



## 2023 Annual Report for Westborough Power Choice

For calendar year 2023, the Town of Westborough submitted the following Annual Report to the Massachusetts Department of Public Utilities (DPU) for Westborough Power Choice.

The content of the Annual Report is stipulated by the DPU and is comprised of the following attachments:

- **Attachment III.C: Public Access** - Illustrates how the Town of Westborough provided access to program information during the year.
- **Attachment IV.A: Organizational Structure** - Shows how program administration responsibilities are divided between the Town, the Town's aggregation consultant, and the program's electricity supplier.
- **Attachment IV.B.1.c: Equitable Treatment of Customer Classes** - Describes any variances in treatment between customer classes.
- **Attachment IV.B.2: Procurement of Supply** - Presents the timeline of any electricity supply procurement undertaken during the year.
- **Attachment IV.B.6.a: Representative Opt-Out Notification** - Provides a representative Opt-Out Notification (automatic enrollment notification) from the calendar year. The Opt-Out Notification is sent by mail to new electricity account holders in Westborough to notify them of their eligibility for automatic enrollment in the program.
- **Attachment IV.B.6.b: Representative Notice of Product Change** - Provides a representative notice of a product change, if such a notice was issued during the year.
- **Attachment IV.B.7.b.i: Annual Product Information** - For each program option, provides details around price components, renewable energy content, and average number of accounts enrolled. Also provides the electricity supplier name and electricity supply contract price term.
- **Attachment IV.B.7.b.ii: Annual Product Rate Component Information** - Includes the total revenue for each rate component for the year.

Town of Westborough  
2023 Municipal Aggregation Annual Report  
November 1, 2024

Attachment III.C Public Access

Table III.C - Public Access to Plan/Ongoing Program Information	
Location	Description
Municipal website	Access to the Plan and detailed program information was provided through a link to the program website. Program announcements were posted on the home page.
Program website	The program website ( <a href="https://WestboroughPowerChoice.com/">WestboroughPowerChoice.com/</a> ) provided access to the Plan and other program documents, detailed product information, and contact information for both the program supplier and the consultant, MassPowerChoice, which was responsible for customer support. The site also featured easily accessible options for prospective customers to enroll and for current participants to change their program options or opt out of the program if desired.
Communication vehicles/ Outreach activities	
Social media accounts	Program updates, including a price-change notification, were posted on the Town's Facebook and X accounts.
Announcement to local/ regional media	Program updates, including a price-change notification, were sent to <i>Community Advocate</i> and <i>The Patch</i> .
Cable access	Assistant Town Manager had a video section on Westborough TV discussing the program changes.
Physical posting in municipal buildings	Program updates, including a price-change notification, were posted on two bulletin boards at the Town Hall. Handouts and flyers were also available in in Forbes Municipal building and on the bulletin board in that building.

<b>Municipal departments, boards, and committees</b>	Program updates, including a price-change notification, were sent to the Sustainable Westborough Committee for sharing with their network.
<b>Public Events</b>	Program information was presented at the Energy Action Fair, the Electric Vehicle Expo, and the Sustainability Recycling Event.
<b>Mailings</b>	<p>Throughout the year, new utility Basic Service customers were sent Opt-Out Notices informing them of the program, their upcoming automatic enrollment, and the methods for opting out or selecting an optional product.</p> <p>In October 2023, a notice of program price change and automatic enrollment renewal was sent to customers.</p>

## Attachment IV.A Organizational Structure

Table IV.A – Organizational Structure			
Core Functions	Performing Entity		
	Municipality	Consultant	Supplier
<b>Liaisons/Representatives/Agents</b>			
<b>Municipal Representative/Agent before Department</b>		X	
<b>Liaison with DOER</b>		X	
<b>Liaison with Electric Distribution Companies</b>		X	
<b>Plan Elements</b>			
<b>Procurement of Supply</b>		X	
<b>Product Determination</b>	X		
<b>Other Funding/Costs</b>	X		
<b>Customer Enrollment</b>			X
<b>Customer Notifications/Outreach/ Education</b>	X	X	
<b>Ongoing Program Information</b>	X	X	
<b>Program Termination</b>	X		
<b>Annual Reports</b>		X	
<b>Customer Service</b>		X	

Municipal contact for Department correspondence:

