

Westborough Power Choice

Municipal Aggregation Plan

April 4, 2025 -- Draft

Table of Contents

- I. Introduction
- II. Definitions
- III. Procedural Requirements
- IV. Plan Elements
 - A. Organizational Structure
 - B. Program Operations
 - 1. Statutory Requirements
 - 2. Procurement of Supply
 - 3. Product Information
 - 4. Other Funding Sources/Other Costs to Participants
 - 5. Customer Enrollment
 - 6. Customer Notification
 - 7. Access to Ongoing Program Information
 - 8. Program Termination
 - C. Rights and Responsibilities of Program Participants
- V. Department Review
- VI. Annual Reports
- VII. Applicability of Rules Governing the Restructuring of the Electric Industry
- VIII. Notifications to Electric Distribution Companies
- IX. Plan and Program Changes

I. Introduction

Westborough Power Choice is an electricity aggregation program offered by the Town of Westborough. The Town developed the Program to bring the benefits of renewable energy and electricity choice to its residents and businesses and to help the Town achieve its sustainability goals. The Program integrates additional renewable energy into the power supply and offers a selection of Products.

The Town's original aggregation Plan was approved by the Department of Public Utilities on October 2, 2015, and the Program launched in February 2016. This revised Plan updates the original Plan to meet current regulatory requirements and Town priorities.

II. Definitions

Annual Report – means the report that Municipalities shall file annually with the Department that includes Program information for the previous year.

Auto-Enroll Customer – means an Electric Customer who is eligible to be enrolled in the Program on an opt-out basis, specifically all Basic Service customers except for those customers who (1) have informed the Electric Distribution Company they do not want their account information shared with their

municipality, (2) are participating in an optional “green power” program of the Electric Distribution Company that requires them to remain on Basic Service; or (3) previously opted out of the Program.

Basic Service – means the electric supply product that the Electric Distribution Company provides to Electric Customers in its service territory that are not receiving an electric supply product from a Competitive Supplier or through participation in a municipal aggregation program.

Competitive Supplier – means an entity licensed by the Department to sell electric supply products to Electric Customers, as defined in 220 CMR 11.02.

Consultant – means the entity retained by the Town to assist with the development and operation of the Plan and Program.

Default Product – means the Product that Participants in the Program receive unless they affirmatively select an alternate Product.

Department – means the Department of Public Utilities.

DOER – means the Department of Energy Resources.

Electric Customer – means the customer of record of an account with an Electric Distribution Company.

Electric Distribution Company or EDC – means the electric distribution company serving the Town, Massachusetts Electric Company, d/b/a National Grid.

Electric Service Agreement or ESA – means the contract between the Town and a Competitive Supplier concerning electricity supply for the Program.

Electricity Broker – means an entity that is licensed by the Department to facilitate or otherwise arrange for the purchase and sale of electric supply and related services to customers, as defined in 220 CMR 11.02.

Environmental Justice Population – in Massachusetts, an environmental justice population is a neighborhood that meets one or more of the following criteria:

- the annual median household income is not more than 65 percent of the statewide annual median household income;
- minorities comprise 40 percent or more of the population;
- 25 percent or more of households lack English language proficiency; or
- minorities comprise 25 percent or more of the population and the annual median household income of the municipality in which the neighborhood is located does not exceed 150 percent of the statewide annual median household income.¹

Guidelines – means the Department-approved Municipal Aggregation Guidelines.

Municipality Services – means one or more services offered by the Town for the benefit of Participants.

Opt-In Product – means a Product that Participants in the Program must affirmatively select to receive.

¹ See *Environmental Justice Policy of the Executive Office of Energy and Environmental Affairs* (Updated June 24, 2021) available at <https://www.mass.gov/doc/environmental-justice-policy6242021-update/download>.

Opt-Out Notice – means the document sent to Auto-Enroll Customers to inform them of their right to opt-out of such enrollment (see Section IV.B.6.a below).

Participant – means an Electric Customer that is participating in the Program.

Petition – means the petition submitted by the Town to the Department for review and approval of the Plan.

