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CITY ELECTRICITY PROGRAM NOTIFICATION LETTER

February 21, 2024

Dear Salem Electricity Service Customer,

This letter contains important information about your electric bill.

The City of Salem has an electricity program, **Salem PowerChoice**. When you participate, National Grid remains your electric utility, but you receive an increased amount of electricity from renewable sources like the sun and the wind.

**If you received this letter and you do nothing, you will be
AUTOMATICALLY enrolled in Salem PowerChoice,
unless you choose not to participate. Automatic enrollment is state law.**

Your opt-out request must be postmarked by **March 25, 2024,
to avoid automatic enrollment in Salem PowerChoice.**

Salem PowerChoice is a form of group electricity purchasing known as electricity aggregation. In addition to increasing the amount of renewable energy in your electricity, participating will change your electricity supplier and the price used to calculate the Supply Services portion of your National Grid electric bill.

Salem has signed a contract with Dynegy to supply an **additional 15% of your electricity from new renewable energy projects in the New England region**, over and above the minimum amount required by Massachusetts law. Alternatively, you may choose to receive all of your electricity from new renewable energy projects in the New England region or just the minimum amount required. Please see the back of this letter for options and pricing.

Your relationship with National Grid

If you participate in Salem PowerChoice, you will see two changes on your National Grid electric bill: 1) Dynegy will be your electricity supplier, and 2) your Supply Services charge will be calculated using a Salem PowerChoice price, which will not change until December 2024. Otherwise:

- You will continue to receive your electric bill from National Grid.
- You will continue to call National Grid if your power goes out.
- If you are on a budget plan or are eligible for a low-income discount or fuel assistance, you will continue to receive those benefits.

If you do not participate in Salem PowerChoice, the Supply Services portion of your electric bill will be calculated based on National Grid's Basic Service price, and National Grid's price will change seasonally.

Because future National Grid prices are not known, Salem PowerChoice cannot guarantee savings when compared with National Grid's Basic Service price.



Your Electricity Supply Price

11.317 ¢/kWh
(\$0.11317/kWh)

Compare to National Grid's
current prices on the back. ►

Customer Support

1-844-483-5004

[Salem.com/PowerChoice](https://saalem.com/PowerChoice)

saalem@MassPowerChoice.com

Don't want to participate?

You don't have to. There is no penalty or fee to opt out of the program, and you may do so at any time.

To opt out before being enrolled, do one of the following by **March 25, 2024**:

- Sign and return the enclosed reply card (must be postmarked no later than **March 25, 2024**).
- Opt out online at **[Salem.com/PowerChoice](https://saalem.com/PowerChoice)**.
- Call customer support at **1-844-483-5004**.

You may also try the program and opt out at any time in the future with no penalty.

Program Options & Pricing

To choose either the PowerChoice Plus option or the PowerChoice Basic option, please visit Salem.com/PowerChoice, click "Options & Pricing," and choose your option. Or call Salem's program consultants for customer support at 1-844-483-5004.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from renewable electricity resources in 2024. PowerChoice Basic meets the minimum requirement. PowerChoice Standard and PowerChoice Plus exceed it.

1.	If you do nothing, you will be automatically enrolled in PowerChoice STANDARD:	11.317 ¢/kWh (\$0.11317/kWh)*
▶	Includes 15% from new renewable energy projects in the New England region (MA Class I RECs) added voluntarily by Salem, in addition to the 62% minimum renewable energy required by state law.	for residential, commercial, and industrial accounts
2.	If you want 100% renewable energy, you may choose PowerChoice PLUS:	13.709 ¢/kWh (\$0.13709/kWh)*
▶	100% renewable electricity, all from new renewable energy projects in the New England region (MA Class I RECs).	for residential, commercial, and industrial accounts
3.	If you want the cheapest option within the program, choose PowerChoice BASIC:	10.750 ¢/kWh (\$0.10750/kWh)*
▶	62% renewable electricity in accordance with Massachusetts minimum renewable energy requirements.	for residential, commercial, and industrial accounts
Rate term	Enrollment - December 2024 meter read	
Exit terms	Leave any time. No exit charge.	

4.	If you opt out, you will remain on National Grid's BASIC SERVICE:	
▶	62% renewable electricity in accordance with Massachusetts minimum renewable energy requirements.	18.213 ¢/kWh (\$0.18213/kWh) residential 17.262 ¢/kWh (\$0.17262/kWh) commercial 13.931 ¢/kWh (\$0.13931/kWh) industrial
Rate term	November 1, 2023 - July 31, 2024, for residential and commercial accounts, and February 1, 2024 - April 30, 2024, for industrial accounts. National Grid's fixed Basic Service prices change seasonally. They will next change on August 1, 2024, for residential and commercial accounts, and on May 1, 2024, for industrial accounts.	
Exit terms	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.	

* Program prices include a \$0.001/kWh administrative charge. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

Important

If you have already signed a contract with an electricity supplier: If you received this letter *and also* you have an electricity supply contract that you wish to retain, you **must** opt out of this program. If you do not opt out, your current electricity supply contract may be canceled, and you may be charged an early termination fee by your electricity supplier.

If your organization is tax exempt: Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Dynegy. Visit Salem.com/PowerChoice for more information.

If you have any questions, please do not hesitate to contact customer support at salem@masspowerchoice.com or **1-844-483-5004**. Our City consultants will be happy to help you. Or visit the program website at Salem.com/PowerChoice.

OPT-OUT REPLY CARD



X _____
Signature Date

Opt-Out Instructions

You do not need to take any action to participate in Salem PowerChoice.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

1. Sign and date this card
2. Place the card in the enclosed envelope
3. Drop the envelope in the mail

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be post-marked no later than **March 25, 2024**, to opt out of the program before being enrolled. You may also opt out at any time by phone at **1-844-483-5004** or online at **Salem.com/PowerChoice**.