

Exhibit 1, Attachment A – Opt-Out Documents

- **A-1** – Sample Opt-Out Notices
- **A-2** – Sample Opt-Out Reply Card
- **A-3** – Sample Envelope
- **A-4** – Exemplar Language Access Document
- **A-5** – Sample Product Summary Forms

Exhibit 1, Attachment A-1 – Sample Opt-Out Notices

- MA Class I RECs version
- MA Class I RECs and Other Renewable Energy version
- Large Commercial and Industrial Customer version



CITY OF FRAMINGHAM, MA

City Electricity Aggregation Program
Enrollment Notification Letter

[MONTH] [DAY], 202X

Dear Framingham Electricity Customer,

This letter contains important information about your Eversource electric bill and Framingham Community Electricity, a new City group electricity program that is an alternative to Eversource Basic Service and third-party electricity suppliers.

In this program, Eversource will continue to deliver your electricity, but the City selects its own electricity supplier. Participating in the program changes the Supply price on your Eversource bill, which is the part of the bill where you are charged for the electricity you use.

If you received this letter, you will be AUTOMATICALLY enrolled in Framingham Community Electricity unless you choose not to participate.

If you choose not to participate, your opt-out request must be postmarked by [MONTH] [DAY], 202X, to avoid automatic enrollment.

- ▶ **If you participate**, Eversource will remain your electric utility. You will see [SUPPLIER NAME] listed on your bill as your new electricity supplier, and Eversource will use a Framingham Community Electricity price to calculate the Supply portion of your bill.
- ▶ **If you do not participate and opt out**, Eversource will continue to calculate the Supply charge on your bill using their Basic Service price, as they do now. There is no penalty to opt out.

Through the program, you will automatically receive XX% of your electricity from renewable resources in addition to the minimum amount required by state law. The program also offers two other options that are available by request. **If you are eligible for a low-income rate or fuel assistance, you will continue to receive those benefits as a participant in Framingham Community Electricity.**

Program benefits

Cleaner electricity - Framingham Community Electricity participants automatically receive more renewable electricity from the New England region.

Choice - Framingham Community Electricity is a consumer-friendly program with no hidden fees or penalties. You will be automatically enrolled in Framingham Standard Green, but you may choose from the two other options within the program to customize your costs and level of renewables in your electricity supply.

Stable prices - Your electricity supply price will remain the same and will not change until [MONTH] [YEAR]. Price stability makes the program different from Eversource’s Basic Service, which you have now. Eversource’s prices change every 6 months for residential and small business accounts and every 3 months for large business accounts. **However, the program cannot guarantee to provide savings compared with Eversource’s prices.**



FRAMINGHAM
Community Electricity

Your New Supply Price

XX.XXX ¢/kWh

Compare to Eversource’s current Basic Service prices and other program options on the back. ▶

Customer Support

1-844-202-6226

support@FraminghamCommunityElectricity.com

FraminghamCommunityElectricity.com

Don’t Want to Participate?

You don’t have to. There is no penalty or fee to opt out of the program, and you may do so at any time.

To opt out before being enrolled, do one of the following by **[MONTH] [DAY], 202X.**

- ▶ Sign and return the enclosed postcard (must be postmarked no later than **[MONTH] [DAY], 202X**).
- ▶ Call Customer Support at **1-844-202-6226**.
- ▶ Opt out online at **FraminghamCommunityElectricity.com**.

You may also try the program and opt out at any time in the future with no penalty.

It's your choice

If you take no action and do not opt out of the program, you will be automatically enrolled in the **Framingham Standard Green** option and will receive an additional XX% of energy from renewable resources. You also have two other options: **Framingham Green Plus** for XX% renewable electricity or **Framingham Basic** for the minimum XX% of renewable electricity required by Massachusetts law.

To make a change, visit FraminghamCommunityElectricity.com or call customer support with the City's program consultants at 1-844-202-6226.

