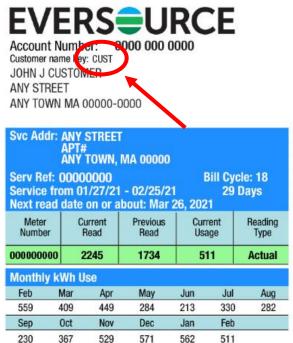
How to find the customer name key on your Eversource bill:

Go to the second page of your bill and look for four capital letters in the top left corner, below your account number. The customer name key is usually the first four letters of the last name on the bill, but not always.

Total Amount Due



Contact Information

www.eversource.com

Emergency: 877-659-6326

Pay by Phone: 888-783-6618

Customer Service: 877-659-6326

CustomerServiceWMass@eversource.com

Supplier Delivery

Solar Program Cost Adjustment

Renewable Enrgy Chrg

Atty Genl consultant exp adj

Storm recovery adjustment

Energy Efficiency

by 03/22/21 **Electric Account Summary** Amount Due On 02/21/21 \$268.77 Last Payment Received On 02/01/21 -\$268.77 **Balance Forward** \$0.00 Current Charges/Credits **Electric Supply Services** \$65.92 **Delivery Services** \$67.53 **Total Current Charges** \$133.45 **Total Amount Due** \$133.45 **Total Charges for Electricity** Generation Srvc Chrg 511.00kWh X \$0.12900 \$65.92 Subtotal Supplier Services \$65.92 (R1 RESIDENTIAL) Service Reference: 0000000000 Customer Chrg \$7.00 Distribution Energy Charge 511.00kWh X \$0.04944 \$25.26 Transition Chrg 511.00kWh X \$-0.00117 -\$0.60 Transmission Chrq 511.00kWh X \$0.02730 \$13.95 Res Assist Adi Clause 511.00kWh X \$0.00478 \$2.44 Pension/PBOP Adj Mechn PPAM 511.00kWh X \$0.00133 \$0.68 Basic Srvc Cost Adj 511.00kWh X \$0.00090 \$0.46 Net metering recovery surchrge 511.00kWh X \$0.00763 \$3.90

511.00kWh X \$0.00001

511.00kWh X \$0.00050

511.00kWh X \$0.02154

511.00kWh X \$0.00003

511.00kWh X \$0.00126

\$0.01

\$0.26

\$11.01

\$0.02

\$0.64

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Eversource is required to comply with Department of Public Utilities' billing and termination regulations. If you have a dispute please see the bill insert for more information. Visit the "Monthly Customer Communications" page under "My Account" then "Billing & Payment" on Eversource.com for an electronic version of this insert. Eversource offers Payment Plans for customers with overdue bills. Budget Billing is also available to pay a more consistent bill each month.