

Town of Westborough
2024 Municipal Aggregation Annual Report
July 1, 2025

Public Access to Plan / Ongoing Program Information

Location	Description
Municipal website	WestboroughMA.gov
Program website	WestboroughPowerChoice.com
Communication vehicles/ Outreach activities	
Social media accounts	Facebook: facebook.com/TownOfWestborough
Announcement to local/ regional media	Community Advocate: CommunityAdvocate.com The Patch: Patch.com/massachusetts/westborough
Physical postings in municipal buildings	Bulletin board in the Town Hall, Forbes Municipal Building, and the Community Center
Municipal departments, boards, and committees	Sustainable Westborough Committee and others as appropriate.
Community organizations	As appropriate.
Cable access	Westborough TV: WestboroughTV.org
Events	Tabling at the EV Expo, the Environmental Action Fair, the Sustainable Recycling Day event and at other community events as appropriate.

Organizational Structure

Core Functions	Performing Entity		
	Municipality	Consultant	Supplier
Liaisons/Representatives/Agents			
Municipal Representative/ Agent before Department		X	
Liaison with DOER		X	
Liaison with Electric Distribution Companies		X	
Plan Elements			
Procurement of Supply		X	
Product Determination	X		
Other Funding/Costs	X		
Customer Enrollment			X
Customer Notifications/Outreach/ Education	X	X	
Ongoing Program Information	X	X	
Program Termination	X		
Annual Reports		X	
Customer Service			
	Benjamin Bowers Sustainability Coordinator 508-366-3055 bbowers@westboroughma.gov	MassPowerChoice 844-483-5004 westborough@masspowerchoice.com	Direct Energy 866-968-8065

Equitable Treatment of Customer Classes

Plan Element					
Procurement of Supply (§ IV.B.2)	Product Rate Setting/Renewable Energy Content (§ IV.B.3)	Other Funding Sources/Costs (§ IV.B.4)	Customer Enrollment (§ IV.B.5)	Customer Notification (§ IV.B.6)	Ongoing Program Information (§ IV.B.7)
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Table IV.B.1.c identifies the Plan elements for which there may be variances in the treatment between customer classes or subclasses. Those variances in treatment are described below.

Medium/Large commercial and industrial customers enrolling in the Program after Program launch may be offered a market-based price rather than the contract price. Such differential treatment is equitable because these customers have more choices in the marketplace and impose greater costs on the Program than other customers when they join after Program launch.

Customers that previously opted out and later wish to re-enroll in the Program may be offered a market-based price. This differential treatment is equitable because these customers previously made a choice not to participate in the Program and as a result their load was no longer planned for by the electricity supplier.

Procurement of Supply

Procurement Steps	Timeline
Issue RFQs/RFPs	N/A
Evaluate/Select Bids	N/A
Negotiate/Execute Contracts	N/A

Representative Opt-Out Notification

A representative Opt-Out Notification for 2024 can be found here:

https://www.masspowerchoice.com/wp-content/uploads/2024/10/Westborough_Letter_Combined_101824.pdf

Representative Notification of Product Change

Westborough had no product changes in 2024.

Annual Product Information

	Standard (Default)	100% Green (Opt-In)	Budget (Opt-In)			
Rate Components (in \$/kWh)						
Supply & Renewable Energy Content	\$0.14220	\$0.16290	\$0.13470			
Consultant Services	\$0.00100	\$0.00100	\$0.00100			
TOTAL	\$0.14320	\$0.16390	\$0.13570			
Renewable Energy Content (in % of total)						
Required	62%	62%	62%			
Voluntary – All MA Class I RECs	20%	76%	0%			
TOTAL	82%	138%	62%			
Supplier Name	Direct Energy Services, LLC	Direct Energy Services, LLC	Direct Energy Services, LLC			
Effective Dates	November 2023 – November 2025	November 2023 – November 2025	November 2023 – November 2025			
2024 Participants and kWh						
Customer Class	Avg. # of Participants	kWh	Avg. # of Participants	kWh	Avg. # of Participants	kWh
Residential	4,776	38,851,207	93	796,346	505	4,946,427
Low-Income	186	1,281,856	3	40,427	15	102,703
Small Commercial & Industrial	702	11,678,188	6	1,161,436	41	574,478
Large Commercial & Industrial	59	23,268,773	1	446,000	5	7,731,840
TOTAL	5,722	75,080,024	102	2,444,209	566	13,355,448

Annual Product Rate Component Information

Rate Component	Revenue (in \$)
Supply and Renewable Content	\$12,873,520
Consultant Services	\$90,880

Descriptions:

Supply and Renewable Content

The Supply and Renewable Content rate component covers the cost of the products and services necessary to provide firm power supply to program participants, including:

- electrical energy;
- capacity;
- reserves;
- ancillary services;
- transmission services;
- the cost of distribution system losses; and
- congestion management.

This rate component also covers the cost of Renewable Energy Certificates (RECs), including:

- the RECs needed to meet the requirements of state law; and
- the additional RECs specified by the town.

Consultant Services

The Consultant Services rate component covers the costs of administering the program, including:

- representing the Town before the Department of Public Utilities, including securing regulatory approvals and maintaining regulatory compliance;
- conducting procurements for electricity supply as needed;
- providing customer support by telephone and email;
- providing public education, including through in-person events, printed communications (signs, banners, brochures), electronic communications (video, slides), and social media;
- developing and maintaining a comprehensive, branded program website, including ongoing updates to ensure regulatory compliance;
- receiving customer requests to enroll, change program options, or opt-out; forwarding those requests to the electricity supplier; and monitoring implementation;
- overseeing periodic automatic-enrollment mailings to new customers;
- monitoring electricity supplier performance;
- monitoring electricity market and regulatory developments; and
- preparing reports to the Department of Public Utilities and the town.

Annual Voluntary Renewable Energy Content Information

Category of Renewable Energy	MWh/Certificates	Tracking Mechanism
MA Class I	16,874	NEPOOL Generation Information System