Your options in Framingham Community Electricity:

If you do not participate:

	Framingham Standard Green (auto enroll)	Framingham Green Plus (option)	Framingham Basic (option)	Eversource's Basic Service** (opt out)
Renewable electricity From premium resources in the New England (NE) region (MA Class I RECs), added by Framingham Community Electricity	XX%	XX%	-	-
From premium resources in the NE region (MA Class I RECs), required by state law	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X
Other clean or renewable energy required by state law	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X
Prices	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh - Residential XX.XXX ¢/kWh - Sm. business XX.XXX ¢/kWh - Lg. business
Price period	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	Residential and small business: [MONTH] [DAY], 202X – [MONTH] [DAY], 202X. Large business: [MONTH] [DAY], 202X – [MONTH] [DAY], 202X.

* Program prices include a \$0.001/kWh administration fee and a \$0.001/kWh operational fee to support program management and energy initiatives in Framingham. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** Exit terms for Eversource's Basic Service: No penalty charge. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

Additional information

If you have a tax-exempt account, you should know that taxes will be billed as part of the Program's power supply charge, and you are responsible for identifying and requesting an exemption from the collection of any tax. If you wish to retain your tax-exempt status in the program, you must provide appropriate tax-exemption documentation to [SUPPLIER NAME]. Visit FraminghamCommunityElectricity.com for information.

If you have received this letter but you have signed a contract with a different electricity supplier, you may have signed your contract after this mailing was created. To continue receiving electricity from the supplier you chose and to prevent any early termination fees from that supplier, you should opt out of Framingham Community Electricity.

At the end of the price period, the City intends to enter into a new electricity supply contract. At that time, the price and renewable energy content may change. If you are still enrolled in the program at that time, you will receive a notice informing you of any changes.

If you have any additional questions, please contact customer support at **1-844-202-6226** or **support@FraminghamCommunityElectricity.com**, or visit FraminghamCommunityElectricity.com. Our program consultants will be happy to help. You can also contact the City on the Public Information Line at 508-532-5411.

Charlie Sisitsky
 Mayor



CITY OF FRAMINGHAM, MA

City Electricity Aggregation Program
Enrollment Notification Letter

D.P.U. 24-18
Exhibit 1 – Att. A-1
February 2, 2024

[MONTH] [DAY], 202X

Dear Framingham Electricity Customer,

This letter contains important information about your Eversource electric bill and Framingham Community Electricity, a new City group electricity program that is an alternative to Eversource Basic Service and third-party electricity suppliers.

In this program, Eversource will continue to deliver your electricity, but the City selects its own electricity supplier. Participating in the program changes the Supply price on your Eversource bill, which is the part of the bill where you are charged for the electricity you use.

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Stable prices - Your electricity supply price will remain the same and will not change until [MONTH] [YEAR]. Price stability makes the program different from Eversource's Basic Service, which you have now. Eversource's prices change every 6 months for residential and small business accounts and every 3 months for large business accounts.

However, the program cannot guarantee to provide savings compared with Eversource's prices.



FRAMINGHAM
Community Electricity

Your New Supply Price

XX.XXX ¢/kWh

Compare to Eversource's current Basic Service prices and other program options on the back. ▶

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If you take no action and do not opt out of the program, you will be automatically enrolled in the **Framingham Standard Green** option and will receive an additional XX% of energy from renewable resources. You also have two other options: **Framingham Green Plus** for XX% renewable electricity or **Framingham Basic** for the minimum XX% of renewable electricity required by Massachusetts law.

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	Framingham Standard Green (auto enroll)	Framingham Green Plus (option)	Framingham Basic (option)	Eversource's Basic Service** (opt out)
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From [OTHER RENEWABLE SOURCE], added by Framingham Community Electricity	XX%	XX%	-	-
From premium resources in the NE region (MA Class I RECs), required by state law	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X
Other clean or renewable energy required by state law	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X
Prices	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh - Residential XX.XXX ¢/kWh - Sm. business XX.XXX ¢/kWh - Lg. business
Price period	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	Residential and small business: [MONTH] [DAY], 202X – [MONTH] [DAY], 202X. Large business: [MONTH] [DAY], 202X – [MONTH] [DAY], 202X.

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Charlie Sisitsky
 Mayor



CITY OF FRAMINGHAM, MA

City Electricity Aggregation Program
Enrollment Notification Letter

D.P.U. 24-18
Exhibit 1 – Att. A-1
February 2, 2024

[MONTH] [DAY], 202X

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FRAMINGHAM
Community Electricity

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To make a change, visit FraminghamCommunityElectricity.com or call customer support with the City's program consultants at 1-844-202-6226.

