity supply price will be higher than your current price, but it will be **lower** than National Grid's upcoming residential Basic Service price of 18.213 ¢/kWh, which will take effect on November 1.

Please note that because National Grid's prices change and future prices are not known, savings compared with National Grid's prices cannot be guaranteed.

Your options:

- ▶ **Take no action and remain in Westborough Power Choice.** If you wish to continue participating in Westborough Power Choice in the 100% Green Plan, no action is required. Your enrollment will renew automatically at the new price in November 2023. You will first see the new price on your National Grid electric bill in December 2023.
- ▶ **Change to another plan in the program.** You may choose to change to the Standard Plan to receive an additional 20% of your electricity from renewable sources above the state minimum instead of 100%, or opt down to the Budget Plan to receive just the minimum renewable electricity required by law.
- ▶ **Leave the program with no penalty or fee.** You are free to either return to National Grid's Basic Service pricing or sign your own contract with an electricity supplier.

To make a change, visit WestboroughPowerChoice.com or contact customer support with Westborough's program consultants at 1-844-483-5004. Please have your National Grid electricity account number ready when you call.

(More information on the back. ▶)

Your options in Westborough Power Choice

The chart below can help you decide whether to remain enrolled in your current plan, change to another plan, or opt out and return to National Grid's Basic Service. To make a change, visit WestboroughPowerChoice.com or contact customer support with Westborough's program consultants at 1-844-483-5004.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59% from renewable or clean energy resources in 2023, 62% in 2024, and 63% in 2025. The Budget Plan meets this requirement. The Standard Plan and the 100% Green Plan exceed it.

Westborough Power Choice options:		You are enrolled here ▼		If you do not wish to participate:
	Standard Plan (default program offering)	100% Green Plan (100% renewable energy option)**	Budget Plan (lowest-price program option)	National Grid's Basic Service (if you opt out)
Price	14.32 ¢/kWh*	16.39 ¢/kWh*	13.57 ¢/kWh*	18.213 ¢/kWh - Residential 17.262 ¢/kWh - Commercial 21.015 ¢/kWh - Industrial
Price period	November 2023 - November 2025	November 2023 - November 2025	November 2023 - November 2025	November 1, 2023 - July 31, 2024, residential & commercial. November 1, 2023 - January 31, 2024, industrial.
Renewable energy From new regional resources (MA Class I RECs)				
Added by Westborough	20% - 2023 20% - 2024 20% - 2025	78% - 2023 76% - 2024 73% - 2025	-	-
Required by state law	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025
Total	42% - 2023 44% - 2024 47% - 2025	100% - 2023 100% - 2024 100% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025
From other clean or renewable sources required by state law	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

* Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** The 100% Green Plan is a 100% MA Class I REC offering, which means it includes the minimum amount of MA Class I RECs required by law each year plus the additional amount needed to reach 100%. Westborough's electricity supplier must also purchase other renewable energy to meet state requirements. As a result, the total of the renewable content for the 100% Green Plan exceeds 100%.

Tax-exempt account holders take note: You must provide appropriate tax-exemption documentation to Direct Energy in order to maintain tax-exempt status. Visit WestboroughPowerChoice.com for information on where to submit your documentation.

TOWN OF WESTBOROUGH

34 West Main Street

Westborough, MA 01581