



City electricity program notification of automatic enrollment

August 25, 2026



Your electricity account is eligible for automatic enrollment in the **Green Worcester ElectriCITY Municipal Aggregation Program**, our city's group electricity buying program. Your electricity account number can be found on the enclosed reply card.

Participating in the program means:

- The electricity supply price on your National Grid electric bill will change to **14.120 ¢/kWh**. This price is **lower** than National Grid's current residential and commercial Basic Service prices. Compare with all of National Grid's current prices on the other side.

Because National Grid's prices change and their future prices are unknown, future savings compared with National Grid cannot be guaranteed.

- Your new price will be stable and will not change until **December 2027**.
- You will receive at least 67% of your electricity from clean, renewable sources.
- You will remain a National Grid customer, and National Grid will continue to deliver your electricity and send your electric bill. If you are eligible for a low-income discount or fuel assistance, you will continue to receive those benefits **with no change**.

Your options:

- ▶ **TAKE NO ACTION:** Your electricity account will be automatically enrolled in the Worcester Standard Green option at 14.120 ¢/kWh.

- ▶ **CHOOSE A DIFFERENT OPTION IN THE PROGRAM:**

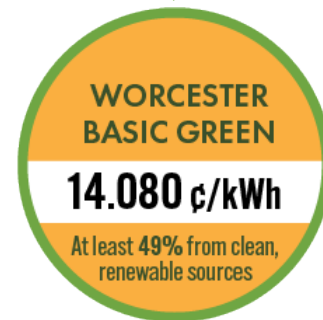
Take no action to
be enrolled in this option.



Opt up for 100%
renewable electricity.



Opt down for the lowest
program price.



- ▶ **OPT OUT:** Participation is not required. There is no fee or penalty to opt out, and you may do so at any time. If you opt out, you will be returned to National Grid's Basic Service. See the other side for National Grid's current prices.

To choose a different option or opt out, visit GreenWorcesterElectriCITY.com
or contact customer support with the City's program consultants at 833-926-1207.

Español



Português



Tiếng Việt



中国人



Your new electricity supply price:

14.120 ¢/kWh

Opt-out deadline:

September 28, 2026

Customer Support:

833-926-1207

More information and self service:

GreenWorcesterElectriCITY.com



Compare Worcester's program prices with National Grid's Basic Service prices:

		Auto-enroll ▼			If you opt out ▼
Price and renewable energy information		Worcester Standard Green	Worcester 100% Green	Worcester Basic Green	National Grid's Basic Service
Price		14.120 ¢/kWh	14.190 ¢/kWh	14.080 ¢/kWh	17.185 ¢/kWh - residential. 15.568 ¢/kWh - commercial. 10.852 ¢/kWh - industrial.
Price period		Enrollment – December 2027	Enrollment – December 2027	Enrollment – December 2027	August 1, 2026 – January 31, 2027, residential & commercial. August 1 – October 31, 2026, industrial.
Electricity from renewable sources (% of total)	From wind sources outside of New England (National Wind RECs), added by Worcester	37%	70%	19%	0%
	From new sources in the New England region (MA Class I RECs), required by state law	30%	30%	30%	30%
	Total*	67%	100%	49%	30%

* In addition to purchasing the renewable energy shown in the table, the program's electricity supplier is required by state law to purchase Renewable Energy Certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear. This purchase must match 39% of participants' total electricity use and must be made even if the total amount of RECs purchased exceeds 100% of the electricity used by Green Worcester ElectriCITY Municipal Aggregation Program participants.

Additional information:

Your electricity supplier will change to Direct Energy Services, LLC ("Direct Energy"). On your bill, you will see "Green Worc ElectriCITY Aggregation Prog." But your primary relationship for electricity remains with National Grid, and you will continue to call them if your power goes out. In addition, National Grid will continue to send your electric bill, and this is the only electric bill you will receive as a participant in the Green Worcester ElectriCITY Municipal Aggregation Program.

If you have solar panels on your property or you participate in a community solar program, you will continue to receive solar credits and/or solar incentive payments, and participating in the Green Worcester ElectriCITY Municipal Aggregation Program will not change how they are calculated.

If you have a tax-exempt account, you are responsible for requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Direct Energy. Visit GreenWorcesterElectriCITY.com to learn more.

If you have received this notice and also you have signed a contract with an electricity supplier, you may have signed

your contract after this mailing list was created. To continue receiving electricity from the supplier you chose and prevent any early termination fees from that supplier, **you must opt out of the Green Worcester ElectriCITY Municipal Aggregation Program.**

The automatic enrollment model is in accordance with state law. More than 200 cities and towns in Massachusetts have similar programs, and all operate the same way. However, you are not required to participate. You may opt out at any time with no fee or penalty.

At the end of the contract with Direct Energy, the City intends to sign a new long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program option at the new price unless you inform the program otherwise. The City will provide advance notice of any such changes, and you will be free to opt out or change your option before the changes take effect.

[Green WorcesterElectriCITY.com](http://GreenWorcesterElectriCITY.com)

OPT-OUT REPLY CARD

Sign below if you do NOT wish to participate in the Green Worcester ElectriCITY Municipal Aggregation Program.

X _____

Signature

Date

Opt-Out Instructions

If no action is taken, your account will be automatically enrolled in the Green Worcester ElectriCITY Municipal Aggregation Program.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

1. Sign and date this card.
2. Place the card in the enclosed envelope and mail it.

This card must be signed by the Customer of Record whose name appears in the address on this card. You may also opt out online at **GreenWorcesterElectriCITY.com** or by phone at **833-926-1207**.

Your opt-out request must be made by, or the envelope must be postmarked by, **September 28, 2026**, to opt out of the program before being automatically enrolled. If you choose to participate, you may opt out at any time in the future with no fee or penalty.