Ben Bowers  
(508) 366-3055  
[bbowers@westboroughma.gov](mailto:bbowers@westboroughma.gov)

Customer Service:

**Municipality:**

Ben Bowers  
(508) 366-3055  
[bbowers@westboroughma.gov](mailto:bbowers@westboroughma.gov)

**Consultant:**

MassPowerChoice  
844-483-5004  
[westborough@masspowerchoice.com](mailto:westborough@masspowerchoice.com)

**Supplier:**

*January – November 2023*

Dynegy  
866-694-1262

*November 2023 -*

Direct Energy  
866-968-8065

## Attachment IV.B.1.c Equitable Treatment of Customer Classes

Table IV.B.1.c Equitable Treatment of Customer Classes					
Plan Element					
Procurement of Supply (§ IV.B.2)	Product Rate Setting/Renewable Energy Content (§ IV.B.3)	Other Funding Sources/Costs (§ IV.B.4)	Customer Enrollment (§ IV.B.5)	Customer Notification (§ IV.B.6)	Ongoing Program Information (§ IV.B.7)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Table IV.B.1.c identifies the Plan elements for which there may be variances in the treatment between customer classes or subclasses. Those variances in treatment are described below.

Medium/Large commercial and industrial customers enrolling in the Program after Program launch may be offered a market-based price rather than the contract price. Such differential treatment is equitable because these customers have more choices in the marketplace and impose greater costs on the Program than other customers when they join after Program launch.

Customers that previously opted out and later wish to re-enroll in the Program may be offered a market-based price. This differential treatment is equitable because these customers previously made a choice not to participate in the Program and as a result their load was no longer planned for by the electricity supplier.

## Attachment IV.B.2 Procurement of Supply

Table IV.B.2 - Procurement of Supply	
Procurement Steps	Timeline
Issue RFQs/RFPs	February 3, 2023, and March 16, 2023
Evaluate/Select Bids	March 29, 2023
Negotiate/Execute Contracts	March 29, 2023

## Attachment IV.B.6.a Representative Opt-Out Notification



### TOWN OF WESTBOROUGH MUNICIPAL ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

December 29, 2023

Dear Westborough Electricity Service Customer,

This letter contains important information regarding your electric bill. Westborough has a group electricity buying program called **Westborough Power Choice**. Through the program, you will receive an additional 20% of your electricity from renewable sources.

**If you received this letter and you do nothing, you will be AUTOMATICALLY enrolled in Westborough's Standard Plan at a price of 14.32 ¢/kWh.**

**If you do not want to participate, your opt-out request must be made or postmarked by January 31, 2024, to avoid automatic enrollment in the program.**

Westborough Power Choice is a form of group electricity purchasing known as electricity aggregation. Participating in the program will change your electricity supplier, and it will change the price used to calculate the Supply Services portion of your electric bill. However, Westborough Power Choice will not change your electric utility. You will remain a National Grid customer, and National Grid will continue to deliver your electricity.

Westborough has signed a contract with Direct Energy Services, LLC ("Direct Energy") to supply the Town with electricity. As a new participant, you will be enrolled in the **Standard Plan**, which provides an additional 20% of your electricity from renewable sources. The program also offers two other plans, which are available upon request:

- ▶ **100% Green Plan** - Provides 100% of your electricity from renewable sources.
- ▶ **Budget Plan** - Provides the minimum amount of renewable electricity required.

Westborough Power Choice prices are fixed until November 2025. Long-term stability makes the program prices different from National Grid's Basic Service price, which you have now. The Basic Service price changes seasonally. Price stability also makes the program different from many commercial offers that you may receive by mail or by phone. However, because future National Grid prices are not known, **Westborough Power Choice cannot guarantee to provide savings during the term of the contract with Direct Energy.**

#### Your Relationship with National Grid

- ▶ If you participate in Westborough Power Choice, National Grid will remain your electric utility. You will continue to receive your bill from them and call them if the power goes out. But you will see Direct Energy listed as your electricity supplier, and the Westborough Power Choice price will be used to calculate the Supply Services portion of your bill.
- ▶ If you do not participate in Westborough Power Choice, the Supply Services portion of your bill will continue to be calculated using National Grid's Basic Service price.
- ▶ If you are eligible for a low-income discount or fuel assistance, you will continue to receive those benefits as a participant in Westborough Power Choice.