The table below shows market pricing for the account number listed on the opt-out reply card. Market pricing within Framingham Community Electricity is provided for Large Business customers. Market pricing applies only to the electricity supply contract in place at the time of enrollment. Once enrolled, this account would receive standard program pricing for future contracts if it remains enrolled without interruption.

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Other clean or renewable energy required by state law	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X	XX% - 202X XX% - 202X
Prices	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh*	XX.XXX ¢/kWh - Lg. business
Price period	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	[MONTH] 202X - [MONTH] 202X	[MONTH] [DAY], 202X – [MONTH] [DAY], 202X.

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Additional information

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If you have any additional questions, please contact customer support at 1-844-202-6226 or support@FraminghamCommunityElectricity.com, or visit FraminghamCommunityElectricity.com. Our program consultants will be happy to help. You can also contact the City directly on the Public Information Line at 508-532-5411.

Charlie Sisitsky
 Mayor

Exhibit 1, Attachment A-2 – Sample Opt-Out Reply Card



FRAMINGHAM
Community Electricity

D.P.U. 24-18

Exhibit 1 – Att. A-2

February 2, 2024

Opt-Out Instructions

You do not need to take any action to participate in Framingham Community Electricity.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

1. Sign and date this card.
2. Place the card in the enclosed envelope.
3. Drop the envelope in the mail.

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be postmarked by, **[MONTH] [DAY], 202X**, to opt out of the program before being enrolled automatically. You may also opt out online at **FraminghamCommunityElectricity.com** or by phone at **1-844-202-6226**.

X _____

Signature

Date

Exhibit 1, Attachment A-3 – Sample Envelope



City of Framingham
Sample Envelope

CITY OF FRAMINGHAM

C/O [Supplier Name]

[Supplier Address]

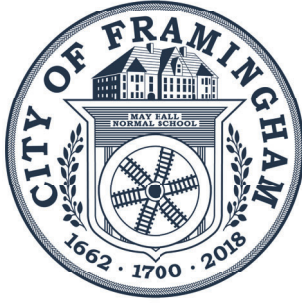
[City], [State] [Zip]

D.P.U. 24-18
Exhibit 1 – Att. A-3
February 2, 2024

**Time-sensitive notice sent on behalf of the City of Framingham
regarding your electricity supply price.**

Exhibit 1, Attachment A-4 – Exemplar Language Access Document

- Exemplar Language Access Document
- Translation certification letter



Framingham Community Electricity

⚠ IMPORTANT NOTICE

☎ 844-202-6226

📠 TTY 771 or 800-439-2370 / Español 866-930-9252

🌐 FraminghamCommunityElectricity.com

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: “Important notice enclosed from Framingham about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help.”

<p>SPANISH/ESPAÑOL Incluye importante notificación de Framingham sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od Framingham dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do Framingham sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Framingham बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自 Framingham 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे Framingham आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知 Framingham 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti òdọ̀ Framingham nípa ìṣẹ́ iná m̀nànm̀nà rẹ̀. Tùmò àkíyèsí nàà lésèkèsè. Pe ǹnba nàà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànṣòwò.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan Framingham osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na Framingham gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusaịtị, dị n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ Framingham</p> <p>về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ Framingham</p> <p>የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от Framingham</p> <p>касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid Framingham</p> <p>oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من Framingham</p> <p>حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 Framingham</p> <p>からの電力供給に関する重要なお知らせが添付されています。このお知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី Framingham</p> <p>អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે Framingham</p> <p>તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de Framingham</p> <p>à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa Framingham</p> <p>kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da Framingham</p> <p>riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना Framingham</p> <p>की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Framingham</p> <p>에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Framingham</p> <p>เกี่ยวกับบริการไฟฟ้าของคุณ แปลประกาศทันที โทรไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσκλείεται σημαντική ειδοποίηση από Framingham</p> <p>που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ Framingham</p> <p>ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>

Rapport International

January 26, 2024

Marlana Patton
Vice President
Peregrine Energy Group
85 Merrimac Street
Boston, MA 02114

RE: Community Choice Aggregation Language Access Document

Dear Marlana:

As requested, Rapport International has reviewed the model Community Choice Aggregation Language Access Document, and our team of native-speaking translators has revised the document as needed. As revised, the translation all state:

Important notice enclosed from [MUNI NAME] about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help.