Plan – means this municipal aggregation plan.

Product – means an electric supply product available to Participants in the Program.

Program – means the Westborough Power Choice program.

Program Supplier – means the Competitive Supplier that is providing electric supply and, if applicable, energy-related products and services to Participants.

Town – means the Town of Westborough.

III. Procedural Requirements

III.A. Initiation of the Process

The Town obtained authorization to initiate a process to develop a municipal aggregation plan through a majority vote of its town meeting on March 14, 2015.

III.B. Consultation with DOER

The Town consulted with DOER in developing its Plan in a meeting on June 5, 2015.

III.C. Public Review

The Town made its revised Plan available for public review from **April 8th, 2025** through **May 8th, 2025** through a prominent link on its website home page. Table III.C identifies the methods by which the Town provided the public with information related to the revised Plan.

Table III.C Public Access to Plan

Plan Locations/Outreach Activities	Description
Municipal website	Announcement of the public comment period, access to the Plan, and a link to detailed Program information displayed on the homepage of the municipal website.
Program website	Announcement placed on the home page with a link to view and download the Plan and Opt-Out Notice.
Municipal buildings	Hard copies of the Plan and Opt-Out Notice available in Town Hall.
Customer support by telephone and email	Live customer support specialists available to answer customer questions and provide additional information. On-demand phone interpreting in 200 languages.
Physical postings in municipal buildings	Posting on bulletin board in Town Hall.

Town social media accounts	Posts on official Town social media accounts, such as the Town Facebook.
Municipal cable access TV	Announcement sent to the Town’s cable access channel.
Announcements to local media	Announcement sent to local newspapers, such as the Community Advocate.
Municipal departments, boards, and committees	Announcement sent to municipal entities, such as Community Development, Town Manager’s office, Youth and Family Services, Senior Center, and Sustainable Westborough for sharing by their staff to the those they serve.
Community organizations	Announcement sent to community organizations with a request that they publicize the announcement to their constituents.
Public presentation	Public presentation will be held at Westborough Memorial Hall at a Select Board Meeting.

As described in the table above, the Town’s outreach initiative included activities designed to provide access to those members of the public who are hard to reach, have limited English proficiency, require audial or visual assistance, may not routinely access the Town’s website and/or reside in Environmental Justice populations. These activities included physical postings, local media, and sending the announcement to municipal departments and community organizations that serve these members of the public.

[DISCUSSION OF COMMENTS RECEIVED.]

IV. Plan Elements

IV.A. Organizational Structure of the Program

Table IV.A identifies the entity or entities (Town, Consultant, Program Supplier) that perform the core functions of the Program.

Table IV.A – Organizational Structure

Core Function	Performing Entity			Plan section in which tasks are described
	Town	Consultant	Program Supplier	
Liaisons/Representatives/Agents				
Representative or agent for the Town before the Department ²		√		V
Liaison with DOER		√		III
Liaison with EDC(s)		√		VIII
Plan Elements				
Procurement of supply		√		IV.B.2
Product determination	√			IV.B.3
Other funding/costs	√			IV.B.4
Customer enrollment			√	IV.B.5
Customer notifications/outreach/education		√		IV.B.6
Ongoing Program information		√		IV.B.7
Program termination	√			IV.B.8
Annual reports		√		VI
Customer service ³		√		IV.A

² Municipal contact for Department correspondence: **Benjamin Bowers, Sustainability Coordinator, bbowers@westboroughma.gov**.

³ Customer service contacts: Consultant: 844-483-5004, Support@WestboroughPowerChoice.com; Town: [\(508\) 366-3030](tel:5083663030); Program Supplier: TBD.

IV.B. Program Operations

IV.B.1. Statutory Requirements

IV.B.1.a. Universal Access

All Electric Customers residing or located in the Town are eligible to participate in the Program, either through an automatic enrollment process or upon request of the customer to join the Program. (See Section IV.B.5, below.)