*Please see the back for details about program plans and pricing. ▶*



#### Get More Information

1-844-483-5004

WestboroughPowerChoice.com  
westborough@masspowerchoice.com

#### Don't want to participate?

**Participation is not required. There is no penalty or fee to opt out of the program, and you may opt out at any time.**

If you choose not to participate, you will remain on National Grid's Basic Service pricing.


To opt out, do one of the following at any time. To avoid automatic enrollment, submit or postmark your opt-out request no later than **January 31, 2024**:

- ▶ Sign and return the enclosed reply card.
- ▶ Opt out online at **WestboroughPowerChoice.com**.
- ▶ Call customer support at **1-844-483-5004**.



### It's Your Choice...

If you do nothing, you will be enrolled in Westborough's Standard Plan. If you wish to choose one of the other plans below, visit [WestboroughPowerChoice.com](http://WestboroughPowerChoice.com) or call customer support with Westborough's program consultants at 1-844-483-5004.

Westborough Power Choice plans:		You will be enrolled here ▼		If you do not wish to participate:	
		<b>Standard Plan</b> <i>default program plan</i>		<b>100% Green Plan</b> <i>100% renewable energy plan</i>	
<b>Price</b>		<b>14.32 ¢/kWh*</b>		<b>13.57 ¢/kWh*</b>	
<b>Price period</b>		Enrollment - November 2025		Enrollment - November 2025	
<b>Renewable energy**</b>		<b>2024</b>	<b>2025</b>	<b>2024</b>	<b>2025</b>
From new resources in the New England region (MA Class I RECs)					
Added by Westborough		20%	20%	76%	73%
Required by state law		24%	27%	24%	27%
<b>Total from new resources in the New England region (MA Class I RECs)</b>		<b>44%</b>	<b>47%</b>	<b>100%</b>	<b>100%</b>
From other clean or renewable sources, required by state law		38%	36%	38%	36%
<b>Exit terms</b>		Leave any time. No exit charge.		Leave any time. No exit charge.	
				<b>National Grid's Basic Service</b> <i>if you opt out</i>	
				18.213 ¢/kWh - Residential 17.262 ¢/kWh - Commercial 21.015 ¢/kWh - Industrial	
				November 1, 2023 - July 31, 2024, residential & commercial. November 1, 2023 - January 31, 2024, industrial.	
				<b>2024</b>	<b>2025</b>
				-	-
				24%	27%
				24%	27%
				38%	36%
				Leave any time. No exit charge. However, industrial customers may receive a billing adjustment charge or credit.	

\* Westborough Power Choice program prices include a \$0.001 / kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

\*\* The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from clean or renewable energy resources in 2024 and 63% in 2025. Direct Energy must purchase electricity from MA Class I renewable energy projects and from other clean or renewable sources such as nuclear and trash-to-energy. Westborough's Budget Plan meets the minimum requirement. Westborough's Standard Plan and 100% Green Plan exceed it by purchasing additional electricity from MA Class I renewable energy projects.

### Frequently Asked Questions

**I have received this letter, and also I have recently signed a contract with an electricity supplier. What should I do?** You may have signed your contract after this mailing list was created. In that case, you must opt out if you wish to retain your current contract. If you do not opt out, your account will be enrolled in the program, which may trigger early termination fees from your electricity supplier.

**I have solar panels on my roof or I participate in a community solar program. Will I continue to receive the credits or payments that I receive now?** Yes. You will continue to receive solar credits and/or solar incentive payments, and participating in Westborough Power Choice will not change how they are calculated.

**I have a tax-exempt account. How can I retain my account's tax-exempt status?** Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Direct Energy. Visit [WestboroughPowerChoice.com](http://WestboroughPowerChoice.com) for how to submit your documentation.

If you have any additional questions, please do not hesitate to contact customer support at [westborough@masspowerchoice.com](mailto:westborough@masspowerchoice.com) or 1-844-483-5004. Our Town consultants will be happy to help you. Or visit the program website at [WestboroughPowerChoice.com](http://WestboroughPowerChoice.com).

