



Sutton Power Choice



## IMPORTANT NOTICE



844-483-5004



TTY 771 or 800-439-2370 / Español 866-930-9252



SuttonPowerChoice.com

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Sutton about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<b>SPANISH/ESPAÑOL</b> Incluye importante notificación de Sutton sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.	<b>POLISH/POLSKI</b> Załączono ważne powiadomienie od Sutton dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.
<b>PORTUGUESE/PORTUGUÊS</b> Aviso importante incluído do Sutton sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.	<b>NEPALI/नेपाली</b> तपाईंको विद्युतीय सेवा बारे Sutton बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । महत्त्वको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।
<b>CHINESE (SIMPLIFIED)/中文</b> 随附来自 Sutton 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。	<b>MARATHI/मराठी</b> कडून महत्वाची सूचना संलग्न केली आहे Sutton आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.
<b>CHINESE (TRADITIONAL)/中文</b> 随附以下重要通知 Sutton 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。	<b>YORUBA/YORUBÁ</b> Àkíyèsí pàtàkì tí a fi sínú rè láti òdò Sutton nípa isẹ́ iná mọ̀nà mọ̀nà rè. Túmọ̀ àkíyèsí nàà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà nàà tàbí bè ààyè lórí ayélujára, lókè, wò fún ìràn l'ọ̀wọ̀.
<b>HAITIAN/KREYÒL</b> Wap jwenn yon avi enpòtan ki soti nan Sutton osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.	<b>IGBO/NDI IGBO</b> Ọkwa dị mkpa e zitere na Sutton gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nomba à ma ọ bụ gaa na webusaitị, dị n'elu, maka enyemaka.

<b>VIETNAMESE/TIẾNG VIỆT</b> Có đính kèm thông báo quan trọng từ  Sutton  về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.	<b>AMHARIC/አማርኛ</b> የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ  Sutton  የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል።  ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።
<b>RUSSIAN/РУССКИЙ</b> Прилагается важное сообщение от  Sutton  касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.	<b>SOMALI/SOOMAALI</b> Ogeysiin muhiim ah oo ku lifaaqan oo ka timid  Sutton  oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.
<b>ARABIC/عربي</b>  ملاحظة هامة متضمنة من  Sutton  حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.	<b>JAPANESE/日本語</b>  Sutton  からの電力供給に関する重要なお知らせが添付されています。このお 知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話 番号までお電話いただくか、ウェブサイトをご覧ください。
<b>KHMER/ខ្មែរ</b> សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី  Sutton  អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។	<b>GUJARATI/ગુજરાતી</b> ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે  Sutton  તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.
<b>FRENCH/FRANÇAIS</b> Avis important ci-joint de  Sutton  à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.	<b>SWAHILI/KISWAHILI</b> Notisi muhimu ambayo imeambatishwa kutoka kwa  Sutton  kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.
<b>ITALIAN/ITALIANO</b> Comunicazione importante in allegato da  Sutton  riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.	<b>HINDI/हिंदी</b> यह महत्वपूर्ण सूचना  Sutton  की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।
<b>KOREAN/한국어</b> 귀하의 전기 서비스와 관련하여  Sutton  에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.	<b>THAI/ไทย</b> ประกาศสำคัญที่แนบมาจาก  Sutton  เกี่ยวกับบริการไฟฟ้าของคุณ แปลประกาศทันที โทรไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ
<b>GREEK/ΕΛΛΗΝΙΚΑ</b> Εσκλείεται σημαντική ειδοποίηση από  Sutton  που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.	<b>LAO/ລາວ</b> ແຈ້ງການທີ່ສໍາຄັນນຳມາຈາກ  Sutton  ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສຳລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊຕ໌ ຢູ່ຂ້າງເທິງ.



## A NOTIFICATION FROM THE TOWN OF SUTTON ABOUT A CHANGE IN YOUR ELECTRICITY SUPPLY PRICE



November 29, 2023

Dear Sutton Electricity Customer,

**This notice contains important information about a price change on your National Grid electric bill.**

Your electricity account is enrolled in Sutton Power Choice, the Town's electricity program. The program gives you a Sutton price for the Supply Services portion of your National Grid electric bill. You are enrolled in the **Power Choice Standard** option, which is the least-expensive option in the program.

