

An important message from the City of Cambridge about a change in your electricity supply price

December 18, 2025

Your electricity account is enrolled in Cambridge Community Electricity, our City's group electricity buying program. Under state law, enrollment occurs automatically for most electricity customers.

Through the program, you have been receiving a Cambridge price for the supply portion of your Eversource electric bill. You are enrolled in the **Economy** option, which means you have the lowest price in the program.

Beginning January, your price will move even **lower**:

- Your current electricity supply price is 13.82 ¢/kWh.
Your new price will be 13.77 ¢/kWh.
- Your new price will be fixed from January 2026 until January 2029.
- Your new price is also **lower** than Eversource's proposed residential price of 15.065 ¢/kWh, which goes into effect on February 1, 2026. See the other side for all Eversource prices.

Because Eversource's prices change and future prices are unknown, future savings compared with Eversource cannot be guaranteed.



Your new, lower electricity supply price:

13.77 ¢/kWh

Look for it on your February bill.

For account:

Customer Support: **844-379-9934**

More information and self service:

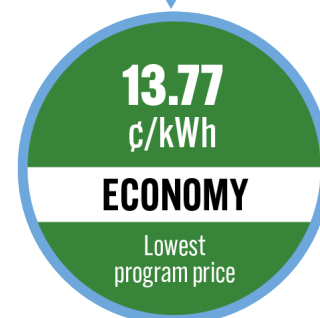
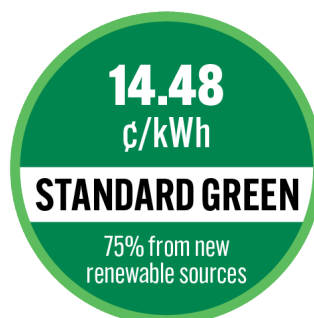
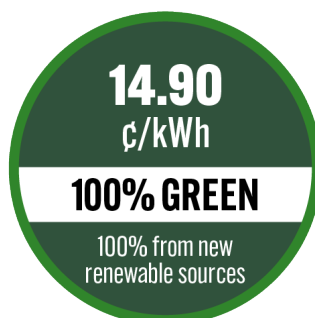
CambridgeMA.gov/enrollCCE



It's your decision. Make the choice that's right for you.

- ▶ **If you want to continue participating:** Your enrollment in the Economy option will renew automatically at 13.77 ¢/kWh in January, and you will see the new price on your February Eversource electric bill.
- ▶ **If you want to change your program option:** Choose Standard Green to receive 75% of your electricity from new renewable sources. Choose 100% Green to receive 100% of your electricity from new renewable sources. All prices are fixed from January 2026 until January 2029.


Your account will renew here
automatically



- ▶ **If you want to leave the program:** You can opt out with no fee or penalty and receive Eversource's current Basic Service price or sign your own contract with an electricity supplier. See the other side for Eversource's current prices.

To choose a different program option or opt out, visit **CambridgeMA.gov/enrollCCE**
or contact customer support with the City's program consultants at **844-379-9934**.

Cambridge Economy comparison ▼

	Your CURRENT price	Your NEW price
Price	13.82 ¢/kWh	13.77 ¢/kWh
Price period	January 2024 - December 2025	January 2026 - January 2029
Electricity from new renewable energy sources (% of total) *		
Added by Cambridge	-	-
Required by state law (MA Class I RECs)	27%	30%
Total	27%	30%

If you opt out ▼

Eversource's Basic Service <i>proposed prices</i>
15.065 ¢/kWh - residential 14.466 ¢/kWh - sm. business 17.329 ¢/kWh - lg. business
February 1 - July 31, 2026, residential and small business. February 1 - April 30, 2026, large business.
- 30% 30%

* In addition to purchasing the renewable energy shown in the table, the program's electricity supplier is required by state law to purchase RECs from other clean or renewable sources. This purchase must match 39% of participants' total electricity use.

Additional information:

- Cambridge Community Electricity has saved participants more than \$95 million compared with Eversource's prices since the program's launch in 2017. However, because Eversource's prices change and future prices are not known, **future savings cannot be guaranteed.**
- All program participants directly contribute to the development of new renewable energy projects. All participants supported a local solar project at Graham and Parks Elementary School in Cambridge. In addition, participants in the Standard Green and 100% Green program options helped enable the development of a new solar project in Illinois and a new wind project in North Dakota. Because these projects are located in electric grids where generating electricity creates more carbon emissions than in New England, these clean projects avoid more emissions than similar projects in New England. Participants in the Standard Green and 100% Green program options receive additional renewable energy certificates from these projects over and above minimum state requirements.
- Your electricity supplier will remain Direct Energy Services, LLC ("Direct Energy"), which has consistently provided excellent service to our community. On your bill, you will continue to see "Cambridge Comm Elec Direct Energy." As always, your primary relationship for electricity remains with Eversource, and you should continue to call them if your power goes out. In addition, Eversource will continue to send your electric bill, and this is the only electric bill you will receive as a participant in Cambridge Community Electricity.
- At the end of the new contract with Direct Energy, the City intends to sign another long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program option at the new price unless you inform the program otherwise. The City will provide advance notice of any such changes, and you will be free to opt out or change your option before the changes take effect.

Protect yourself from electricity scams!

- **Be suspicious** of anyone who calls you and asks for money or gift cards over the phone, even if they say they work for Eversource. **If you are not sure who you are talking to, hang up, call Eversource, and ask them to verify your account status.**