## Attachment IV.B.6.b Representative Notification of Product Change



### A NOTIFICATION FROM THE TOWN OF WESTBOROUGH ABOUT A CHANGE IN YOUR ELECTRICITY SUPPLY PRICE



October 10, 2023

Dear Westborough Electricity Customer,

**This notice contains important information about a price change on your National Grid electric bill.**

Your electricity account is enrolled in Westborough Power Choice, the Town's electricity program. The program gives you a Westborough price for the Supply Services portion of your National Grid electric bill. You are enrolled in the Standard Plan, which means 20% of your electricity comes from renewable energy from new regional resources (MA Class I RECs), in addition to the minimum amount required by state law.

Westborough currently has a contract with Dynegy to supply electricity to Westborough Power Choice participants. That contract will expire in November of this year, and a new, 24-month contract with Direct Energy will go into effect. **The new contract will bring new prices.**

The Dynegy contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen significantly since then because of volatility in global energy markets. Westborough Power Choice prices will move to market levels when the Direct Energy contract takes effect.

► **Your new Westborough Power Choice price: 14.32 ¢/kWh**

The new price is fixed for 24 months, from November 2023 - November 2025.

Your new electricity supply price will be higher than your current price, but it will be **lower** than National Grid's upcoming residential Basic Service price of 18.213 ¢/kWh, which will take effect on November 1. *Please note that because National Grid's prices change and future prices are not known, future savings compared with National Grid's prices cannot be guaranteed.*

#### Your options:

- **Take no action and remain in Westborough Power Choice.** If you wish to continue participating in Westborough Power Choice in the Standard Plan, no action is required. Your enrollment will renew automatically at the new price in November 2023. You will first see the new price on your National Grid electric bill in December 2023.
- **Change to another plan in the program.** You may choose to opt up to the 100% Green Plan to receive all of your electricity from renewable sources, or opt down to the Budget Plan to receive just the minimum required by law.
- **Leave the program with no penalty or fee.** You are free to either return to National Grid's Basic Service pricing or sign your own contract with an electricity supplier.

To make a change, visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) or contact customer support with Westborough's program consultants at 1-844-483-5004. Please have your National Grid electricity account number ready when you call.

(More information on the back. ►)

### Your options in Westborough Power Choice

The chart below can help you decide whether to remain enrolled in your current plan, change to another plan, or opt out and return to National Grid's Basic Service. To make a change, visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) or contact customer support with Westborough's program consultants at 1-844-483-5004.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59% from renewable or clean energy resources in 2023, 62% in 2024, and 63% in 2025. The Budget Plan meets this requirement. The Standard Plan and the 100% Green Plan exceed it.

#### Westborough Power Choice options:

You are enrolled here ▼

#### If you do not wish to participate:

	<b>Standard Plan</b> (default program offering)	<b>100% Green Plan</b> (100% renewable energy option)**	<b>Budget Plan</b> (lowest-price program option)	<b>National Grid's Basic Service</b> (if you opt out)
<b>Price</b>	<b>14.32 ¢/kWh*</b>	<b>16.39 ¢/kWh*</b>	<b>13.57 ¢/kWh*</b>	<b>18.213 ¢/kWh - Residential</b> <b>17.262 ¢/kWh - Commercial</b> <b>21.015 ¢/kWh - Industrial</b>
<b>Price period</b>	November 2023 - November 2025	November 2023 - November 2025	November 2023 - November 2025	November 1, 2023 - July 31, 2024, residential & commercial. November 1, 2023 - January 31, 2024, industrial.
<b>Renewable energy</b> From new regional resources (MA Class I RECs)				
Added by Westborough	20% - 2023 20% - 2024 20% - 2025	78% - 2023 76% - 2024 73% - 2025	-	-
Required by state law	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025
<b>Total</b>	<b>42% - 2023</b> <b>44% - 2024</b> <b>47% - 2025</b>	<b>100% - 2023</b> <b>100% - 2024</b> <b>100% - 2025</b>	<b>22% - 2023</b> <b>24% - 2024</b> <b>27% - 2025</b>	<b>22% - 2023</b> <b>24% - 2024</b> <b>27% - 2025</b>
From other clean or renewable sources required by state law	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025
<b>Exit terms</b>	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

\* Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

\*\* The 100% Green Plan is a 100% MA Class I REC offering, which means it includes the minimum amount of MA Class I RECs required by law each year plus the additional amount needed to reach 100%. Westborough's electricity supplier must also purchase other renewable energy to meet state requirements. As a result, the total of the renewable content for the 100% Green Plan exceeds 100%.