Sutton currently has a contract with Constellation to supply electricity to Sutton Power Choice participants. That contract will expire in January 2024, and a new, 24-month electricity supply contract with Constellation will go into effect. **The new contract will bring new prices.**

The current contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen significantly since then because of volatility in global energy markets. Sutton Power Choice prices will move to market levels when the new electricity supply contract takes effect.

► **Your new Sutton Power Choice Standard price: 14.728 ¢/kWh**

The new price is fixed for 24 months, from January 2024 - January 2026.

Your new electricity supply price will be higher than your current price, but it is **lower** than National Grid's current residential Basic Service price of 18.213 ¢/kWh, which is in effect until July 31, 2024.

*Please note that because National Grid's prices change and their future prices are not known, savings beyond that date cannot be guaranteed.*

### Your options:

- **Take no action and remain in Sutton Power Choice.** If you wish to continue participating in Sutton Power Choice at the Power Choice Standard level, no action is required. Your enrollment will renew automatically at the new price in January 2024. You will first see the new price on your National Grid electric bill in February 2024.
- **Change to another plan in the program.** You may choose to opt up to the Power Choice Green option and receive all of your electricity from renewable sources for 15.608 ¢/kWh.
- **Leave the program with no penalty or fee.** You are free to either return to National Grid's Basic Service pricing or sign your own contract with an electricity supplier.

To make a change, visit [SuttonPowerChoice.com](https://SuttonPowerChoice.com) or contact customer support with Sutton's program consultants at 1-844-483-5004. Please have your National Grid electricity account number ready when you call.

(More information on the other side. ►)

## Your options in Sutton Power Choice

The chart below can help you decide whether to remain enrolled in Power Choice Standard, change to Power Choice Green, or opt out and return to National Grid's Basic Service. To make a change, visit [SuttonPowerChoice.com](https://SuttonPowerChoice.com) or contact customer support with Sutton's program consultants at 1-844-483-5004.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from renewable or clean energy resources in 2024, 63% in 2025, and 69% in 2026. Power Choice Standard meets this requirement. Power Choice Green exceeds it.

Sutton Power Choice options:		You are enrolled here ▼		If you do not wish to participate:	
		Power Choice Standard (default program offering)	Power Choice Green (100% renewable energy option)	National Grid's Basic Service (if you opt out)	
<b>Price</b>		14.728 ¢/kWh*	15.608 ¢/kWh*	18.213 ¢/kWh - residential 17.262 ¢/kWh - commercial 20.840 ¢/kWh - industrial SEMA 21.015 ¢/kWh - industrial WCMA	
<b>Price period</b>		January 2024 - January 2026	January 2024 - January 2026	November 1, 2023 - July 31, 2024, residential & commercial. November 1, 2023 - January 31, 2024, industrial.	
<b>Renewable energy content</b>					
From renewable or clean sources, required by state law		62% - 2024 63% - 2025 69% - 2026	62% - 2024 63% - 2025 69% - 2026	62% - 2024 63% - 2025 69% - 2026	
From new resources in the New England region (MA Class I RECs), <b>added by Sutton</b>		-	20% - 2024 20% - 2025 20% - 2026	-	
From National Wind projects outside of New England, <b>added by Sutton</b>		-	18% - 2024 17% - 2025 11% - 2026	-	
<b>Total from renewable sources</b>		62% - 2024 63% - 2025 69% - 2026	100% - 2024 100% - 2025 100% - 2026	62% - 2024 63% - 2025 69% - 2026	
<b>Exit terms</b>		Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.	

\* Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

**Tax-exempt account holders, please take note:** You must provide appropriate tax-exemption documentation to Constellation in order to maintain tax-exempt status. Visit [SuttonPowerChoice.com](https://SuttonPowerChoice.com) for information on where to submit your documentation.



## **TOWN OF SUTTON**

4 Uxbridge Road

Sutton, MA 01590