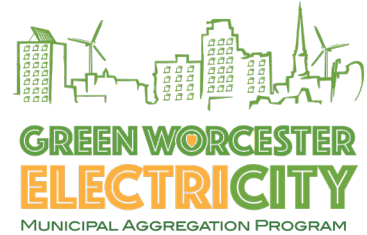




## An important message from the City of Worcester about a change in your electricity supply price

October 15, 2025



Your electricity account is enrolled in the **Green Worcester ElectriCITY Municipal Aggregation Program**, which is our City's group electricity buying program. Through the program, you receive a Worcester price for the supply services section of your National Grid bill.

Within the program, you are enrolled in the **Worcester 100% Green** option, which means you receive **100%** of your electricity from new renewable sources in the New England region (MA Class I RECs).

With your December meter read, the current electricity supply contract with Direct Energy Services, LLC (Direct Energy), will expire and a new, 24-month contract with Direct Energy will go into effect. Under the new contract:

- Your electricity supply price will **decrease** from 17.730 ¢/kWh to **16.510 ¢/kWh**.
- You will continue to receive 100% of your electricity from new renewable sources in the New England region.
- Your new price will not change from **December 2025 - December 2027**.
- If you are eligible for a low-income discount or fuel assistance, you will continue to receive those benefits **with no change**.

Español



Português



Tiếng Việt



中国人



Your new electricity supply price:

**16.510 ¢/kWh**

*Look for it on your January bill.*

For account:

Customer Support: **833-926-1207**

More information and self service:  
**GreenWorcesterElectriCITY.com**



### Your options:

► **TAKE NO ACTION:** Your enrollment in the Worcester 100% Green option will renew automatically at **16.510 ¢/kWh** with your December meter read, and you will see the new price on your January National Grid electric bill.

► **CHOOSE A DIFFERENT OPTION IN THE PROGRAM:**

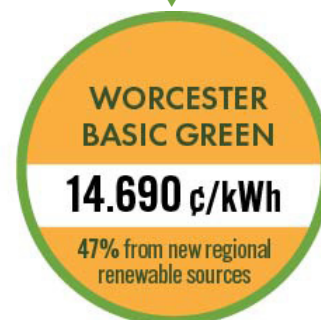
Opt down to the default program offering.



Take no action to remain in this option.



Opt down for the lowest program price.



► **OPT OUT:** Participation is not required. There is no fee or penalty to opt out, and you may do so at any time. If you opt out, you will be returned to National Grid's Basic Service. See the other side for National Grid's current prices.

To choose a different option or opt out, visit **GreenWorcesterElectriCITY.com** or contact customer support with the City's program consultants at **833-926-1207**.

## Worcester 100% Green comparison ▼

## If you opt out ▼

Worcester 100% Green	Your CURRENT price	Your NEW price	National Grid's Basic Service
Price	17.730 ¢/kWh	16.510 ¢/kWh	15.484 ¢/kWh - residential 14.411 ¢/kWh - commercial 17.130 ¢/kWh - industrial
Price period	December 2023 - December 2025	December 2025 - December 2027	August 1, 2025 - January 31, 2026, residential and commercial. November 1, 2025 - January 31, 2026, industrial.
Renewable energy content (% of total)			
From new renewable sources in the New England region (MA Class I RECs)			
Required by state law	27%	27%	27%
Added by Worcester	73%	73%	-
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>27%</b>
From other clean or renewable sources (other RECs) *			
Required by state law	36%	36%	36%

\* State law requires all electricity suppliers to purchase Renewable Energy Certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear. This purchase must be made even if the total amount of RECs purchased from either clean or renewable sources exceeds 100% of the electricity used by Green Worcester ElectricCity Municipal Aggregation Program participants.

## Additional information:

- **The Green Worcester ElectricCity Municipal Aggregation Program has saved participants more than \$11 million** compared with National Grid's prices since the program's launch in 2020. However, because National Grid's prices change and future prices are not known, **future savings cannot be guaranteed.**
- Because program participants buy more electricity from renewable sources than is required by law, the program has helped our community to reduce its greenhouse gas emissions by **more than 262 million pounds of CO<sub>2</sub>**. That is equivalent to the emissions generated by **driving more than 300 million miles** in an average gasoline-powered passenger vehicle.
- **Your electricity supplier will remain Direct Energy, which has consistently provided excellent service to our community.** On your bill, you will continue to see "Green Worc Electricity Aggregation Prog." As always, your primary relationship for electricity remains with

National Grid, and you should continue to call them if your power goes out. In addition, National Grid will continue to send your electric bill, and you will not receive a separate bill from the Green Worcester ElectricCity Municipal Aggregation Program.

- **At the end of the new contract with Direct Energy,** the City intends to sign another long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program option at the new price unless you inform the program otherwise. The City will provide advance notice of any such changes, and you will be free to opt out or change your option before the changes take effect.

**GreenWorcesterElectricCity.com**