**Tax-exempt account holders take note:** You must provide appropriate tax-exemption documentation to Direct Energy in order to maintain tax-exempt status. Visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) for information on where to submit your documentation.



## A NOTIFICATION FROM THE TOWN OF WESTBOROUGH ABOUT A CHANGE IN YOUR ELECTRICITY SUPPLY PRICE



October 10, 2023

Dear Westborough Electricity Customer,

**This notice contains important information about a price change on your National Grid electric bill.**

Your electricity account is enrolled in Westborough Power Choice, the Town's electricity program. The program gives you a Westborough price for the Supply Services portion of your National Grid electric bill. You have elected to participate in the 100% Green Plan, which means all of your electricity comes from renewable energy sources.

Westborough currently has a contract with Dynegy to supply electricity to Westborough Power Choice participants. That contract will expire in November of this year, and a new, 24-month contract with Direct Energy will go into effect. **The new contract will bring new prices.**

The Dynegy contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen significantly since then because of volatility in global energy markets. Westborough Power Choice prices will move to market levels when the Direct Energy contract takes effect.

► **Your new Westborough Power Choice price: 16.39 ¢/kWh**

The new price is fixed for 24 months, from November 2023 - November 2025.

Your new electricity supply price will be higher than your current price, but it will be **lower** than National Grid's upcoming residential Basic Service price of 18.213 ¢/kWh, which will take effect on November 1.

*Please note that because National Grid's prices change and future prices are not known, savings compared with National Grid's prices cannot be guaranteed.*

**Your options:**

- **Take no action and remain in Westborough Power Choice.** If you wish to continue participating in Westborough Power Choice in the 100% Green Plan, no action is required. Your enrollment will renew automatically at the new price in November 2023. You will first see the new price on your National Grid electric bill in December 2023.
- **Change to another plan in the program.** You may choose to change to the Standard Plan to receive an additional 20% of your electricity from renewable sources above the state minimum instead of 100%, or opt down to the Budget Plan to receive just the minimum renewable electricity required by law.
- **Leave the program with no penalty or fee.** You are free to either return to National Grid's Basic Service pricing or sign your own contract with an electricity supplier.

To make a change, visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) or contact customer support with Westborough's program consultants at 1-844-483-5004. Please have your National Grid electricity account number ready when you call.

*(More information on the back. ►)*

### Your options in Westborough Power Choice

The chart below can help you decide whether to remain enrolled in your current plan, change to another plan, or opt out and return to National Grid's Basic Service. To make a change, visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) or contact customer support with Westborough's program consultants at 1-844-483-5004.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59% from renewable or clean energy resources in 2023, 62% in 2024, and 63% in 2025. The Budget Plan meets this requirement. The Standard Plan and the 100% Green Plan exceed it.

Westborough Power Choice options:				If you do not wish to participate:	
	Standard Plan (default program offering)	100% Green Plan (100% renewable energy option)**	Budget Plan (lowest-price program option)	National Grid's Basic Service (if you opt out)	
<b>Price</b>	14.32 ¢/kWh*	16.39 ¢/kWh*	13.57 ¢/kWh*	18.213 ¢/kWh - Residential 17.262 ¢/kWh - Commercial 21.015 ¢/kWh - Industrial	
<b>Price period</b>	November 2023 - November 2025	November 2023 - November 2025	November 2023 - November 2025	November 1, 2023 - July 31, 2024, residential & commercial. November 1, 2023 - January 31, 2024, industrial.	
<b>Renewable energy</b> From new regional resources (MA Class I RECs)					
Added by Westborough	20% - 2023 20% - 2024 20% - 2025	78% - 2023 76% - 2024 73% - 2025	-	-	
Required by state law	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	
<b>Total</b>	42% - 2023 44% - 2024 47% - 2025	100% - 2023 100% - 2024 100% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	
From other clean or renewable sources required by state law	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	
<b>Exit terms</b>	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.	

\* Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

\*\* The 100% Green Plan is a 100% MA Class I REC offering, which means it includes the minimum amount of MA Class I RECs required by law each year plus the additional amount needed to reach 100%. Westborough's electricity supplier must also purchase other renewable energy to meet state requirements. As a result, the total of the renewable content for the 100% Green Plan exceeds 100%.

