



Cambridge Community Electricity Program



IMPORTANT NOTICE



844-379-9934



TTY 771 or 800-439-2370 / Español 866-930-9252



MassPowerChoice.com/Cambridge

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from the City of Cambridge about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye importante notificación de City of Cambridge sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od City of Cambridge dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do City of Cambridge sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे City of Cambridge बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自 City of Cambridge 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे City of Cambridge आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知 City of Cambridge 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti ọ̀dọ̀ City of Cambridge nípa íṣẹ́ iná mọ̀nà mọ̀nà rẹ̀. Túmọ̀ àkíyèsí nàà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà nàà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan City of Cambridge osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na City of Cambridge gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nomba à ma ọ bụ gaa na webusaitị, dij n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ City of Cambridge về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ City of Cambridge የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от City of Cambridge касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid City of Cambridge oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من City of Cambridge حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 City of Cambridge からの電力供給に関する重要なお知らせが添付されています。このお 知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話 番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី City of Cambridge អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે City of Cambridge તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de City of Cambridge à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa City of Cambridge kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da City of Cambridge riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना City of Cambridge की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 City of Cambridge 에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก City of Cambridge เกี่ยวกับบริการไฟฟ้าของคุณ แปะประกาศทันที โปรดไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσκλείεται σημαντική ειδοποίηση από City of Cambridge που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ City of Cambridge ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>



CITY OF CAMBRIDGE

A NOTIFICATION FROM THE CITY ABOUT A CHANGE IN YOUR ELECTRICITY SUPPLY PRICE

Español: masspowerchoice.com/cambridge/spanish

Kreyòl ayisyen: masspowerchoice.com/cambridge/hcreole

বাংলা: masspowerchoice.com/cambridge/bengali

አማርኛ: masspowerchoice.com/cambridge/amharic

masspowerchoice.com/cambridge/arabic **العربية**

December 12, 2023

Dear Cambridge Electricity Customer,

This notice contains important information about a price change on your Eversource electric bill.

Your electricity account is enrolled in the Cambridge Community Electricity Program, the City's electricity program. The program gives you a Cambridge price for the Supply portion of your Eversource electric bill. You are enrolled in the **100% Green Plus option**, which means 100% of your electricity is from MA Class I renewable energy projects.

In January, Cambridge's current electricity supply contract with Direct Energy Services, LLC, ("Direct Energy") will end, and a new, 24-month contract with Direct Energy will go into effect. **The new contract will bring new prices.**

The current electricity supply contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen significantly since then because of volatility in global energy markets. Cambridge Community Electricity Program prices will move to market levels when the Direct Energy contract takes effect.

▶ **Your new price for the 100% Green Plus option: 16.82 ¢/kWh**

The new price is fixed for 24 months, from January 2024 - January 2026.

Your new electricity supply price will be higher than your current price, but it is lower than Eversource's upcoming residential Basic Service price of 17.251 ¢/kWh, which will be in effect from January 1 through July 31, 2024. *Please note that because Eversource's prices change and future prices are not known, savings beyond that date cannot be guaranteed.*

Your options:

- ▶ **Take no action and remain in the Cambridge Community Electricity Program .** If you wish to continue participating in the 100% Green Plus option, no action is required. Your enrollment will renew automatically at the new price in January 2024. You will first see the new price on your February 2024 Eversource electric bill.
- ▶ **Change to another option in the program.** You may choose the Standard Green option to receive 50% of your electricity from MA Class I renewable energy projects or choose the Economy Green option to receive just the minimum amount of renewable energy required by law.
- ▶ **Leave the program with no penalty or fee.** You are free to either return to Eversource's Basic Service pricing or sign your own contract with an electricity supplier.

To make a change, visit MassPowerChoice.com/Cambridge or contact customer support with the City's program consultants at 1-844-379-9934. Please have your Eversource electricity account number ready when you call.

(More information on the back. ▶)

Your options in the Cambridge Community Electricity Program

The chart below can help you decide whether to remain enrolled in your current option, change to another option, or opt out and return to Eversource's Basic Service. To make a change, visit [MassPowerChoice.com/Cambridge](https://www.MassPowerChoice.com/Cambridge) or contact customer support with the City's program consultants at 1-844-379-9934.

Cambridge Community Electricity Program options:

	Economy Green Minimum renewable energy required by law	Standard Green 50% from MA Class I renewable energy projects	100% Green Plus 100% from MA Class I renewable energy projects
Price	13.82 ¢/kWh*	14.81 ¢/kWh*	16.82 ¢/kWh*
Price period	January 2024 - January 2026	January 2024 - January 2026	January 2024 - January 2026
Electricity from MA Class I renewable energy projects			
Added by Cambridge	2024	-	26%
	2025	-	23%
	2026	-	20%
Required by state law	2024	24%	24%
	2025	27%	27%
	2026	30%	30%
Total	2024	24%	50%
	2025	27%	50%
	2026	30%	50%
Electricity from other clean or renewable sources**			
Required by state law	2024	38%	38%
	2025	36%	36%
	2026	39%	39%
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge.

You are enrolled here ▼

If you do not wish to participate:

Eversource's Basic Service if you opt out
17.251 ¢/kWh - Residential 17.587 ¢/kWh - Small business 19.098 ¢/kWh - Large business
January 1 - July 31, 2024, residential & small business. January 1 - April 30, 2024, large business.
-
-
-
24%
27%
30%
24%
27%
30%
38%
36%
39%
Leave any time. No exit charge. However, large business customers may receive a billing adjustment charge or credit.

* Prices include a \$0.00075/kWh administrative fee. Prices also include a \$0.002/kWh operational fee to support renewable energy initiatives in Cambridge. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from clean or renewable energy resources in 2024, 63% in 2025, and 69% in 2026. Direct Energy must purchase electricity from MA Class I renewable energy projects, and from other sources such as trash to energy or nuclear. The Economy Green option meets the minimum requirement. The Standard Green and 100% Green Plus options exceed it by purchasing more electricity from MA Class I renewable energy projects.

The City of Cambridge will be hosting two webinars in early 2024 to provide an opportunity for you to learn more and ask questions about the Cambridge Community Electricity Program.

► For more details and to register, visit: www.MassPowerChoice.com/Cambridge

CITY OF CAMBRIDGE

C/O CAMBRIDGE ENERGY ALLIANCE

344 Broadway

Cambridge, MA 02139