Rapport International is a leading translation and interpretation agency with over 30 years of experience. Our native-speaking translators are fluent in more than 200 languages and are only assigned to projects when they have subject matter expertise. Our clients include large and small businesses, non-profits, law firms, and federal and state governmental agencies.

Sincerely,



Wendy M. Pease
Executive Director and Owner
Rapport International
93 Moore Road
Sudbury, MA 01776
(978) 443-2540 x101

Exhibit 1, Attachment A-5 – Sample Product Summary Forms

- Framingham **Standard Green** version
- Framingham **Green Plus** version
- Framingham **Basic** version



City of Framingham
Sample Product Summary Forms

CITY OF FRAMINGHAM, MA

Español: FraminghamCommunityElectricity.com/español

Português: FraminghamCommunityElectricity.com/português

D.P.U. 24-18
Exhibit 1 – Att. A-5
February 2, 2024



FRAMINGHAM
Community Electricity

Electricity Supply Product Summary for **FRAMINGHAM STANDARD GREEN** *from Framingham Community Electricity*

You will receive an electric supply product through Framingham Community Electricity.
Your electric utility, Eversource, will continue to deliver the electricity you use to your home or business.

Price	XX.XXX cents per kWh. This does not include the price that your electric utility will charge you for the delivery component of your electric service.
Term	The price is fixed from your enrollment through [MONTH] 20XX.
Early Cancellation Fee	There is no cancellation fee. You may leave Framingham Community Electricity at any time with no fee or penalty.
Automatic Renewal	You will be automatically enrolled in Framingham Standard Green at a new price at the end of the contract term unless you inform the City otherwise. The new price may be higher or lower than the existing price. The City will contact you no later than 30 days before each automatic renewal to notify you of your supply options.
Renewable Energy Content	The Commonwealth of Massachusetts requires that all electric supply products include a minimum of XX% renewable energy resources in 202X and XX% in 202X. This product exceeds the minimum requirement. The renewable energy content may change at the end of the contract term. If it does, the City will contact you no later than 30 days in advance of that change.
Rescission Period	If you have received this form as part of an automatic enrollment notice, you have until the deadline indicated on the notice to opt out and avoid automatic enrollment in Framingham Community Electricity. You may leave Framingham Community Electricity at any time after being enrolled with no fee or penalty.
Competitive Supplier Information	Framingham Community Electricity is a program of the City of Framingham. The program is served by [SUPPLIER NAME], DPU license number: [DPU LICENSE NUMBER, TELEPHONE NUMBER, WEBSITE]. [SUPPLIER NAME] is only responsible for the electric generation portion of your bill.
Electric Utility Information	Eversource will continue to deliver the electricity that you use in your home and is responsible for the delivery charges that appear on your monthly bill. If you have questions about the delivery portion of your bill, contact Eversource at 877-659-6326, or visit its website at Eversource.com.

The Massachusetts Department of Public Utilities recommends that consumers visit the Energy Switch website to view the broad range of available electric supply products, including your electric utility's basic service price. You can visit the website at <http://energyswitchma.gov>.



City of Framingham
Sample Product Summary Forms

CITY OF FRAMINGHAM, MA

Español: FraminghamCommunityElectricity.com/español_psf
Português: FraminghamCommunityElectricity.com/português_psf
D.P.U. 24-18
Exhibit 1 – Att. A-5
February 2, 2024



FRAMINGHAM
Community Electricity

Electricity Supply Product Summary for **FRAMINGHAM GREEN PLUS** *from Framingham Community Electricity*

You will receive an electric supply product through Framingham Community Electricity.
Your electric utility, Eversource, will continue to deliver the electricity you use to your home or business.

