

How to find the customer name key on your National Grid electric bill

Your name key is listed on your National Grid bill, but it is not labelled. To find it,

- 1) Look in the blue left column of your bill.
- 2) Locate the Enrollment Information section. It could be on the first page or the second page.
- 3) Find the word "Cycle." Your name key is listed after your cycle number in capital letters.

Your name key is typically the first 4 letters of the last name on a residential account, or the first 4 letters of a commercial account name.

The image shows a National Grid electric bill. The top left features the National Grid logo. The top right displays the service for (blacked out), billing period (Feb 8, 2022 to Mar 8, 2022), account number (blacked out), please pay by (Apr 2, 2022), and amount due (\$70.53). The left side contains contact information and the date of bill issuance (Mar 9, 2022). The main body of the bill includes an account balance summary, a notice to avoid late payment charges, and a detailed current charges section. The enrollment information section is highlighted in blue, and the word 'DANA' is circled in red with an arrow pointing to it. Below this, there is a table for electric usage history and a section for delivery services.

www.nationalgridus.com
CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
ELECTRIC PAYMENT ADDRESS
PO BOX 371396
PITTSBURGH, PA 15250-7396
DATE BILL ISSUED
Mar 9, 2022

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone NEMA/BOST
Acct No: [REDACTED] Cycle: **DANA**

Electric Usage History

Month	kWh	Month	kWh
Mar 21	02	Oct 21	04
Apr 21	02	Nov 21	03
May 21	02	Dec 21	140
Jun 21	04	Jan 22	246
Jul 21	03	Feb 22	300
Aug 21	02	Mar 22	249
Sep 21	03		

Delivery Services

Type of Service	Current Reading	Previous Reading	Difference	Meter Multiplier	Total Usage
Energy	66587 Actual	66338 Actual	249	1	249 kWh

Total Energy 249 kWh

METER NUMBER [REDACTED] NEXT SCHEDULED READ DATE ON OR ABOUT Apr 8
SERVICE PERIOD Feb 8 - Mar 8 NUMBER OF DAYS IN PERIOD 28
RATE General Service - Small C/I G-1 VOLTAGE DELIVERY LEVEL 0 - 2.2 kv