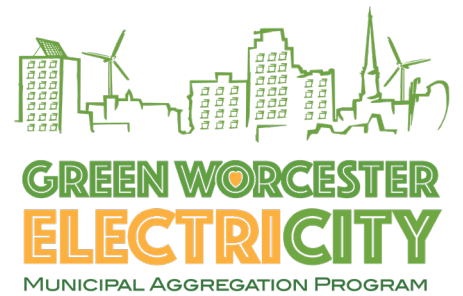




A notification from the City of Worcester about a change in your electricity supply price



October 13, 2023

Dear Worcester electricity customer and electricity aggregation participant,

Green Worcester ElectriCITY Aggregation prices are changing.

Your electricity account is enrolled in the City's Green Worcester ElectriCITY Municipal Aggregation Program. You are currently enrolled in the program's **Standard Green** offering for a price of 16.912 ¢/kWh, which ensures that an additional 30% of your electricity comes from New England-based renewable sources. This price is used to calculate the Supply Services portion of your National Grid electric bill, which is the part of the bill where you pay for the electricity you use.

In December 2023, the program's current electricity supply contract will come to an end, and a new, 2-year contract with Direct Energy will go into effect for a price of 16.31 ¢/kWh. The new contract will bring two changes:

- 1. More clean electricity:** The amount of additional electricity that you receive from new renewable sources in the New England region (MA Class I RECs) will rise from 30% to 40%.

You will also continue to receive the minimum amount of renewable energy from the New England region required by law: 24% in 2024 and 27% in 2025.

- ▶ The result: By the end of 2025, 67% of your electricity will be generated from new renewable energy sources in the New England region (MA Class I RECs) instead of from fossil fuels or less clean sources.**

- 2. Lower prices:** When the new contract takes effect, your electricity Supply price will change. Your new price will be both lower than the current program price and also lower than National Grid's upcoming winter residential and commercial Basic Service prices. (*Because National Grid's future prices are not known, program savings beyond July 2024 cannot be guaranteed.*)

Your new electricity Supply price from Green Worcester ElectriCITY:

16.31 ¢/kWh

December 2023 - December 2025

Compare to National Grid's Basic Service prices:

18.213 ¢/kWh - residential

17.262 ¢/kWh - commercial

November 1, 2023 - July 31, 2024

National Grid's future prices are not yet known.

Your options

If you wish to continue participating, no action is required. If you do nothing, the new price of 16.31 ¢/kWh will automatically go into effect in December 2023, and you will first see it on your January 2024 National Grid electric bill under Supply Services.

You may also:

- ▶ Change to the Worcester 100% Green option and receive all of your electricity from renewable sources.
- ▶ Leave the program with no penalty or fee and either return to National Grid's Basic Service pricing or sign your own contract with an electricity supplier. Please note that it may take up to two billing cycles for this change to take effect.

(More on back. ▶)

Esta carta contiene información de importancia sobre su factura de la electricidad de la Municipalidad de Worcester. Esta carta está disponible en español en línea en masspowerchoice.com/worcester/renewal_green_spanish. Para preguntas, llamar al 1-833-926-1207.

Lá thư này bao gồm thông tin quan trọng về hóa đơn điện của quý vị từ Thành phố Worcester. Chúng tôi có lá thư này trực tuyến bằng tiếng Việt tại masspowerchoice.com/worcester/renewal_green_vietnamese. Xin gọi số 1-833-926-1207 nếu quý vị có bất cứ thắc mắc nào.

Esta carta contém informações importantes sobre sua conta de energia elétrica da cidade de Worcester. Esta carta está disponível em Português on-line na masspowerchoice.com/worcester/renewal_green_portuguese. Se tiver qualquer pergunta, ligue para o 1-833-926-1207.

本信函包含伍斯特市有关您的电力服务的重要时间敏感信息。请通过masspowerchoice.com/worcester/renewal_green_chinese获得该通知的中文版本。如您对此有任何疑问，请致电1-833-926-1207。

Program options & pricing

The following chart will help you to compare both options in Green Worcester ElectriCITY with National Grid's Basic Service. You are free to make a change at any time with no fee or penalty. To make a change, visit [GreenWorcesterElectriCITY.com](https://www.GreenWorcesterElectriCITY.com) or call customer support with Worcester's program consultants at 1-833-926-1207. Please have your National Grid electricity account number ready when you call.

You are enrolled here ▼

	Worcester's Standard Green <i>(automatic enrollment)</i>	Worcester's 100% Green <i>(option available by request)**</i>	National Grid's Basic Service <i>(if you opt out)</i>
Prices	16.31 ¢/kWh*	17.73 ¢/kWh*	18.213 ¢/kWh - residential 17.262 ¢/kWh - commercial 21.015 ¢/kWh - industrial
Price term	December 2023 - December 2025	December 2023 - December 2025	November 1, 2023 - July 31, 2024, residential & commercial. November 1, 2023 - January 31, 2024, industrial.
Renewable energy content** From new renewable resources in the New England region (MA Class I RECs)			
Added by Worcester	40% - 2023 40% - 2024 40% - 2025	78% - 2023 76% - 2024 73% - 2025	-
Required by state law	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025
Total from new renewable resources in the New England region (MA Class I RECs)	62% - 2023 64% - 2024 67% - 2025	100% - 2023 100% - 2024 100% - 2025	22% - 2023 24% - 2024 27% - 2025
From other clean or renewable sources required by state law**	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

* Program prices include a \$0.00075/kWh administrative fee and a \$0.001/kWh operational fee that will support aggregation program management and energy initiatives in the City of Worcester. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** The Massachusetts Minimum Renewable Portfolio Standard includes new (MA Class I) renewable energy sources in the New England region (such as solar and wind) and also additional renewable energy from alternative renewable sources, such as biodigesters, wood, landfill gas burning, and more. These additional renewable energy sources are either not zero emissions, not renewable, or not new, and therefore do not help to encourage the development of new, local solar and wind energy production. Because renewable energy must be purchased from these alternative renewable energy sources in addition to the renewable energy purchased from new regional (MA Class I) renewable energy sources, the renewable content for the Worcester 100% Green option exceeds 100% percent.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59% from renewable or clean energy resources in 2023, 62% in 2024, and 63% in 2025. Both Worcester Standard Green and Worcester 100% Green exceed this requirement.**

Get more information about Green Worcester ElectriCITY's Municipal Aggregation Program

For more information about Green Worcester ElectriCITY, visit [GreenWorcesterElectriCITY.com](https://www.GreenWorcesterElectriCITY.com) or contact customer support with the City's program consultants at 1-833-926-1207.