IV.B.1.b. Reliability

The Town has retained the services of Peregrine Energy Group, Inc., a Department-approved Electricity Broker that is licensed to provide municipal aggregation consulting services. The Town offers this as demonstration that it has the technical expertise necessary to operate and manage the Program.

IV.B.1.c. Equitable Treatment of Customer Classes

Table IV.B.1.c identifies the Plan elements for which the treatment between customer classes or subclasses may vary. For each Plan element identified, the Plan explains (in the applicable section below) why the varied treatment is reasonable and appropriate in consideration of the disparate characteristics of each customer class or subclass.

Table IV.B.1.c – Equitable Treatment of All Customer Classes

Plan Element					
Procurement of Supply (§ IV.B.2)	Product Rate Setting / Renewable Energy Content (§ IV.B.3)	Other Funding Sources / Costs (§ IV.B.4)	Customer Enrollment (§ IV.B.5)	Customer Notification (§ IV.B.6)	Ongoing Program Information (§ IV.B.7)
	√		√		

IV.B.2. Procurement of Supply

Table IV.B.2 identifies: (1) the actions the Town expects to take to procure supply for the Program; and (2) the expected timeline for each action, identified as the expected minimum number of days before the expiration of the current supply agreement (ESA).

Table IV.B.2 – Procurement of Supply

Procurement Steps	Expected Timeline (Days before expiration of current ESA)
Issue RFQs/RFPs	Day 120 or more
Evaluate/Select Bids	Day 90 or more
Negotiate/Execute Contracts	Day 90 or more

IV.B.3. Product Information

Table IV.B.3 identifies, for each Product, (1) the components of the rates that will be charged to Participants, and (2) the renewable energy content, including the types of renewable energy resources that comprise the voluntary component. All funds collected through rates will be used specifically for the benefit of the Program.

Table IV.B.3 - Product Information

	Standard (Default)	100% Green (Option)	Budget (Option)
Rate Components (\$/kWh)			
Supply and Renewable Energy Content	<i>TBD</i>	<i>TBD</i>	<i>TBD</i>
Consultant Services	<i>0.001</i>	<i>0.001</i>	<i>0.001</i>
Municipality Services	<i>TBD</i>	<i>TBD</i>	<i>TBD</i>
Total	<i>TBD</i>	<i>TBD</i>	<i>TBD</i>
Renewable Energy Content (% of total)			
Required	<i>TBD</i>	<i>TBD</i>	<i>TBD</i>
Voluntary	RPS Class I	<i>TBD</i>	<i>0</i>
	National Wind	<i>TBD</i>	<i>0</i>
	Other	<i>TBD</i>	<i>0</i>
Total	<i>TBD</i>	<i>TBD</i>	<i>TBD</i>
Supplier Name	<i>TBD</i>	<i>TBD</i>	<i>TBD</i>
Effective Dates	<i>TBD</i>	<i>TBD</i>	<i>TBD</i>

The Town has not yet determined: (1) the value of the rate components of each Product; (2) the level of voluntary renewable energy content; or (3) whether to include a rate component for Municipality or other Program-related services. The Town will make final decisions on these matters in connection with entering each ESA. The Town will do so after conducting a competitive procurement and receiving price bids and in consideration of factors including cost, environmental impact, Massachusetts renewable energy requirements, and value to Participants.

The Town has reviewed the DOER’s *Recommended Best Practices for Advancing Clean Energy in Municipal Aggregation Plans*.

The Program may solicit price bids by customer class and prices may differ accordingly. Such differential treatment is equitable because it will be based on the cost to serve each customer class.

The information in Table IV.B.3 will be updated as provided in Section IV.B.7, Ongoing Program Information.

IV.B.4. Other Funding Sources/Other Costs to Participants

The Town has not identified other funding sources. Participants will incur no costs other than those they incur through Product rates.

IV.B.5. Customer Enrollment

IV.B.5.a. Initial Enrollment

Auto-Enroll Customers are automatically enrolled if they do not opt out.

