



An important message about a change in your electricity supply price

September 28, 2026



You are receiving this notice because your electricity supply price will change in November.

Your electricity account is enrolled in Valley Green Energy, our regional group electricity buying program. The program provides a competitive, stable price for the supply portion of your National Grid electric bill. Under state law, enrollment occurs automatically for most electricity customers, and more than 200 other Massachusetts communities have similar programs.

In November, your electricity supply price will change as the current program prices expire and new prices take effect. Electricity supply prices have increased since the program launched in 2024, so your new price will be higher than your current price. But your new price will be lower than National Grid's current residential price and stable for two years. (Please see the Price Comparison table for National Grid's current prices.)

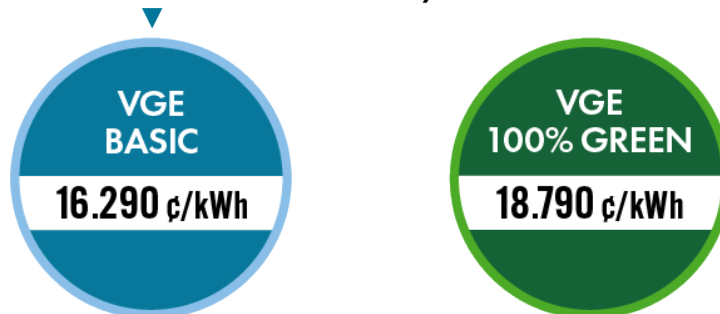
- Your current electricity supply price: 13.206 ¢/kWh.
- Your new electricity supply price: **16.290 ¢/kWh**. Fixed from November 2026 until **November 2028**.

National Grid's future prices are unknown, so future savings compared with National Grid cannot be guaranteed.

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It's your decision. Make the choice that's right for you.

- ▶ **If you want to continue participating: No action is required.** You are currently enrolled in the VGE Basic option, which provides the lowest price in the program. Your enrollment in VGE Basic will renew automatically at 16.290 ¢/kWh in November, and you will see the new price on your December National Grid electric bill.
- ▶ **If you want to change to a different program option:** Choose the VGE 100% Green option to receive all of your electricity from renewable sources for 18.790 ¢/kWh. *Please note: The impact of buying 100% renewable electricity has changed. See the "Additional information" section to learn more.*
- ▶ **If you want to leave the program:** You are free to opt out with no fee or penalty and receive National Grid's current Basic Service price or sign your own contract with an electricity supplier.

Your enrollment will renew here automatically.



To choose a different option or opt out, visit ValleyGreenEnergy.org or contact customer support with our program consultants at 844-202-6033.

VGE Basic comparison:

Price comparison

Price information	CURRENT	NEW	Compare to National Grid
Price	13.206 ¢/kWh	16.290 ¢/kWh	17.185 ¢/kWh - residential. 15.568 ¢/kWh - commercial. 10.852 ¢/kWh - industrial.
Price period	May 2026 to November 2026	November 2026 to November 2028	August 1, 2026, to January 31, 2027, residential & commercial. August 1 to October 31, 2026, industrial.

Electricity from renewable sources (% of total)

Renewable energy source	Required vs added	CURRENT	NEW	Compare to National Grid
Electricity from new renewable sources in the New England region (MA Class I RECs)	Required	30%	30%	30%
	Added by Valley Green Energy	0%	0%	0%
	Total required and added *	30%	30%	30%

* In addition to purchasing the renewable energy shown in the table, the program's electricity supplier is required by state law to purchase renewable energy certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear. This purchase must match 39% of participants' total electricity use and must be made even if the total amount of RECs purchased exceeds 100% of the electricity used by Valley Green Energy participants.

Additional information

- **National Grid will remain your electric utility.** National Grid will continue to deliver your electricity, send your bill, and address power outages, but your electricity supplier will change to Direct Energy Services, LLC ("Direct Energy"), and you will see "Direct Energy - Valley Green NHM" on your bill.
- **If you recently signed a private electricity supply contract and also you received this notice**, this mailing list may have been created before you signed your contract. **If you wish to remain in your contract, you should opt out of Valley Green Energy.** Opt out online at ValleyGreenEnergy.org or by calling customer support with our program consultants at 844-202-6033.
- **If your account is tax exempt**, you must submit your tax-exemption documentation to Direct Energy. Tax-exemption documentation must be submitted each time the program's electricity supplier changes. For information on where to submit your tax-exemption documentation, visit ValleyGreenEnergy.org.
- **The impact of buying 100% renewable electricity has changed.** Buying extra renewable electricity was originally intended to drive the construction of new renewable energy projects by increasing demand for those projects. However, federal policy changes now prevent new projects from being built, regardless of consumer demand. As a result, paying a premium for the VGE 100% Green option no longer results in new renewable infrastructure. Valley Green Energy encourages you to consider carefully before committing to the extra cost.
- **Valley Green Energy is a regional electricity supply program administered by and for the communities of Northampton, Amherst, and Pelham.** The program uses the group purchasing power of the three communities to secure stable and consistent electricity supply pricing for residents and business owners in all three communities. Valley Green Energy participants have the freedom to leave at any time with no fee or penalty.