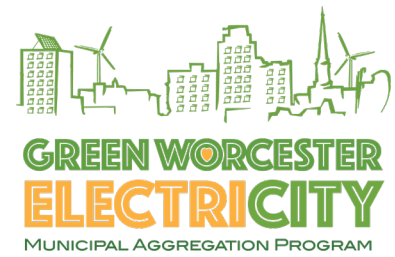




CITY OF WORCESTER

MUNICIPAL ELECTRICITY AGGREGATION PROGRAM ENROLLMENT NOTIFICATION LETTER



February 21, 2024

Dear Worcester Electricity Customer,

You are receiving this letter because you are currently enrolled with National Grid's Basic Service. This letter is a notification about enrollment in the Green Worcester ElectriCITY Municipal Aggregation Program. The program is a form of group electricity purchasing. Through the program, **the City uses the buying power of the community to purchase cleaner electricity and to pass benefits like fair and reliable pricing along to you.** However, because National Grid's prices change and their future prices are unknown, the program cannot guarantee to provide savings.

If you participate, a Worcester price will be used to calculate the Supply Services portion of your National Grid electric bill, which is the part of the bill where you pay for the electricity you use.

► **If you received this letter and you do nothing, you will be AUTOMATICALLY enrolled in the program at a price of 16.31 ¢/kWh.**

The automatic enrollment model is a state law requirement for municipal electricity aggregation programs.

If you choose to opt out to avoid automatic enrollment in the program, your opt-out request must be submitted or postmarked by March 25, 2024. You can also opt out after enrollment, for any reason, without any fees or penalties.

PROGRAM OPTIONS

The program has two electricity options:

1. You will be automatically enrolled in the **Worcester Standard Green offering** and receive **more than 60% of your electricity from new renewable energy resources in the New England region (MA Class I RECs).**
2. If you wish to make a greater impact on community sustainability, you may alternatively choose the **Worcester 100% Green option** and receive 100% of your electricity from new renewable energy resources in the New England region (MA Class I RECs).

By participating in the program, you will purchase additional renewable energy from the New England region above and beyond state requirements, which will fuel the development of more renewable energy projects in the New England region.

Prices for the Green Worcester ElectriCITY Municipal Aggregation Program are predictable and have been set through December 2025. In comparison, National Grid's Basic Service prices change seasonally, and their future prices are unknown.

YOUR RELATIONSHIP WITH NATIONAL GRID

- **If you participate,** National Grid will remain your electric utility. You will continue to receive your electric bill from them and call them if the power goes out. **Green Worcester ElectriCITY Aggregation Prog** will be listed on your bill as your electricity supplier, and the program price will be used to calculate the Supply Services portion of your bill. If you are eligible for a low-income discount or fuel assistance, you will continue to receive those benefits.
- **If you do not participate,** the Supply Services portion of your National Grid bill will continue to be calculated using National Grid's Basic Service price, as it is now.

Esta carta contiene información de importancia sobre su factura de la electricidad de la Municipalidad de Worcester. Esta carta está disponible en español en línea en masspowerchoice.com/worcester/letter_spanish.pdf Para preguntas, llamar al 1-833-926-1207.

Lá thư này bao gồm thông tin quan trọng về hóa đơn điện của quý vị từ Thành phố Worcester. Chúng tôi có lá thư này trực tuyến bằng tiếng Việt tại masspowerchoice.com/worcester/letter_vietnamese.pdf. Xin gọi số 1-833-926-1207 nếu quý vị có bất cứ thắc mắc nào.

Esta carta contém informações importantes sobre sua conta de energia elétrica da cidade de Worcester. Esta carta está disponível em Português on-line na masspowerchoice.com/worcester/letter_portuguese.pdf. Se tiver qualquer pergunta, ligue para o 1-833-926-1207.

本信函包含伍斯特市有关您的电力服务的重要时间敏感信息。请通过masspowerchoice.com/worcester/letter_chinese.pdf获得该通知的中文版本。如您对此有任何疑问，请致电1-833-926-1207。

CUSTOMER SUPPORT

1-833-926-1207

support@GreenWorcesterElectriCITY.com
GreenWorcesterElectriCITY.com

OPT OUT AT ANY TIME

Participation is not required. There is no penalty or fee to opt out of the program, and you may opt out at any time.

If you choose not to participate, you will remain on National Grid's Basic Service pricing.