Prior to the initial enrollments in 2016, the Town sent an Opt-Out Notice to all Auto-Enroll Customers informing them that they would be automatically enrolled in the program unless they took the actions specified in the Notice. The Town provided Auto-Enroll customers with at least 30 calendar days (plus six to account for delivery) to opt out of the Program. After that time, the Town enrolled Auto-Enroll Customers in accordance with the requirements of the Electric Distribution Company. Auto-Enroll Customers that did not opt out were enrolled in the Default Product unless they notified the Town that they wished to receive an Opt-In Product.

IV.B.5.b. Ongoing Enrollment

On a periodic basis, the Town automatically enrolls New Auto-Enroll Customers, subject to the opt-out provisions for initial enrollments described above.

Electric Customers may voluntarily enroll in the Program by any of the following methods: 1) calling the Program's toll-free number; 2) submitting a form on the Program website; or 3) calling the Program Supplier's toll-free number.

Medium/Large commercial and industrial customers that join the Program may be charged a market-based price through the term of the then current ESA rather than the contract price. Such customers will not be automatically enrolled. Such differential treatment is equitable because these customers have more choices in the marketplace and impose greater costs on the Program than other customers when they join after Program launch.

Customers that previously opted out and later wish to re-enroll in the Program may be offered a market-based price through the term of the then current ESA. This differential treatment is equitable because these customers previously made a choice not to participate in the Program and as a result their load was no longer planned for by the Program Supplier.

IV.B.5.c. Opt-In Product Enrollment

Participants may enroll in an Opt-In Product by any of the following methods: 1) calling the Program's toll-free number; 2) submitting a form on the Program website; or 3) calling the Program Supplier's toll-free number.

IV.B.6. Customer Notifications

IV.B.6.a. Opt-Out Notice

The Town delivers an Opt-Out Notice to all Auto-Enroll Customers at least 36 calendar days prior to enrollment. The Notice informs customers (1) that they are to be automatically enrolled in the Program, (2) that they have the right to opt out of the Program without penalty, and (3) of the actions they must take to opt-out. The Notice includes Product information related to price, term, and renewable

energy content, and identifies the actions that a customer must take to select an Opt-In Product. Finally, the Notice includes information on the Basic Service rate, including how to access it, and the fact that it is available to them without penalty. Attachment IV.B.6.a includes a representative form of the Town's Opt-Out Notice.

The Town (1) sends Opt-Out Notices in a clearly marked municipal envelope that identifies that it contains important information regarding participation; and (2) includes a self-addressed, postage-paid envelope for the opt-out reply card.

IV.B.6.b. Notification of Product Change

The Town notifies Participants of changes in price or renewable energy content of Products. The notification identifies both the existing and new price and renewable energy content, and identifies the actions a Participant must take if they no longer seek to purchase the existing Product. The notification also informs Participants that additional information is available on the Program website. Attachment IV.B.6.b describes the information that is included in the Notification of Product Change.

A Participant enrolled in an Opt-In Product that is not being continued may select one of the other Products being offered. If the Participant does not make a selection, the Participant will be enrolled in the Default Product.

IV.B.6.c. Other Notifications

IV.B.6.c.i. General Program Information

The Town may send information and educational materials regarding the Program to each Electric Customer within the Town, including customers that are not eligible for automatic enrollment. The Town may request that the Electric Distribution Company provide the information (customer name, mailing address (and service address, if different) and rate class) necessary to facilitate such notifications. The Town will not share this information with Program Suppliers.

If the Town sends such information and educational materials to customers enrolled with a Competitive Supplier, the materials will inform those customers that, if they enroll in the Program, they may incur an early cancellation fee from the Competitive Supplier, and that they should check with their Competitive Supplier on this matter before enrolling.

IV.B.6.c.ii. Program Supplier Communications

Upon approval from the Town, the active Program Supplier may communicate with Participants regarding the Program and, if applicable, energy-related products or services.

IV.B.7. Access to Ongoing Program Information

The Town provides the public with access to the ongoing program information listed in sections a and b, below. The Town makes this information available to the public through a prominent link on the Town's website. Table IV.B.7 identifies the methods by which the Town communicates to the public how they can access this information.

