Town electricity program notification of automatic enrollment

November 20, 2026

HANOVER ENERGY CHOICE

You are receiving this notice because your electricity account is eligible for AUTOMATIC ENROLLMENT in Hanover Energy Choice. Your electricity account number is shown on the enclosed reply card.

Hanover Energy Choice is a group electricity buying program from the Town of Hanover. The program provides three electricity supply options, stable prices, and the freedom to leave at any time with no fee or penalty.

Participating in Hanover Energy Choice means:

- The electricity supply price on your National Grid electric bill will change to **13.107 ¢/kWh**. This price is more than 20% below National Grid's current residential Basic Service price and also below their current commercial and industrial Basic Service prices.

  See the other side for current National Grid prices. National Grid's prices will change, and their future prices are unknown, so future savings cannot be guaranteed.
- Your new price will be stable until November 2027.
- You will remain a National Grid customer, and National Grid will continue to deliver your electricity and send your electric bill.

Your new electricity supply price:
13.107 ¢/kWh

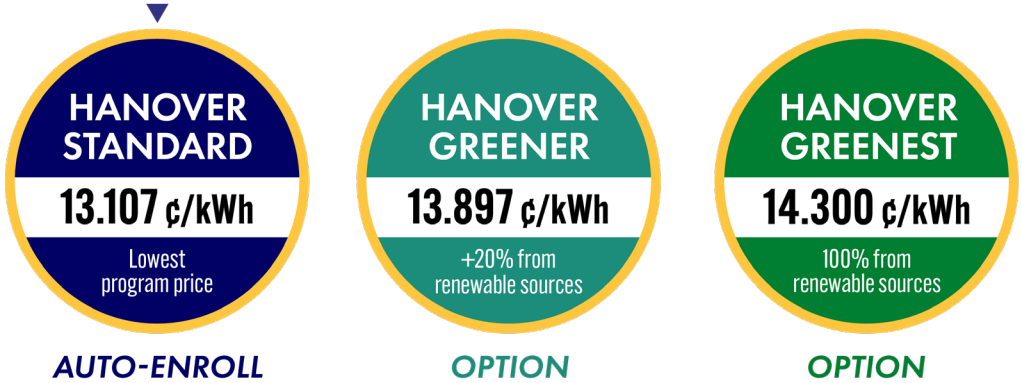
Customer Support:
1-833-216-5470

More information and self service:
HanoverEnergyChoice.com

It's your decision. Make the choice that's right for you.

- **TAKE NO ACTION:** You will be automatically enrolled in the Hanover Standard option, which is the lowest-priced option in the program.
- **CHOOSE A DIFFERENT OPTION IN HANOVER ENERGY CHOICE:** Hanover Greener provides an additional 20% of your electricity from renewable sources. Hanover Greenest provides all of your electricity from renewable sources.

Your account will be enrolled here.



AUTO-ENROLL *OPTION* *OPTION*

Hanover Energy Choice prices are fixed until November 2027. For National Grid prices, please see the back.

- **OPT OUT:** Participation is not required. There is no penalty to opt out of Hanover Energy Choice, and you may do so at any time. To avoid automatic enrollment, submit your opt-out request by **December 23, 2026**. Or you may try the program and opt out at any time in the future.

To choose a different option or opt out, visit HanoverEnergyChoice.com or contact customer support with the Town's program consultants at 1-833-216-5470. You may also opt out by mailing the enclosed reply card.

Compare Hanover Energy Choice with National Grid's Basic Service:

	Auto-enrollment ▼			If you opt out ▼
HANOVER ENERGY CHOICE	HANOVER STANDARD	HANOVER GREENER	HANOVER GREENEST	NATIONAL GRID'S BASIC SERVICE
Price	**13.107 ¢/kWh**	**13.897 ¢/kWh**	**14.300 ¢/kWh**	**17.185 ¢/kWh** - residential **15.568 ¢/kWh** - commercial **21.893 ¢/kWh** - industrial
Price period	Enrollment - November 2027	Enrollment - November 2027	Enrollment - November 2027	Aug. 1, 2026 - Jan. 31, 2027, residential and commercial. Nov. 1, 2026 - Jan. 31, 2027, industrial.
From new renewable energy sources in the New England region, like wind and solar (MA Class I RECs)				
Required by state law	30%	30%	30%	30%
Added by Hanover	-	20%	31%	-
Total MA Class I RECs	**30%**	**50%**	**61%**	**30%**
From other clean or renewable sources (other RECs)*				
Required by state law	39%	39%	39%	39%
Total renewable content	**69%**	**89%**	**100%**	**69%**

* State law requires all electricity suppliers to purchase Renewable Energy Certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear.

Additional information:

Your electricity supplier will be Gridwealth Electric. On your bill, you will see "Gridwealth - Hanover Energy Choice." But your primary relationship for electricity remains with National Grid, and you will continue to call them if your power goes out. In addition, National Grid will continue to send your electric bill, and this is the only electric bill you will receive as a participant in Hanover Energy Choice.

If you are eligible for a low-income discount or fuel assistance, those benefits will continue in Hanover Energy Choice.

If you have solar panels on your property or you participate in a community solar program, you will continue to receive solar credits and/or solar incentive payments, and participating in Hanover Energy Choice will not change how they are calculated.

If you have a tax-exempt account, you are responsible for requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Gridwealth Electric. Visit HanoverEnergyChoice.com to learn more.

If you have received this notice and also you have signed a contract with an electricity supplier, you may have signed your contract after this mailing list was created. To continue receiving electricity from the supplier you chose and prevent any early termination fees from that supplier, **you must opt out of Hanover Energy Choice**.

The automatic enrollment model is in accordance with state law. More than 200 cities and towns in Massachusetts have similar programs, and all operate the same way. However, you are not required to participate. You may opt out at any time with no fee or penalty.

At the end of the contract with Gridwealth Electric, the Town intends to sign a new long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program option at the new price unless you inform Hanover otherwise. The Town will provide advance notice of any such changes, and you will be free to opt out or change your option before the changes take effect.

HanoverEnergyChoice.com

OPT-OUT REPLY CARD

Sign below if you do NOT wish to participate in Hanover Energy Choice.

X _____

Signature **Date**

Opt-Out Instructions

If no action is taken, you will be automatically enrolled in Hanover Energy Choice.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:
1. Sign and date this card.
2. Place the card in the enclosed envelope and mail it.

This card must be signed by the Customer of Record whose name appears in the address on this card. You may also opt out online at **HanoverEnergyChoice.com** or by phone at **1-833-216-5470**.

Your opt-out request must be made by, or the envelope must be postmarked by, **December 23, 2026**, to opt out of the program before being automatically enrolled. If you choose to participate, you may opt out at any time in the future with no fee or penalty.