**Tax-exempt account holders take note:** You must provide appropriate tax-exemption documentation to Direct Energy in order to maintain tax-exempt status. Visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) for information on where to submit your documentation.



## A NOTIFICATION FROM THE TOWN OF WESTBOROUGH ABOUT A CHANGE IN YOUR ELECTRICITY SUPPLY PRICE



October 10, 2023

Dear Westborough Electricity Customer,

**This notice contains important information about a price change on your National Grid electric bill.**

Your electricity account is enrolled in Westborough Power Choice, the Town's electricity program. The program gives you a Westborough price for the Supply Services portion of your National Grid electric bill. You are enrolled in the Budget Plan, which means you receive the lowest price available through the program.

Westborough currently has a contract with Dynegy to supply electricity to Westborough Power Choice participants. That contract will expire in November of this year, and a new, 24-month contract with Direct Energy will go into effect. **The new contract will bring new prices.**

The Dynegy contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen significantly since then because of volatility in global energy markets. Westborough Power Choice prices will move to market levels when the Direct Energy contract takes effect.

► **Your new Westborough Power Choice price: 13.57 ¢/kWh**

The new price is fixed for 24 months, from November 2023 - November 2025.

Your new electricity supply price will be higher than your current price, but it will be **lower** than National Grid's upcoming residential Basic Service price of 18.213 ¢/kWh, which will take effect on November 1.

*Please note that because National Grid's prices change and future prices are not known, savings compared with National Grid's prices cannot be guaranteed.*

**Your options:**

- **Take no action and remain in Westborough Power Choice.** If you wish to continue participating in Westborough Power Choice in the Budget Plan, no action is required. Your enrollment will renew automatically at the new price in November 2023. You will first see the new price on your National Grid electric bill in December 2023.
- **Change to another plan in the program.** You may choose to change to the Standard Plan to receive an additional 20% of your electricity from renewable sources above the state minimum, or opt up to the 100% Green Plan to receive all of your electricity from renewable sources.
- **Leave the program with no penalty or fee.** You are free to either return to National Grid's Basic Service pricing or sign your own contract with an electricity supplier.

To make a change, visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) or contact customer support with Westborough's program consultants at 1-844-483-5004. Please have your National Grid electricity account number ready when you call.

*(More information on the back. ►)*

### Your options in Westborough Power Choice

The chart below can help you decide whether to remain enrolled in your current plan, change to another plan, or opt out and return to National Grid's Basic Service. To make a change, visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) or contact customer support with Westborough's program consultants at 1-844-483-5004.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59% from renewable or clean energy resources in 2023, 62% in 2024, and 63% in 2025. The Budget Plan meets this requirement. The Standard Plan and the 100% Green Plan exceed it.

Westborough Power Choice options:			You are enrolled here ▼	If you do not wish to participate:
	Standard Plan (default program offering)	100% Green Plan (100% renewable energy option)**	Budget Plan (lowest-price program option)	National Grid's Basic Service (if you opt out)
Price	14.32 ¢/kWh*	16.39 ¢/kWh*	13.57 ¢/kWh*	18.213 ¢/kWh - Residential 17.262 ¢/kWh - Commercial 21.015 ¢/kWh - Industrial
Price period	November 2023 - November 2025	November 2023 - November 2025	November 2023 - November 2025	November 1, 2023 - July 31, 2024, residential & commercial. November 1, 2023 - January 31, 2024, industrial.
Renewable energy From new regional resources (MA Class I RECs)				
Added by Westborough	20% - 2023 20% - 2024 20% - 2025	78% - 2023 76% - 2024 73% - 2025	-	-
Required by state law	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025
Total	42% - 2023 44% - 2024 47% - 2025	100% - 2023 100% - 2024 100% - 2025	22% - 2023 24% - 2024 27% - 2025	22% - 2023 24% - 2024 27% - 2025
From other clean or renewable sources required by state law	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025	37% - 2023 38% - 2024 36% - 2025
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

\* Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

\*\* The 100% Green Plan is a 100% MA Class I REC offering, which means it includes the minimum amount of MA Class I RECs required by law each year plus the additional amount needed to reach 100%. Westborough's electricity supplier must also purchase other renewable energy to meet state requirements. As a result, the total of the renewable content for the 100% Green Plan exceeds 100%.