Table IV.B.7 – Public Access to Ongoing Program Information

Locations/Outreach Activities	Description
Municipal website	Announcements are placed on the home page. Program information is placed in a prominent location. The website also includes a permanent, prominent link to the dedicated Program website.
Program website	The website includes detailed program information, current utility Basic Service prices, and the Department-approved Plan and Opt-Out Notice. Announcements are posted on the home page. Machine translation is available on the website.
Customer support by telephone and email	Live customer support specialists are available to answer customer questions and provide additional information. On-demand phone interpreting in 200 languages.
Town social media accounts	Posts on official Town social media accounts, such as the Town Facebook.
Municipal cable access TV	Announcement sent to the Town’s cable access channel.
Announcements to local media	Announcement sent to local newspapers, such as the Community Advocate.
Physical postings in a municipal building	Posting on bulletin board in Town Hall.
Municipal departments, boards, and committees	Announcement sent to municipal entities, such as Community Development, Town Manager’s office, Youth and Family Services, Senior Center, and Sustainable Westborough for sharing by their staff to the those they serve.
Community organizations	Announcement sent to community organizations with a request that they publicize the announcement to their constituents.

As described in the table above, the Town’s outreach efforts include activities designed to provide access to those members of the public who are hard to reach, have limited English proficiency, require aural or visual assistance, may not routinely access the Town’s website and/or reside in Environmental Justice populations. These activities include physical postings, local media, and sending the announcement to municipal departments and community organizations that serve these members of the public.

IV.B.7.a. Updated Product Information

The Town will update Product rates and renewable energy content as necessary, in the format shown in Table IV.B.3.

IV.B.7.b. Annual Program Information for the Previous Year

Annually, the Town posts on the Program website the following Program information for the previous calendar year:

- i. Product information - rate components, renewable energy content, and participation;
- ii. Product rate component information – a description of the services provided;

- iii. Renewable energy content information - the number of megawatt-hours of electricity provided through the Program that will be matched to voluntary renewable energy certificates and the mechanism (e.g., NEPOOL Generation Information System) by which the purchases/retirements of renewable energy certificates are tracked;
- iv. Organizational structure, as set forth in Table IV.A;
- v. Equitable treatment of customer classes, as set forth in Table IV.B.1.c;
- vi. Supply procurement activities, as set forth in Table IV.B.2;
- vii. Representative examples of all notifications sent during the previous year;
- viii. Methods of public access, as set forth in Table IV.B.7.c.iii; and
- ix. Other funding sources / other costs to Participants, if applicable.

IV.B.8. Termination of the Program

The Town will take all reasonable actions to ensure a continuous supply of electricity to Participants. However, the Program could be terminated upon the termination or expiration of the ESA without any extension, renewal, or negotiation of a subsequent ESA.

In order to minimize the chances of termination, the Town will solicit bids for a new ESA no later than 90 days before the end date of each ESA.

In the event of termination, the Program Supplier will return customers to the Electric Distribution Company's Basic Service unless the customers choose an alternative Competitive Supplier.

At least 90 days prior to a planned termination of the Program, the Town will send a direct notice to the Electric Distribution Company.

At least 30 days prior to termination, the Town will:

- Send a notice to the Department service list for the docket that approved the Program;
- Notify Participants by issuing a media release and posting a notice on the Town website and Program website, and through posts on the Town's social media accounts. In addition, Participants will receive notice of a supplier change on their bill from the Electric Distribution Company.

In the event of Program termination, the Town will not file a new Plan for Department approval for a minimum of two years from the date of termination, defined as the date by which the Town has returned all Participants to Basic Service. The new Plan will fully describe the circumstances that led to the termination, and the steps the Town has taken to protect against a second termination.

IV.C. Rights and Responsibilities of Program Participants

Participants are able to: (1) select any of the Products offered to their applicable customer class or subclass, (2) switch from one Product to another by contacting the Consultant, and (3) leave the Program at any time without penalty by contacting the Consultant or the Electric Distribution Company.