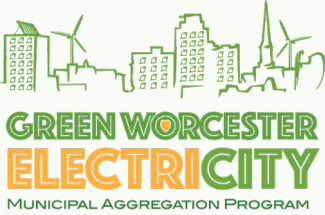
To opt out, do one of the following at any time. To avoid automatic enrollment, submit or postmark your opt-out request no later than **March 25, 2024:**

- Sign & return the enclosed reply card.
- Opt out online at **GreenWorcesterElectriCITY.com.**
- Call customer support at **1-833-926-1207.**

Please see the back of this letter for more information and prices. ►

PROGRAM OPTIONS & PRICING

The following chart will help you to compare both options in the Green Worcester ElectricCITY Municipal Aggregation Program with National Grid's Basic Service. You are free to make a change at any time with no fee or penalty. To make a change, visit [GreenWorcesterElectricCITY.com](https://www.GreenWorcesterElectricCITY.com) or call customer support with Worcester's program consultants at 1-833-926-1207. Please have your National Grid electricity account number ready when you call.

Green Worcester ElectricCITY options:	You will be enrolled here ▼				If you do not wish to participate:	
	Worcester Standard Green** <i>(automatic enrollment)</i>		Worcester 100% Green** <i>(option available by request)</i>		National Grid's Basic Service <i>(if you opt out)</i>	
Price	16.31 ¢/kWh*		17.73 ¢/kWh*		18.213 ¢/kWh - Residential 17.262 ¢/kWh - Commercial 14.394 ¢/kWh - Industrial	
Price period	Enrollment - December 2025		Enrollment - December 2025		November 1, 2023 - July 31, 2024, residential & commercial. February 1, 2024 - April 30, 2024, industrial.	
Renewable energy	2024	2025	2024	2025	2024	2025
From new resources in the New England region (MA Class I RECs)						
Added by Worcester	40%	40%	76%	73%	-	-
Required by state law	24%	27%	24%	27%	24%	27%
Total from new resources in the New England region (MA Class I RECs)	64%	67%	100%	100%	24%	27%
From other clean or renewable sources, required by state law**	38%	36%	38%	36%	38%	36%
Exit terms	Leave any time. No exit charge.		Leave any time. No exit charge.		Leave any time. No exit charge. However, industrial customers may receive a billing adjustment charge or credit.	

* Program prices include a \$0.00075/kWh administrative fee and a \$0.001/kWh operational fee that will support aggregation program management and energy initiatives in the City of Worcester. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** The Massachusetts Minimum Renewable Portfolio Standard includes new (MA Class I) renewable energy sources in the New England region (such as solar and wind) and also additional renewable energy from other sources, such as biodigesters, wood, landfill gas burning, and more. These additional renewable energy sources are either not zero emissions, not renewable, or not new, and therefore do not help to encourage the development of new, local solar and wind energy production. Because renewable energy must be purchased from these other energy sources in addition to the renewable energy purchased from new regional (MA Class I) renewable energy sources, the renewable content for the Worcester Standard Green option and the Worcester 100% Green option exceeds 100% percent.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from renewable or clean energy resources in 2024 and 63% in 2025. Both Worcester Standard Green and Worcester 100% Green exceed this requirement.**

FREQUENTLY ASKED QUESTIONS

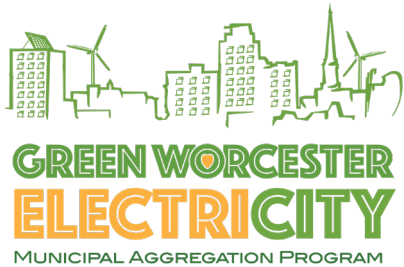
I have signed my own contract with an electricity supplier. What are my options? If you have signed a contract and also received this letter, you may have signed your contract after this mailing list was created. To stay in your contract and to avoid potential early termination contract fees, you need to opt out of this program by the deadline. Otherwise, you will be automatically enrolled in this program.

I have solar panels on my property or I participate in a community solar program. Will I continue to receive the credits or payments that I receive now? Yes. You will continue to receive solar credits and/or solar incentive payments, and participating in the Green Worcester ElectricCITY Municipal Aggregation Program will not change how they are calculated.

I have a tax-exempt account. How can I retain my account's tax-exempt status? Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Direct Energy. Visit [GreenWorcesterElectricCITY.com](https://www.GreenWorcesterElectricCITY.com) for information on where to submit your documentation.

If you have any additional questions, please visit [GreenWorcesterElectricCITY.com](https://www.GreenWorcesterElectricCITY.com) and do not hesitate to contact customer support at support@GreenWorcesterElectricCITY.com or 1-833-926-1207. Our City's program consultants will be happy to help you.

OPT-OUT REPLY CARD



X _____
Signature Date

OPT-OUT INSTRUCTIONS

You do not need to take any action to participate in the Green Worcester ElectriCITY Municipal Aggregation Program.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

- 1. Sign and date this card.**
- 2. Place the card in the enclosed envelope and mail it.**

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be postmarked by **March 25, 2024**, to opt out of the program before being enrolled automatically. You may also opt out by phone at **1-833-926-1207** or online at **GreenWorcesterElectriCITY.com**. There is no fee to opt out.