



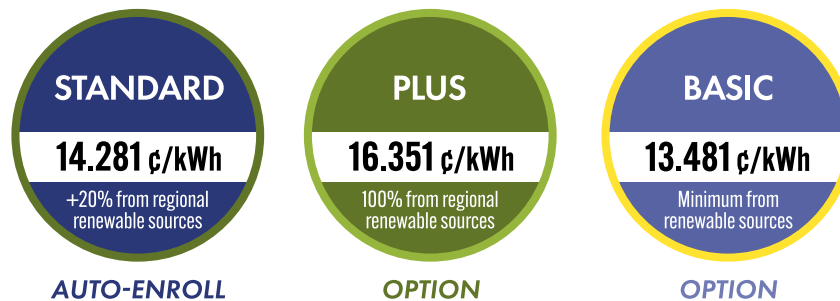
Salem PowerChoice is a City electricity supply program that gives residents and businesses more choice and control over how we power our community while taking a big step toward achieving our sustainability goals. The program is a group electricity buying program that changes the electricity supply price on your National Grid electric bill. More than 200 other cities and towns in Massachusetts have similar programs.

Using the bulk buying power of our community, Salem PowerChoice provides:

- An easy way to get more of your electricity from renewable sources.
- Stable and consistent pricing until December 2026.
- Consumer protections, including the ability to leave any time with no fee or penalty.

Salem PowerChoice has three options. Choose the one that's right for you.

New electricity accounts will be automatically enrolled in Standard. Plus and Basic are available by request. Choose online or by phone.



All program prices are fixed until December 2026.

While the program has a history of providing savings compared with National Grid, National Grid's future prices are unknown, so future savings cannot be guaranteed.

Most new electricity accounts will be eligible for automatic enrollment.

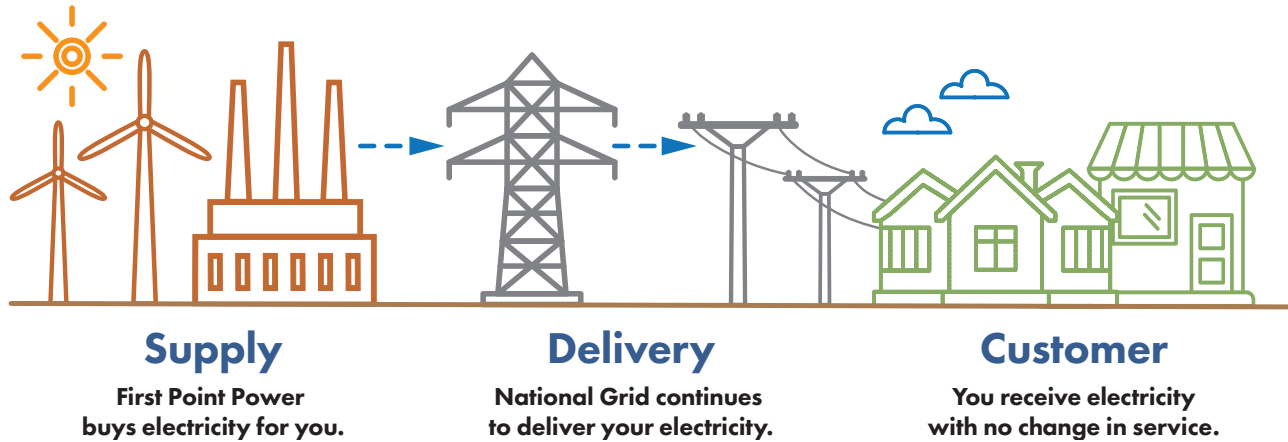
- **Have National Grid's Basic Service?**
If you did not sign a private electricity supply contract, your account will be eligible for automatic enrollment within a few months, and you will receive a notification in the mail from the City. Salem uses an automatic enrollment model like similar programs in the state, but you are free to opt out before being automatically enrolled.
- **Have a private electricity supply contract?**
Your account will not be eligible for automatic enrollment, but you can request enrollment online at SalemMA.gov/PowerChoice or by contacting customer support with the City's program consultants at **1-844-483-5004**. Please ask your electricity supplier about early termination fees before requesting enrollment.

Participation is never required, and you are free to opt out at any time with no fee or penalty.

That means you can opt out before being automatically enrolled and remain with National Grid's Basic Service price, or you can try the program and opt out at any time in the future.

How Salem PowerChoice Works

Salem PowerChoice changes your electricity supplier and the price that National Grid uses to calculate the Supply Services part of your bill, which is the part of the bill where you pay for the electricity you use. But Salem PowerChoice does not replace National Grid as Salem's electric utility, and you will remain a National Grid customer.



Just two changes on your electric bill:

nationalgrid SERVICE FOR JOHN SMITH, 1010 ANY STREET, ANYTOWN, MA 00000-0000. BILLING PERIOD: Oct 29, 2023 to Nov 26, 2023. PAGE 2 of 2. ACCOUNT NUMBER: 00000-00000. PLEASE PAY BY: Dec 20, 2023.

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone: NEMA, Acct No: 00000-00000, Cycle: 1, SMIT.

Electric Usage History

Month	kWh	Month	kWh
Dec 18	1029	Jul 19	0
Jan 19	1698	Aug 19	0
Feb 19	2088	Sep 19	0
Mar 19	1282	Oct 19	0
Apr 19	327	Nov 19	176
May 19	496	Dec 19	813
Jun 19	161		

Supply Services
SUPPLIER: Salem PowerChoice - First Point Power, 2000 Chapel View Blvd, Ste 450, Cranston, RI 02920.
PHONE: 1-888-875-1711, ACCOUNT NO: 00000-00000.

Other Charges/Adjustments
Electricity Supply: 0.14281 x 412 kWh
Total Supply
Paperless Billing Credit
Total Other

1. Your electricity supplier will appear as Salem PowerChoice - First Point Power.

2. Your electricity supply price will change to a Salem PowerChoice price.

Everything else remains the same!

National Grid continues to:

- Deliver your electricity with no interruption and address power outages.
- Send your electric bill and accept bill payments (this is the only electric bill you will receive as a participant).
- Provide a low-income discount or fuel assistance if you currently receive that benefit.

The ONLY electricity supply program approved by and from the City of Salem. If you don't see the City Seal, it's not from the City.

SalemMA.gov/PowerChoice • 1-844-483-5004