**Tax-exempt account holders take note:** You must provide appropriate tax-exemption documentation to Direct Energy in order to maintain tax-exempt status. Visit [WestboroughPowerChoice.com](https://WestboroughPowerChoice.com) for information on where to submit your documentation.

## Attachment IV.B.7.b.i Annual Product Information

Table IV.B.7.b.i Annual Product Information – All customer classes				
2023 (ends Nov)		Standard (Default)	100% Green (Opt-In)	Budget (Opt-In)
Rate Components (in \$/kWh)				
Supply and Renewable Energy Content		0.10325	0.12485	0.09609
Consultant Services		0.00100	0.00100	0.00100
TOTAL		0.10425	0.12585	0.09709
Renewable Energy Content (in % of total)				
Required		59.17	59.17	59.17
Voluntary	MA Class I	20.00	78.00	0.00
TOTAL		79.17	137.17	59.17
Supplier Name		Dynegy Energy Services (East), LLC	Dynegy Energy Services (East), LLC	Dynegy Energy Services (East), LLC
Effective Dates		November 2020 – November 2023	November 2020 – November 2023	November 2020 – November 2023



Table IV.B.7.b.i Annual Product Information – All customer classes				
2023 (Nov 2023 start)		Standard (Default)	100% Green (Opt-In)	Budget (Opt-In)
Rate Components (in \$/kWh)				
Supply and Renewable Energy Content		0.14220	0.16290	0.13470
Consultant Services		0.00100	0.00100	0.00100
TOTAL		0.14320	0.16390	0.13570
Renewable Energy Content (in % of total)				
Required		59.17	59.17	59.17
Voluntary	MA Class I	20.00	78.00	0.00
TOTAL		79.17	137.17	59.17
Supplier Name		Direct Energy Service, LLC	Direct Energy Service, LLC	Direct Energy Service, LLC
Effective Dates		November 2023 – November 2025	November 2023 – November 2025	November 2023 – November 2025

Table IV.B.7.b.i Annual Product Information – All customer classes						
2023	Standard (Default)		100% Green (Opt-In)		Budget (Opt-In)	
Participants	#	kWh	#	kWh	#	kWh
Residential	5,095	40,454,984	99	750,379	293	2,687,133
Low-Income	142	905,663	2	40,600	7	43,144
Small Commercial & Industrial	782	11,917,721	4	80,849	53	404,432
Large Commercial & Industrial	76	28,695,156	0	0	4	7,776,940
TOTAL	6,095	81,973,524	105	871,828	357	10,911,649

## Attachment IV.B.7.b.ii Annual Product Rate Component Information

Table IV.B.7.b.ii – Annual Product Rate Component Information	
Rate Component	Revenue (in \$)
Supply and Renewable Content	9,908,544
Consultant Services	93,757

### Descriptions:

#### Supply and Renewable Content

The Supply and Renewable Content rate component covers the cost of the products and services necessary to provide firm power supply to program participants, including:

- electrical energy;
- capacity;
- reserves;
- ancillary services;
- transmission services;
- the cost of distribution system losses; and
- congestion management.

This rate component also covers the cost of Renewable Energy Certificates (RECs), including:

- RECs needed to meet the requirements of state law; and
- additional RECs above state requirements as specified by the Town.

#### Consultant Services

The Consultant Services rate component covers the costs of administering the program, including:

- representing the Town before the Department of Public Utilities, including securing regulatory approvals and maintaining regulatory compliance;
- conducting procurements for electricity supply as needed;
- providing customer support by telephone and email;
- providing public education, including through in-person events, printed communications (signs, banners, brochures), electronic communications (video, slides), and social media;
- developing and maintaining a comprehensive, branded program website, including ongoing updates to ensure regulatory compliance;

- receiving customer requests to enroll, change program options, or opt-out; forwarding those requests to the electricity supplier; and monitoring implementation;
- overseeing periodic automatic-enrollment mailings to new customers;
- monitoring electricity supplier performance;
- monitoring electricity market and regulatory developments; and
- preparing reports to the Department of Public Utilities and the Town.

### Attachment IV.B.7.b.iii Annual Voluntary Renewable Energy Content Information

Table IV.B.7.b.iii – Voluntary Annual Renewable Energy Information	
Category of Renewable Energy	MWh/Certificates
MA Class I	17,074

Mechanism by which the purchases/retirements were tracked:

**MA Class I**

NEPOOL Generation Information System.