

City electricity program notification of automatic enrollment

September 29, 2026

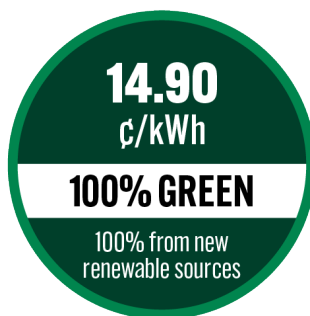
Your electricity account is eligible for automatic enrollment in Cambridge Community Electricity, our city's group electricity buying program. Your electricity account number can be found on the enclosed reply card.

Participation in Cambridge Community Electricity means:

- The electricity supply price on your Eversource electric bill will change to **14.48 ¢/kWh**, which is **lower** than Eversource's current residential and small business electricity supply prices.
Eversource's prices change and future prices are unknown, so future savings compared with Eversource cannot be guaranteed.
- Your new price will be fixed and stable until **January 2029**.
- You will remain an Eversource customer, and Eversource will continue to deliver your electricity and send your electric bill.
- You will directly support new renewable energy projects. More details on the other side.

It's your decision. Make the choice that's right for you.

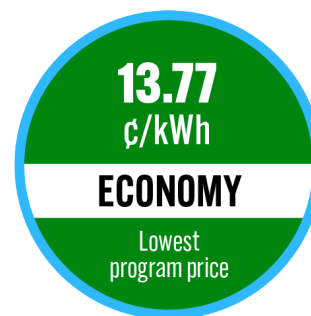
- ▶ **If you want to participate: Take no action.** You will be automatically enrolled in the Standard Green option at 14.48 ¢/kWh. Standard Green provides 75% of your electricity from new renewable sources.
- ▶ **If you want to change your program option:** Choose 100% Green to receive 100% of your electricity from new renewable sources. Choose Economy for the lowest program price.



OPTION



AUTO-ENROLL



OPTION

Cambridge Community Electricity prices are fixed until **January 2029**. See the table for Eversource's prices.

- ▶ **If you do not wish to participate:** Participation is not required. There is no fee or penalty to opt out of Cambridge Community Electricity, and you may do so at any time. To avoid automatic enrollment, submit your opt-out request by **November 2, 2026**. Or you may try the program and opt out at any time in the future.

To choose a different program option or opt out, visit CambridgeMA.gov/enrollCCE or contact customer support with the City's program consultants at 844-379-9934.



Your new electricity supply price:
14.48 ¢/kWh

Opt-out deadline:
November 2, 2026

Customer Support:
844-379-9934

More information/self service:
CambridgeMA.gov/enrollCCE



Compare Cambridge Community Electricity prices with Eversource's electricity supply prices:

Price and renewable electricity information	 100% GREEN	 STANDARD GREEN	 ECONOMY	Eversource's Basic Service (if you opt out)
Price	14.90 ¢/kWh	14.48 ¢/kWh	13.77 ¢/kWh	17.323 ¢/kWh - residential. 16.761 ¢/kWh - sm. business. 12.031 ¢/kWh - medium and large business.
Price period	Enrollment to January 2029	Enrollment to January 2029	Enrollment to January 2029	Aug. 1, 2026 to Jan. 31, 2027, residential & small business. Aug. 1 to Oct. 31, 2026, medium and large business.
Electricity from new renewable sources added by Cambridge *	70%	45%	0%	0%
Electricity from new renewable sources required by state law (MA Class I RECs)	30%	30%	30%	30%
Total from new renewable sources **	100%	75%	30%	30%

* These Renewable Energy Certificates (RECs) will be purchased from two renewable energy projects outside of New England that are directly supported by the program.

** In addition to purchasing the renewable energy shown in the table, the program's electricity supplier is required by state law to purchase RECs from other clean or renewable sources. This purchase must match 39% of participants' electricity use.

Additional information:

- **Your electricity supplier will be Direct Energy Services, LLC ("Direct Energy").** On your bill, you will see "Cambridge Comm Elec Direct Energy." But your primary relationship for electricity remains with Eversource, and you will continue to call them if your power goes out. Eversource will continue to send your electric bill, and this is the only electric bill you will receive as a participant in the program.
- **All program participants directly support new renewable energy projects.** All participants supported the development of a local solar project at Graham and Parks Elementary School in Cambridge. In addition, the City committed to purchasing the output of a new solar project in Illinois and a new wind project in North Dakota for participants in the Standard Green and 100% Green options. This commitment enabled these projects to be built. Because these projects are located in electric grids where generating electricity creates more carbon emissions than in New England, these clean projects avoid more emissions than similar projects in New England.
- **If you are eligible for a low-income discount or fuel assistance,** those benefits will continue in Cambridge Community Electricity.
- **If you have solar panels on your property or you participate in a community solar program,** you will continue to receive solar credits and/or solar incentive payments, and participating in Cambridge Community Electricity will not change how they are calculated.
- **If you have received this notice and also you have signed a contract with an electricity supplier,** you may have signed your contract after this mailing list was created. To continue receiving electricity from the supplier you chose and prevent any early termination fees from that supplier, you must opt out of Cambridge Community Electricity.
- **If you have a tax-exempt account,** you are responsible for requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Direct Energy. Visit CambridgeMA.gov/enrollCCE to learn more.
- **The automatic enrollment model is in accordance with state law.** More than 200 cities and towns in Massachusetts have similar programs, and all operate the same way. However, you are not required to participate. You may opt out at any time with no fee or penalty.

Opt-Out Reply Card

**Sign below if you do NOT wish to participate
in Cambridge Community Electricity.**

X

Signature

Date

Opt-Out Instructions

If no action is taken, you will be automatically enrolled in Cambridge Community Electricity.

If you DO NOT wish to participate, you **MUST** opt out.

To opt out by mail:

1. Sign and date this card.
2. Place the card in the enclosed envelope and mail it.

This card must be signed by the Customer of Record whose name appears in the address on this card. You may also opt out online at CambridgeMA.gov/enrollCCE or by phone at **844-379-9934**.

Your opt-out request must be made by, or the envelope must be postmarked by, **November 2, 2026**, to opt out of the program before being automatically enrolled. If you choose to participate, you may opt out at any time in the future with no fee or penalty.