V. Department Review

The Department approved the Town's Plan on October 2, 2015 in docket D.P.U. 15-125. As specified in Guidelines, § IX.A, this revised Plan will be filed with the Department for informational purposes.

VI. Annual Reports

The Town will submit annually to the Department the following information related to Program operations during the previous year:

- An Excel spreadsheet in the format shown in the Guidelines, Attachment VI;
- A document that includes the information requirements set forth in Section IV.B.7.b, above.

VII. Applicability of Rules Governing the Restructuring of the Electric Industry (220 CMR 11.00)

The Town and Program Supplier are exempt from certain rules and regulations that apply to Electricity Brokers and Competitive Suppliers, as specified in Guidelines, § VII.

VIII. Notifications to Electric Distribution Companies

VIII.A. Plan Filing

The Town notified the EDC upon filing the Plan with the Department.

VIII.B. Electric Service Agreement Signing

The Town will (1) notify the EDC, in a timely manner, when it has executed an agreement with a Program Supplier, and (2) provide the EDC with the information necessary to enroll customers with the Program Supplier. The Town shall file the notification in its docketed proceeding. Customer enrollment will begin no sooner than 60 days from when the Town provides the necessary information to the EDC.

IX. Plan and Program Changes

IX.A. Plan

In the event that the Town seeks to modify its Plan in a manner consistent with the Guidelines, it will allow at least 30 calendar days for public review of the revised Plan. Following public review, the Town will submit the revised Plan to the Department for informational purposes. The Town may seek consultation with the Department to determine if a proposed modification is consistent with the Guidelines.

IX.B. Program Consultant

In the event that Town hires a new Consultant, it will notify the Department in writing, identifying the new Consultant and including, if applicable, documentation that the Consultant is an Electricity Broker licensed to provide municipal aggregation consulting services (see Section IV.B.1.b, above).

Attachment IV.B.6.a
Representative form of Opt-Out Notice.

Attachment IV.B.6.b
Notification of Product Change

The Notification of Product Change:

- Explains that the supply Product that the Participant is currently receiving through the Program is changing, and that the Product’s new rate/renewable energy content *[as applicable]* will commence on the customer’s meter read date in *[month/year]*.
- Explains that, at the commencement of the new price/product offerings, a Participant will continue to be enrolled in the Program, and will continue to receive the Product, subject to the new applicable price and term, unless the customer opts out.
- Explains the method(s) by which the customer can select a different Program Product or opt-out.
- Identifies where the customer can obtain more Program information
- Provides Product information, both current and new, in the format shown in Table IV.B.6.b.

Table IV.B.6.b - Product Information

		Product Name	
		Current	New
Price (in \$/kWh)			
Renewable Energy Content (in % of total)			
Required			
Voluntary	RPS Class I		
	National Wind		
	Other		
Total			
Supplier Name			
Effective Dates			



Town electricity program notification of automatic enrollment

[MONTH] XX, 20XX



You are receiving this notice because your electricity account is eligible for **AUTOMATIC ENROLLMENT** in Westborough Power Choice. Your electricity account number is shown on the enclosed reply card.

Westborough Power Choice is a group electricity buying program from the Town of Westborough. Through the program, you receive long-term stable prices, and more of the electricity you buy comes from renewable sources.

Participating in Westborough Power Choice means:

- The electricity supply price on your National Grid electric bill will change to **XX.XXX ¢/kWh**, which is **lower** than National Grid’s current residential Basic Service price and fixed until [MONTH] 20XX.
National Grid’s prices change, and their future prices are unknown, so future savings compared with National Grid cannot be guaranteed.
- An additional **XX%** of the electricity you buy will automatically come from clean, renewable sources like solar and wind.
- You will remain a National Grid customer, and National Grid will continue to deliver your electricity and send your electric bill.

Your new electricity supply price:

XX.XXX ¢/kWh

Customer Support:

1-844-483-5004

More information and self service:

WestboroughPowerChoice.com



It’s your decision. Make the choice that’s right for you.

