



Natick Electricity Aggregation Program Enrollment Notification Letter

March 30, 2026

Dear Natick Electricity Customer,

This letter includes important information regarding your Eversource electric bill.

Natick has an electricity aggregation program, which is a group electricity purchasing program. Through the program, you will receive a Natick price for the Supply portion of your Eversource electric bill instead of Eversource's Basic Service price. In addition, you automatically receive an additional 14% of your electricity from renewable sources, in addition to the renewable energy required by state law.

▶ **If you received this letter, you will be AUTOMATICALLY enrolled in the Natick Electricity Aggregation Program at the Standard Green level for 14.060 cents/kWh, in accordance with state law. This price will remain fixed until December 2027.** *(Please see the other side for information about other program options and prices. ▶)*

Participation is not required. There is no penalty to opt out of the program, and you may do so at any time. Your opt-out request must be postmarked by May 2, 2026, to avoid automatic enrollment. You may also try out the program and opt out at any time in the future with no fee or penalty. The program is provided as a service to the community. The Town does not receive any financial benefit from your participation.

Please note that the program cannot guarantee to provide savings when compared with Eversource's Basic Service price. Eversource's prices change seasonally, and their future prices are not known.

If you participate: Your primary relationship for electricity will remain with Eversource, as it is now. That means your electric bill will continue to come from Eversource, you will continue to make bill payments to Eversource, and you will continue to call Eversource if your power goes out. If you are eligible for a low-income discount or fuel assistance, you will continue to receive that benefit as part of this program. However:

- The Natick Electricity Aggregation Program price will be used to calculate the Supply charge on your bill.
- Direct Energy Services, LLC ("Direct Energy") will appear on your Eversource bill as your electricity supplier.

If you do not wish to participate: The Supply charge on your Eversource electric bill will continue to be calculated using Eversource's Basic Service price, as it is now.

- **To opt out before being automatically enrolled, you must do one of the following before May 2, 2026:** Sign & return the enclosed reply card, opt out online at NatickElectricityAggregation.com, or call customer support with the Town's program consultants at 844-483-5004.

(See the other side for additional information. ▶)

▶ Compare Natick Electricity Aggregation Program prices with Eversource's Basic Service

	Auto-enrollment ▼			If you opt out ▼
				
Price	14.060 ¢/kWh	16.320 ¢/kWh	13.480 ¢/kWh	15.629 ¢/kWh - residential 15.030 ¢/kWh - sm. business 17.893 ¢/kWh - lg. business
Price period	Enrollment - December 2027	Enrollment - December 2027	Enrollment - December 2027	February 1, 2026 - July 31, 2026, residential and small business. February 1, 2026 - April 30, 2026, large business.
From new renewable energy sources in the New England region (MA Class I RECs)				
Required by state law	30%	30%	30%	30%
Added by Natick (no biomass)	14%	70%	–	–
Total	44%	100%	30%	30%
From other clean or renewable sources (other RECs)*				
Required by state law	39%	39%	39%	39%

* State law requires all electricity suppliers to purchase Renewable Energy Certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear. This purchase must be made even if the total amount of RECs purchased from either clean or renewable sources exceeds 100% of the electricity used by Natick Electricity Aggregation participants.

▶ Additional information

Your electricity supplier will be Direct Energy. On your bill, you will see “Direct Energy-Natick Electricity Agg.” But your primary relationship for electricity remains with Eversource, and you will continue to call them if your power goes out. In addition, Eversource will continue to send your electric bill, and this is the only electric bill you will receive as a participant in the Natick Electricity Aggregation Program.

If you have signed your own contract with an electricity supplier, and also received this letter, you may have signed your contract after this mailing list was created. To stay in your contract and avoid potential early termination fees, you need to opt out of this program by the deadline. Otherwise, you will be automatically enrolled in this program.

If you are eligible for a low-income discount or fuel assistance, those benefits will continue in the Natick Electricity Aggregation Program.

If you have solar panels on your property or you participate in a community solar program, you will continue to receive solar credits and/or solar incentive payments with no change.

If you have a tax-exempt account, you are responsible for requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Direct Energy. Visit NatickElectricityAggregation.com to learn more.

For additional information, visit NatickElectricityAggregation.com or contact Natick's program consultants by phone (844-483-5004) or email (electricity@natickma.org). Please note that Town staff cannot confirm your participation in the program or make changes to your enrollment. For support, please contact Natick's program consultants.



Natick Electricity Aggregation Program

X _____

Signature

Date

Opt-Out Instructions

You do not need to take any action to participate in the Natick Electricity Aggregation Program.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

- 1. Sign and date this card.**
- 2. Place the card in the enclosed envelope.**
- 3. Drop the envelope in the mail.**

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be postmarked no later than **May 2, 2026**, to opt out of the program before being automatically enrolled. You may also opt out anytime by phone at **844-483-5004** or online at **NatickElectricityAggregation.com**. There is no fee or penalty to opt out of the program.