Price	XX.XXX cents per kWh. This does not include the price that your electric utility will charge you for the delivery component of your electric service.
Term	The price is fixed from your enrollment through [MONTH] 20XX.
Early Cancellation Fee	There is no cancellation fee. You may leave Framingham Community Electricity at any time with no fee or penalty.
Automatic Renewal	You will be automatically enrolled in Framingham Green Plus at a new price at the end of the contract term unless you inform the City otherwise or unless the renewable content changes. If the renewable content changes, you must re-enroll or you will be returned to Eversource’s Basic Service. The new price may be higher or lower than the existing price. The City will contact you no later than 30 days before each automatic renewal to notify you of your supply options.
Renewable Energy Content	The Commonwealth of Massachusetts requires that all electric supply products include a minimum of XX% renewable energy resources in 202X and XX% in 202X. This product exceeds the minimum requirement. The renewable energy content may change at the end of the contract term. If it does, the City will contact you no later than 30 days in advance of that change.
Rescission Period	If you have received this form as part of an automatic enrollment notice, you have until the deadline indicated on the notice to opt out and avoid automatic enrollment in Framingham Community Electricity. You may leave Framingham Community Electricity at any time after being enrolled with no fee or penalty.
Competitive Supplier Information	Framingham Community Electricity is a program of the City of Framingham. The program is served by [SUPPLIER NAME], DPU license number: [DPU LICENSE NUMBER, TELEPHONE NUMBER, WEBSITE]. [SUPPLIER NAME] is only responsible for the electric generation portion of your bill.
Electric Utility Information	Eversource will continue to deliver the electricity that you use in your home and is responsible for the delivery charges that appear on your monthly bill. If you have questions about the delivery portion of your bill, contact Eversource at 877-659-6326, or visit its website at Eversource.com.

The Massachusetts Department of Public Utilities recommends that consumers visit the Energy Switch website to view the broad range of available electric supply products, including your electric utility’s basic service price. You can visit the website at <http://energyswitchma.gov>.



City of Framingham
Sample Product Summary Forms

CITY OF FRAMINGHAM, MA

Español: FraminghamCommunityElectricity.com/español

Português: FraminghamCommunityElectricity.com/português

D.P.U. 24-18

Exhibit 1 – Att. A-5

February 2, 2024



FRAMINGHAM
Community Electricity

Electricity Supply Product Summary for **FRAMINGHAM BASIC** *from Framingham Community Electricity*

You will receive an electric supply product through Framingham Community Electricity.
Your electric utility, Eversource, will continue to deliver the electricity you use to your home or business.

Price	XX.XXX cents per kWh. This does not include the price that your electric utility will charge you for the delivery component of your electric service.
Term	The price is fixed from your enrollment through [MONTH] 20XX.
Early Cancellation Fee	There is no cancellation fee. You may leave Framingham Community Electricity at any time with no fee or penalty.
Automatic Renewal	You will be automatically enrolled in Framingham Basic at a new price at the end of the contract term unless you inform the City otherwise. The new price may be higher or lower than the existing price. The City will contact you no later than 30 days before each automatic renewal to notify you of your supply options.
Renewable Energy Content	The Commonwealth of Massachusetts requires that all electric supply products include a minimum of XX% renewable energy resources in 202X and XX% in 202X. This product meets the minimum requirement.
Rescission Period	If you have received this form as part of an automatic enrollment notice, you have until the deadline indicated on the notice to opt out and avoid automatic enrollment in Framingham Community Electricity. You may leave Framingham Community Electricity at any time after being enrolled with no fee or penalty.
Competitive Supplier Information	Framingham Community Electricity is a program of the City of Framingham. The program is served by [SUPPLIER NAME], DPU license number: [DPU LICENSE NUMBER, TELEPHONE NUMBER, WEBSITE]. [SUPPLIER NAME] is only responsible for the electric generation portion of your bill.
Electric Utility Information	Eversource will continue to deliver the electricity that you use in your home and is responsible for the delivery charges that appear on your monthly bill. If you have questions about the delivery portion of your bill, contact Eversource at 877-659-6326, or visit its website at Eversource.com.

The Massachusetts Department of Public Utilities recommends that consumers visit the Energy Switch website to view the broad range of available electric supply products, including your electric utility's basic service price. You can visit the website at <http://energyswitchma.gov>.