- ▶ **TAKE NO ACTION:** You will be automatically enrolled in Westborough’s Standard plan, and an additional XX% of the electricity you buy will come from renewable sources.
- ▶ **CHOOSE A DIFFERENT PLAN IN WESTBOROUGH POWER CHOICE:** Westborough’s 100% Green plan provides electricity that is 100% from renewable sources. Westborough’s Budget plan provides the lowest price in the program.

Your account will be enrolled here.

STANDARD
XX.XXX ¢/kWh
+ XX% from new regional renewable sources

AUTO-ENROLL

100% GREEN
XX.XXX ¢/kWh
100% from new regional renewable sources

OPTION

BUDGET
XX.XXX ¢/kWh
Lowest program price

OPTION

Westborough Power Choice prices are fixed until [MONTH] 20XX. For National Grid prices, please see the back.






- ▶ **OPT OUT:** Participation is not required. There is no fee or penalty to opt out of Westborough Power Choice, and you may do so at any time. To avoid automatic enrollment, submit your opt-out request by [MONTH] XX, 20XX. Or you may try the program and opt out at any time in the future.

To choose a different plan or opt out, visit WestboroughPowerChoice.com or contact customer support with the Town’s program consultants at 1-844-483-5004. You may also opt out by mailing the enclosed reply card.

Compare Westborough Power Choice to National Grid's Basic Service:

Auto-enrollment ▼

If you opt out ▼

				
Price	XX.XXX ¢/kWh	XX.XXX ¢/kWh	XX.XXX ¢/kWh	XX.XXX ¢/kWh - residential XX.XXX ¢/kWh - commercial XX.XXX ¢/kWh - industrial
Price period	[MONTH] 20XX - [MONTH] 20XX	[MONTH] 20XX - [MONTH] 20XX	[MONTH] 20XX - [MONTH] 20XX	[MONTH] X - [MONTH] XX, 20XX, residential and commercial. [MONTH] X - [MONTH] XX, 20XX, industrial.
From new renewable energy sources in the New England region, like wind and solar (MA Class I RECs)				
Required by state law	XX%	XX%	XX%	XX%
Added by Westborough	XX%	XX%	-	-
Total	XX%	100%	XX%	XX%
From other clean or renewable sources (other RECs) *				
Required by state law	XX%	XX%	XX%	XX%

* State law requires Westborough's electricity supplier to purchase Renewable Energy Certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear. This purchase must be made even if the total amount of RECs purchased from either clean or renewable sources exceeds 100% of the electricity used by Westborough Power Choice participants.

Additional information:

Your electricity supplier will be [SUPPLIER NAME].

On your bill, you will see "[ACTUAL ON-BILL TEXT]." But your primary relationship for electricity remains with National Grid, and you will continue to call them if your power goes out. In addition, National Grid will continue to send your electric bill, and this is the only electric bill you will receive as a participant in Westborough Power Choice.

If you are eligible for a low-income discount or fuel assistance, those benefits will continue in Westborough Power Choice.

If you have solar panels on your property or you participate in a community solar program, you will continue to receive solar credits and/or solar incentive payments, and participating in Westborough Power Choice will not change how they are calculated.

If you have a tax-exempt account, you are responsible for requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to [SUPPLIER NAME]. Visit WestboroughPowerChoice.com to learn more.

If you have received this notice and also you have signed a contract with an electricity supplier, you may have signed your contract after this mailing list was created. To continue receiving electricity from the supplier you chose and prevent an early termination fee from that supplier, **you must opt out of Westborough Power Choice.**

The automatic enrollment model is in accordance with state law. More than 200 cities and towns in Massachusetts have similar programs, and all operate the same way. However, you are not required to participate. You may opt out at any time with no fee or penalty.

At the end of the contract with [SUPPLIER NAME], the Town intends to sign a new long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program plan at the new price unless you inform the program otherwise. The Town will provide advance notice of any such changes, and you will be free to opt out or change your plan before the changes take effect.

WestboroughPowerChoice.com